

# Resource Guide

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A Library of Resources for Chippewa County Residents



**Revised: February 2026**

We work hard to keep this information accurate; please let us know of anything that is out of date or incorrect.

**Find the most current version online:**

Visit [www.chippewacountywi.gov/adrc](http://www.chippewacountywi.gov/adrc) or scan the QR code with your camera.



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**Mon – Thu: 7:30am-4:30pm | Fri: 7:30am-11:30am**



715-726-7777  
Toll free: 888-400-6920  
TTY 1-800-947-3529



711 N Bridge Street Room 118  
Chippewa Falls, WI 54729



[HS-Web@chippewacountywi.gov](mailto:HS-Web@chippewacountywi.gov)  
(fax) 715-738-2589



[www.chippewacountywi.gov/ADRC](http://www.chippewacountywi.gov/ADRC)



[Facebook.com/ADRCChippewaCo](https://Facebook.com/ADRCChippewaCo)  
Facebook Group: [Dementia Care and Resources in Chippewa County.....](#)



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# What is an ADRC?

715-726-7777 or 1-888-400-6920

The Aging and Disability Resource Center (ADRC) is a public office where people can find help in their communities for older people and adults with disabilities, as well as their families and friends. Our staff is available to answer your questions and help you explore all of your options. Free, private, confidential meetings with our staff are available at the resource center, over the telephone, virtually, or in a visit to your home.

**Benefits counseling** – Accurate and current information on private and government benefits and programs. “Red tape cutters” on problems related to Medicare, Social Security, and other benefits.

**Dementia support** - Connects individuals, and their family and friends, to community resources that can provide opportunities to remain active, involved and supported.

**Family caregiver services** – Consultation with individuals and families, support group, respite programs, educational materials.

**Health and Wellness Programs** – Healthy living programs, falls prevention workshops, nutrition education, and caregiver support workshops.

**Information and Assistance** – Consultation and advice about the options available to meet an individual’s support and care needs, including enrollment into publicly funded programs (Family Care and IRIS).

**Meals-on-Wheels** – Meals are delivered to homebound adults age 60+ and includes a check on their well-being. Meals provided to people of ALL income levels with a suggested donation requested.

**Medicare/supplemental insurance counseling** – Help with filing claims, solving claim errors, appealing decisions, and understanding and comparing supplemental health insurance policies.

**Senior Dining** – Healthy, appetizing meals served at various locations in the county. Opportunity for visiting with friends or volunteering. Meals provided to persons of ALL income levels with a suggested donation requested.

**Transportation** – Information about transportation choices.

**Youth Transition Services** - Information about resources available when youth with disabilities reach adulthood.



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## Computer Tips and Tricks

1. Click on a category to jump to that page.
2. To return to this Table of Contents, click on the text in the Footer/bottom of any page.
3. Zoom in: Hold down **CTRL + plus sign** on your keyboard.
4. Skip to next page: Enter key.
5. To find by keyword (example: "food"), press and hold **CTRL + F** on your keyboard, type your keyword and hit Enter.



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# Abuse and Neglect

## **Adult Protective Services – Chippewa County**

Report abuse and/or neglect or suspected abuse and/or neglect of vulnerable adults. Assistance with guardianship and protective placement.

**715-726-7788, Option #2**

711 N. Bridge St, Room 122; Chippewa Falls

Email: [apsreferral@chippewacountywi.gov](mailto:apsreferral@chippewacountywi.gov)

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## **Bolton Refuge House**

Advocates available to help 24/7. Emergency shelter for persons in immediate danger of violence where they currently live.

**715-834-9578**

[www.boltonrefuge.org](http://www.boltonrefuge.org)

807 S. Farwell St, Eau Claire

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## **Child Protective Services – Chippewa County**

Report abuse and/or neglect or suspected abuse and/or neglect of children.

24/7: **715-726-7788, press 1.**

711 N. Bridge St, Room 305; Chippewa Falls

[www.chippewacountywi.gov/government/human-services/children-youth-and-families/child-protective-services/](http://www.chippewacountywi.gov/government/human-services/children-youth-and-families/child-protective-services/)

[dhs@chippewacountywi.gov](mailto:dhs@chippewacountywi.gov)

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## **Division of Quality Assurance – Wisconsin**

Report allegations of abuse and/or neglect by assisted living or nursing home staff or by home health workers.

**800-642-6552**

[www.dhs.wisconsin.gov/dqa/](http://www.dhs.wisconsin.gov/dqa/)

Email: [dhswebmaildqa@dhs.wisconsin.gov](mailto:dhswebmaildqa@dhs.wisconsin.gov)

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## **Elder Abuse Hotline – Wisconsin**

Refers callers to the agency in their area that investigates elder abuse. Also provides outreach to victims.

**833-586-0107**

[www.reportelderabusewi.org](http://www.reportelderabusewi.org)

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## **Legal Action of WI – Elder Rights Project**

Help for seniors who are victims of abuse.

**855-947-2529**

[www.legalaction.org/services/specific-populations/](http://www.legalaction.org/services/specific-populations/)

Email: [elderabuse@legalaction.org](mailto:elderabuse@legalaction.org)

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## **Safe at Home**

Provides a confidential substitute address to be used by victims of actual or threatened abuse.

**608-266-6613**

[www.wisdoj.gov/Pages/CrimeVictimServices/safe-at-home-address-confidentiality-program](http://www.wisdoj.gov/Pages/CrimeVictimServices/safe-at-home-address-confidentiality-program)

Email: [safeathome@doj.state.wi.us](mailto:safeathome@doj.state.wi.us)

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# Adult Day Services

Visit this website for a list of all adult day care centers in Wisconsin:

[www.dhs.wisconsin.gov/guide/adc.htm](http://www.dhs.wisconsin.gov/guide/adc.htm)

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## **CRI Beyond Limits Day Service**

locations in both Eau Claire and Chippewa Falls

**715-726-7822**

[www.crind.org/beyond-limits/](http://www.crind.org/beyond-limits/)

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## **Grace Adult Day Services**

2050 County Trunk I, Chippewa Falls WI

**715-738-1925**

[www.graceluthfound.com](http://www.graceluthfound.com)

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## **RELLIM Senior Day Care**

3410 Sky Park Blvd, Eau Claire WI

**715-600-0746**

[www.rellimseniordaycare.com](http://www.rellimseniordaycare.com)

Email: [info@rellimseniordaycare.com](mailto:info@rellimseniordaycare.com)



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# Advocacy and Support

## **Aging and Disability Resource Center (ADRC)**

Supports older adults and adults with disabilities live as independently as possible by educating them on resources available in their homes and communities.

**715-726-7777**

Toll Free: **888-400-6920**

Email: [HS-Web@chippewacountywi.gov](mailto:HS-Web@chippewacountywi.gov)

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## **Alzheimer's Association**

Support for persons with Dementia or Alzheimer's and their loved ones or caregivers.

24/7 Helpline: **800-272-3900**

[www.alz.org/help-support](http://www.alz.org/help-support)

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## **American Foundation for the Blind**

Advocates for people who are blind or low vision through a variety of large-scale initiatives aimed at broad, systemic change.

[www.afb.org](http://www.afb.org)

Service Info and Referrals:

**800-232-5463**

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## **The Arc Wisconsin**

Works to develop programs and advocate for public policy giving people with intellectual and developmental disabilities the opportunity to learn, live and work in their communities.

**800-433-5255**

<https://arcwi.org/about/affiliate-chapters/>

Email: [info@arcwi.org](mailto:info@arcwi.org)

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## **Autism Society of Greater Wisconsin**

Support for autistic persons and their loved ones or caregivers.

**888-428-8476**

[www.autismgreaterwi.org/individual-family-support/](http://www.autismgreaterwi.org/individual-family-support/)

Email: [info@autismgreaterwi.org](mailto:info@autismgreaterwi.org)

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## **Bolton Refuge House**

Advocacy and support for those affected by domestic violence, intimate-partner violence, sexual assault, and/or stalking.

**715-834-9578**

807 S. Farwell St, Eau Claire

[www.boltonrefuge.org](http://www.boltonrefuge.org)

Email: [director@boltonrefuge.org](mailto:director@boltonrefuge.org)

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## **Compass IL** *(formerly known as the Center for Independent Living)*

Advocacy by and for persons with all types of disabilities. Staff may be able to support and assist adults with disabilities learn how to complete applications (housing, employment, etc.)

**715-514-4200**

Toll free: **800-228-3287**

[www.compassil.org](http://www.compassil.org)

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## **Disability Rights, WI**

Provides advocacy, legal support and rights protection for adults with disabilities.

**877-338-3724**

[www.disabilityrightswi.org](http://www.disabilityrightswi.org)

Email: [info@drwi.org](mailto:info@drwi.org)

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**Epilepsy Foundation of Western WI**

Support to persons with epilepsy through a range of services including education, advocacy and direct assistance.

**715-835-4455**[www.epilepsywisconsin.org](http://www.epilepsywisconsin.org)Email: [info@epilepsywisconsin.org](mailto:info@epilepsywisconsin.org)

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**Equal Employment Opportunity Commission**

Information regarding laws that apply to all types of work situations, including: hiring, firing, promotions, harassment, training, wages and benefits.

**800-669-4000**TTY: **800-669-6820**ASL Video Phone: **844-234-5122**<http://www.eeoc.gov>Email: [info@eeoc.gov](mailto:info@eeoc.gov)

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**Family Support Center**

Support and advocacy for people of any age suffering from any type of abuse. Support and advocacy for victims of domestic violence and/or sexual assault (can include help with reporting incidents, help with restraining orders, safety planning, safe shelters, and more).

24/7 hotline: **715-723-1138**[www.familysupportcentercf.org](http://www.familysupportcentercf.org)Email: [familysupport@fscf.org](mailto:familysupport@fscf.org)

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**Long Term Care Ombudsman**

Advocates on behalf of people living in assisted living or nursing homes. Advocates for members of Family Care and IRIS programs.

Ages 60+: **800-815-0015**Ages 18-59: **800-928-8778**[www.longtermcare.wi.gov](http://www.longtermcare.wi.gov)

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**Office for the Blind and Visually Impaired**

Supports blind and visually impaired persons through many services that help people adapt to and thrive with vision loss.

**608-266-1255**[www.dhs.wisconsin.gov/blind](http://www.dhs.wisconsin.gov/blind)Email: [dhsobvi@dhs.wisconsin.gov](mailto:dhsobvi@dhs.wisconsin.gov)

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**Office for the Deaf and Hard of Hearing**

Works toward equal communication access by letting WI legislators know about issues and concerns of persons who are deaf or hard of hearing.

**855-359-5252**[www.dhs.wisconsin.gov/odhh](http://www.dhs.wisconsin.gov/odhh)Email: [dhsodhh@dhs.wisconsin.gov](mailto:dhsodhh@dhs.wisconsin.gov)

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**Stout Vocational Rehabilitation Institute**

Works to advance programs and practices for disability and employment.

**715-232-1410**[www.uwstout.edu/svri](http://www.uwstout.edu/svri)Email: [svri-eos@uwstout.edu](mailto:svri-eos@uwstout.edu)

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**Survival Coalition of WI**

Influences the political process to create a society where people with disabilities are full and equal participants in community life.

[www.survivalcoalitionwi.org/index.php/about/](http://www.survivalcoalitionwi.org/index.php/about/)Email: [SurvivalCoalitionwi@gmail.com](mailto:SurvivalCoalitionwi@gmail.com)

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**Think Ability WI**

Works to increase employment opportunities for persons with disabilities by changing perceptions of what those with disabilities are capable of.

**888-695-2030**[www.thinkabilitywi.org](http://www.thinkabilitywi.org)Email: [info@thinkabilitywi.org](mailto:info@thinkabilitywi.org)

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**Upper Midwest Pension Rights Project**

Free assistance, education, advocacy and legal counseling on issues related to pensions of any kind (other than Social Security).

**651-251-5765**Toll Free: **866-783-5021**[www.midwestpensions.org](http://www.midwestpensions.org)

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**WI Aging Advocacy Network**

Helps shape public policy that improves the quality of life of older people.

**608-228-7253**[gwaar.org/wisconsin-aging-advocacy-network](http://gwaar.org/wisconsin-aging-advocacy-network)

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**WI Board for People with Developmental Disabilities (WBPDD)**

Solves problems, removes barriers and creates statewide change for the developmental disability community.

**888-332-1677**[www.wi-bpdd.org/index.cfm](http://www.wi-bpdd.org/index.cfm)

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**WI Council of the Blind and Visually Impaired**

Takes part in legislative advocacy to influence laws, rules, and policies that affect blind and visually impaired people in WI.

[www.wcblind.org/advocacy/](http://www.wcblind.org/advocacy/)

Join Advocacy Group:

[www.wcblind.org/council-events/advocacy-discussion-group/](http://www.wcblind.org/council-events/advocacy-discussion-group/)

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**WI Guardianship Support Center**

Education and information about alternate decision-making options for adults (guardianship, power of attorney, supported decision-making).

**855-409-9410**[www.gwaar.org/gsc](http://www.gwaar.org/gsc)Email: [guardian@gwaar.org](mailto:guardian@gwaar.org)

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# Assisted Living

To help you choose an assisted living facility, visit this guide  
[dhs.wisconsin.gov/publications/p6/p60579.pdf](https://dhs.wisconsin.gov/publications/p6/p60579.pdf)

**Community Based Residential Facilities (CBRF):** can range in size from 5-257 rooms (largest CBRF in Chippewa County is 77-rooms.) For adults with disabilities and/or seniors. 24-7 staff on-site that provide assistance with all activities of daily living [ADL's]; all meals are also provided. Can include up to 3-hours/week of licensed nursing care per resident; residents assisted with ADL's by care assistants. Each resident has their own private room and bathroom. Can provide for a higher level of care-need than RCAC's (below).

**Residential Care Apartment Complexes (RCAC):** Apartment complex with studio size and/or 1-bedrooms and/or 2-bedrooms (depending on the facility). Each apartment has a lockable entrance and exit, kitchen, bathroom, sleeping and living area. Some RCAC's offer garage spaces for residents. 24-7 staff on-site that provide assistance with activities of daily living [ADL's]; all meals are also provided. Licensed nurse on staff; residents assisted with ADL's by care assistants.

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♥ *Facility self-identifies as having ability to meet specific needs of persons with memory loss, this does not require certification or different licensing.*

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♥ **Aggie's Country Living (CBRF)**

14135 150<sup>th</sup> Ave, Bloomer

**715-288-6333**

[www.aggiescountryliving.com](http://www.aggiescountryliving.com)

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**Bloomer Assisted Living (RCAC)**

2207 Duncan Rd, Bloomer

**715-568-2716**

[www.dovehealthcare.com](http://www.dovehealthcare.com)

Email: [info@dovehealthcare.com](mailto:info@dovehealthcare.com)

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**Chippewa Manor Residential Living (RCAC)**

756 Irvine St, Chippewa Falls

**715-723-4437**

[www.chippewamanor.com](http://www.chippewamanor.com)

Email:

[chippewa.manor@chippewamanor.com](mailto:chippewa.manor@chippewamanor.com)

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**Comforts of Home (RCAC)**

1224 Pumphouse Rd, Chippewa Falls

**715-598-8031**

[www.wpseniorliving.com](http://www.wpseniorliving.com)

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**Country Terrace (CBRF)**

804 Pine St, Stanley

**715-644-3444**

[www.carepartners-countryterrace.com](http://www.carepartners-countryterrace.com)

Email: [ct21stanley@cpalct.com](mailto:ct21stanley@cpalct.com)

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**♥ The Homeplace of Stanley (RCAC and CBRF)**

225 E. 4<sup>th</sup> Ave, Stanley

**715-644-2137**

[www.thehomeplaceof.com](http://www.thehomeplaceof.com)

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**Home Suite Home (CBRF)**

13362 98<sup>th</sup> Ave, Chippewa Falls

**715-726-1113**

[www.homesuitehomeonline.com](http://www.homesuitehomeonline.com)

Email: [info@homesuitehomeonline.com](mailto:info@homesuitehomeonline.com)

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**♥ Lake Hallie Memory Care (CBRF)**

4407 124<sup>th</sup> St, Chippewa Falls

**715-738-0011**

[www.memorycarepartners.com](http://www.memorycarepartners.com)

Email: [info@memorycarepartners.com](mailto:info@memorycarepartners.com)

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**Lakehouse Chippewa Falls (RCAC)**

2801 Co. Hwy I, Chippewa Falls

**715-720-9710**

[www.lakehousechippewafalls.seniorlivingnearme.com](http://www.lakehousechippewafalls.seniorlivingnearme.com)

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**Our House Senior Living (CBRF)**

Assisted Living: 115 Marrs St, Chippewa Falls

♥ Memory Care: 105 Marrs St, Chippewa Falls

Assisted Living: **715-723-6840**

Memory Care: **715-723-6037**

[www.ourhousesl.com](http://www.ourhousesl.com)

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**Meadowbrook at Bloomer (RCAC)**

1840 Priddy St, Bloomer

**715-568-2503**

[www.meadowbrookbloomer.com](http://www.meadowbrookbloomer.com)

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**♥ Rutledge Home (CBRF)**

300 Bridgewater Ave, Chippewa Falls

**715-723-5566**

[www.dovehealthcare.com](http://www.dovehealthcare.com)

Email: [info@dovehealthcare.com](mailto:info@dovehealthcare.com)

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**♥ VitaCare Living (CBRF)**

406 and 406B Priddy Street, Bloomer

**715-532-0818**

[www.vitacareliving.com](http://www.vitacareliving.com)

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# Caregiver Support

Also see [Support Groups and Connection](#)

## **Aging and Disability Resource Center (ADRC)**

Information and resources on support for caregivers such as: home care, home-delivered meals, medical alert systems and more. Also, all of the below:

- **Dementia Care Specialist**

Local expert on Alzheimer's disease and dementias. Connects caregivers to resources and provides education needed to make caregiving easier.

- **Family Caregiver Support Programs**

Short-term financial assistance to help pay for: breaks for a caregiver, adaptive equipment, medical supplies.

- **Powerful Tools for Caregivers**

Workshop series aimed at reducing caregiver stress, encouraging self-care and improving communication.

**715-726-7777**

Toll free: **888-400-6920**

Email: [HS-Web@chippewacountywi.gov](mailto:HS-Web@chippewacountywi.gov)

Email: [ADRC@chippewacountywi.gov](mailto:ADRC@chippewacountywi.gov)

**715-726-7777**

Toll free: **888-400-6920**

Email: [HS-Web@chippewacountywi.gov](mailto:HS-Web@chippewacountywi.gov)

**715-726-7777**

Toll free: **888-400-6920**

Email: [HS-Web@chippewacountywi.gov](mailto:HS-Web@chippewacountywi.gov)

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## **Alzheimer's Association**

Educational workshops, support groups, an online community and resources to help caregivers understand dementia better and learn skills to respond to daily challenges.

24/7 Helpline: **800-272-3900**

[www.alz.org/help-support/caregiving](http://www.alz.org/help-support/caregiving)

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## **American Cancer Society**

Click link to get to Caregiver Resource Guide: a tool for caregivers of someone with cancer.

**800-227-2345**

[www.cancer.org/treatment/caregivers/caregiver-resource-guide.html](http://www.cancer.org/treatment/caregivers/caregiver-resource-guide.html)

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## **American Parkinson Disease Association**

Support and education for caregivers. Click link to get to Patient Aid Scholarship program application: eligible persons can get a stipend to be used to support persons with Parkinson's or give their caregivers a break.

**608-229-7628**

[www.apdaparkinson.org](http://www.apdaparkinson.org)

Scholarship: click [here](#) to apply online

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## **Respite Care Association of Wisconsin**

Free trainings, grants for caregiver well-being or to give caregivers a break, and the WI Respite Care Registry.

**608-222-2033**

[respitecarewi.org/](http://respitecarewi.org/)

Email: [info@respitecarewi.org](mailto:info@respitecarewi.org)

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**UW Extension: Family Caregiving**

Tools, resources and opportunities to connect with other caregivers. Learn of community resources that help with caregiving.

**715-726-7950**

<https://aging.extension.wisc.edu/family-caregiving/>

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**VA – Caregiver Support Program**

See website for info on all programs and supports offered by the VA for caregivers.

**855-260-3274**

[www.caregiver.va.gov/](http://www.caregiver.va.gov/)



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# Dementia and Alzheimer's

Also see: [Support Groups and Connection](#) | [Caregiver Support](#)

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## Alzheimer's Association

A wide range of education, help and support.

24/7 Helpline: **800-272-3900**

[www.alz.org](http://www.alz.org)

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## Chippewa Valley Dementia Coalition

Community members and professionals that support people living with dementia and their caregivers through education, projects and initiatives. Meets every other month.

**715-726-7777**

Email: [HS-Web@chippewacountywi.gov](mailto:HS-Web@chippewacountywi.gov)

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## Dementia Care Specialist--(services through ADRC)

Local expert on Alzheimer's disease and dementias. Connects persons w/Alzheimers or dementia with opportunities to stay active, involved and supported. Connects caregivers to resources and provides education needed to make caregiving easier.

**Toll free: 888-400-6920**

Website: [Click here](#)

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## Dementia Friendly Businesses

Call if you are a business that wants to become certified/trained. Call for a list of dementia-friendly businesses in Chippewa County.

**715-726-7777**

Toll free: **888-400-6920**

Email: [HS-Web@chippewacountywi.gov](mailto:HS-Web@chippewacountywi.gov)

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## Family Caregiver Support Programs

Short-term financial assistance to help pay for: breaks for a caregiver, adaptive equipment, medical supplies.

**715-726-7777**

Toll free: **888-400-6920**

Email: [HS-Web@chippewacountywi.gov](mailto:HS-Web@chippewacountywi.gov)

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## Memory Cafés

Safe, comfortable and engaging environments for those with memory loss and their loved ones or caregivers. No registration is needed. Free.

**Eau Claire**

(Chippewa Valley Museum in Carson Park)

2<sup>nd</sup> Tue: 10:00am-11:00am: 715-839-4750

[www.adrcevents.org](http://www.adrcevents.org)



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## Memory Care Clinics

Evaluations to diagnose the stage and type of dementia, or if there is something else that may be causing memory concerns. Information, treatment options and support also provided. Contact your insurance provider to ensure the evaluations will be covered by your plan. Appointments are typically booked out weeks to months in advance.

Mayo Clinic-Memory Care Clinic  
**888-838-4777**

<https://www.mayoclinichealthsystem.org/locations/eau-claire/services-and-treatments/psychiatry-and-psychology/memory-care-clinic>

Marshfield Clinic-Memory Disorders and Cognitive Neurology  
**866-520-2510**

<https://www.marshfieldclinic.org/specialties/neurosciences/memory-disorders>

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## Memory Screening

A free tool that helps identify possible changes in memory and cognition.

**715-726-7777**

Toll free: **888-400-6920**

Email: [HS-Web@chippewacountywi.gov](mailto:HS-Web@chippewacountywi.gov)

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## Virtual Dementia Tour

No cost, 30-minute interactive learning experience designed to help understand the impact of dementia on behavior and emotional status.

[Azura Memory Care](#): **715-832-6696**

Our House Senior Living: **715-828-4182**

Safe@Home Senior Care: **715-271-1824**

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# Dental Resources



*Are you looking for a Medicaid/BadgerCare (Forward Health) dental provider?*  
Use the [ForwardHealth search tool](#) to find all dental providers that accept this coverage.

*Below are low-cost or free dental resources. To find dental clinics in our area, Google “dental clinics in the Chippewa Valley”; or call your insurance provider for a list of in-network clinics.*

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## **AIDS Resource Center of Wisconsin**

Dental care for patients with HIV.

**715-836-7710**

505 S. Dewey St; Suite 107, Eau Claire

[www.arcw.org](http://www.arcw.org)

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## **Chippewa Valley Free Clinic**

Some limited dental services offered to established patients of the clinic.

**715-839-8477, Ext 204**

**Appointment only:** Tues 5-8pm

[cvfreeclinic.org/services-and-hours/](http://cvfreeclinic.org/services-and-hours/)

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## **CVTC Dental Clinic**

Serves low income at a cost  $\frac{1}{3}$  to  $\frac{1}{2}$  price of private dental offices. Accepts Medicaid/BadgerCare (Forward Health). Services performed by licensed professionals or dental students supervised by professionals.

**715-833-6271**

615 W. Clairemont Ave, Eau Claire

[cvtc.edu/community-members/dental-clinic](http://cvtc.edu/community-members/dental-clinic)

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## **Marshfield Clinic Dental Center**

Payment assistance program/sliding fee scale available to patients with limited income. Accepts Medicaid/BadgerCare (Forward Health).

**Chippewa Falls: 715-738-2000**

[www.marshfieldclinic.org/Locations#clinics](http://www.marshfieldclinic.org/Locations#clinics)

**Other locations in:** Rice Lake, Ladysmith, Marshfield, Black River Falls, and more.

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## **NorthLakes Community Clinic**

Adult dental services. Accepts Medicaid/BadgerCare (Forward Health). Sliding fee scale for those who qualify.

**715-861-7901**

<https://nlccwi.org/care-and-services/dental/>

2119 Heights Dr, Eau Claire

**Other locations in:** Augusta, Cumberland, and Rice Lake

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## **The Open Door Clinic**

The clinic will pay \$200 per patient per year for dental care (not available to those on Medicaid/BadgerCare (Forward Health) or Medicare).

**715-720-1443**

First Presbyterian Church

130 W. Central St, Chippewa Falls

[www.chippewaopendoor.org](http://www.chippewaopendoor.org)

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## **Wisconsin Dental Association**

Click the link for list of all clinics in WI that provide dental services to low-income, uninsured persons.

[wda.org/your-oral-health/reduced-rate-dental-clinics](http://wda.org/your-oral-health/reduced-rate-dental-clinics)



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# Emergency Relief

Also See: [Energy/Utility Assistance](#) | [Homeless/Emergency Housing](#)

## \*2-1-1

211 is any community's go-to resource. Call anytime, 24-7. Specialists connect callers with the help they need. Before or during disasters, 211 helps by directing people to evacuation routes and shelters. After a disaster, they can help people to get food, water, and emergency supplies.

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### CareLink at L.E. Phillips Outreach Office

Gas cards available Tues/Thurs 10a-Noon  
(there is a limit to how often a person can receive a gas card)

**715-861-5002**

21 W. Grand Ave.  
Chippewa Falls, WI

[www.lecdc.org/chippewa-county-outreach.html](http://www.lecdc.org/chippewa-county-outreach.html)

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### Cooling and/or Warming Centers

Available to the public to escape dangerous heat or cold. Locations open "as needed" and subject to change.

Call: **\*211**

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### Lion's Club

Aid for disaster victims. Your local Chamber of Commerce or village/township clerk can give you a contact name or [check online](#).

Holcombe: **715-595-4421**

Cadott: [CadottLions@gmail.com](mailto:CadottLions@gmail.com)

Chippewa Falls: [cf.lions@gmail.com](mailto:cf.lions@gmail.com)

Cornell: **715-239-3965**

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### Red Cross

Disaster relief and response.

**877-618-6628**

3728 Spooner Ave, Altoona

[www.redcross.org/about-us/our-work/disaster-relief.html](http://www.redcross.org/about-us/our-work/disaster-relief.html)



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# Employment Resources

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## **AgrAbility of Wisconsin**

For farmers or farm workers with any type of disability: staff help person plan for and get what they need to continue working successfully.

**608-262-9336**

[www.agrability.bse.wisc.edu/services/#Disabilities](http://www.agrability.bse.wisc.edu/services/#Disabilities)

Email: [agrability@wisc.edu](mailto:agrability@wisc.edu)

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## **Chippewa River Industries (CRI)**

Pre-employment program to help those with disabilities or disadvantages prepare for competitive employment. Program helps people build skills needed to get and keep a job in the community.

**715-726-7822**

[www.crind.org/vocational/](http://www.crind.org/vocational/)

Email: [general@crind.org](mailto:general@crind.org)

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## **Division of Vocational Rehabilitation (DVR)**

A variety of services offered to those with disabilities to help them get and keep a job.

**715-836-4001**

Toll free: **1-800-442-3477**

[dwd.wisconsin.gov/dvr/about/default.htm](http://dwd.wisconsin.gov/dvr/about/default.htm)

Email: [dvr@dwd.wisconsin.gov](mailto:dvr@dwd.wisconsin.gov)

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## **Department of Workforce Development**

Job services, training and assistance to people looking for work. Also, it helps employers find workers to fill job openings.

**608-266-3131**

<https://dwd.wisconsin.gov/>

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\*Apply for unemployment benefits with this agency.

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## **Equal Employment Opportunity Commission**

Information regarding laws that apply to all types of work situations, including: hiring, firing, promotions, harassment, training, wages and benefits.

**800-669-4000**

TTY: **800-669-6820**

ASL Video Phone: **844-234-5122**

<http://www.eeoc.gov>

Email: [info@eeoc.gov](mailto:info@eeoc.gov)

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## **L.E. Phillips Career Development Center**

Pre-employment program for those with disabilities or disadvantages to prepare for competitive employment. Program helps people build skills needed to get and keep a job in the community.

**715-834-2771**

[www.lecdc.com](http://www.lecdc.com)

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**Reach Inc.**

Pre-employment program for those with disabilities or disadvantages to prepare for competitive employment. Program helps people build skills needed to get and keep a job in the community.

**715-522-2763**[www.reach-inc.org](http://www.reach-inc.org)

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**Ticket to Work**

Serves people with disabilities ages 18-64. Helps people learn how much they can work while keeping their Medicaid/BadgerCare (Forward Health) and/or Medicare benefits.

**1-866-968-7842**TTY: **1-866-833-2967**[www.ssa.gov/work/](http://www.ssa.gov/work/)Email: [support@choosework.ssa.gov](mailto:support@choosework.ssa.gov)

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**Vocational Rehab Specialists, Inc. (VRSI)**

For veterans only: help to find & keep a job as well as resources to get a job, such as transportation, interview clothing, work shoes/boots, equipment & tools.

**715-523-1876** or**715-629-1247**[www.vrspecialists.com](http://www.vrspecialists.com)Email: [info@employmentforvets.com](mailto:info@employmentforvets.com)

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**Workforce Resource, Inc**

*401 Technology Drive E.; Suite 100, Menomonie*

Variety of services offered to help people get a job.

**855-792-5439**[www.workforceresource.org](http://www.workforceresource.org)Email: [inquire@workforceresource.org](mailto:inquire@workforceresource.org)

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# Financial Counseling and Taxes

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## **ABLE National Resource Center**

Savings and investment accounts for people with disabilities. Allows eligible people to save and/or invest money without losing public benefits.

**1-202-296-2040**

[www.ablenrc.org](http://www.ablenrc.org)

Email: [info@ablenrc.org](mailto:info@ablenrc.org)

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## **Catholic Charities – Project Step Up**

Mentors work with families on basic financial literacy to help families build sound financial practices into daily life.

**715-832-6644**

[www.cclse.org](http://www.cclse.org)

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## **UW-Extension – Financial Counseling**

Variety of free training to help people build money management skills and/or achieve financial goals.

**715-726-7950**

[www.chippewa.extension.wisc.edu/financial/](http://www.chippewa.extension.wisc.edu/financial/)

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## **IRS – Consumer Credit Counseling**

Find non-profit organizations that will help you find a workable solution to credit problems.

**877-382-4357**

TTY: **866-653-4261**

<https://www.irs.gov/charities-non-profits/credit-counseling-joint-federal-agency-resources>

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## **Family Means – Financial Solutions**

Free budget and debt counseling. For those who need help with debt repayment and/or money management.

**1-651-439-4840**

[www.familymeans.org/budget-credit-counseling.html](http://www.familymeans.org/budget-credit-counseling.html)

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## **Life Navigators**

Special Needs Trust (SNT) that allows people with disabilities or some seniors who are on public benefits save more money than is typically allowed.

**414-774-6255**

[https://lifnavigators.org/trust-program](https://lif navigators.org/trust-program)

Email: [information@lifnavigators.org](mailto:information@lifnavigators.org)

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## **WisPACT**

Special Needs Trust (SNT) that allows people with disabilities or some seniors who are on public benefits save more money than is typically allowed.

**608-268-6006**

[www.wispact.org](http://www.wispact.org)

Email: [info@wispact.org](mailto:info@wispact.org)



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## Homestead Tax Credit

These places offer help to apply: →

AARP: 651-300-2431

CVTC: 800-341-9911, ext. 6

"Where can I get the forms to apply?" →

**From your local library or online:**

[revenue.wi.gov/Pages/HTML/formpub.aspx](http://revenue.wi.gov/Pages/HTML/formpub.aspx)

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## Taxes – IRS E-Filing and/or Free Help with Filing

[www.irs.gov/filing/e-file-options](http://www.irs.gov/filing/e-file-options)

See website for info on:

- *Free File*: income limits apply
- *Volunteer Income Tax Assistance*: for people with disabilities or limited English; income limits apply.
- *Tax Counseling for the Elderly/TCE*: for aged 60+. Counseling focused on pensions and retirement-related issues.

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## My Free Taxes

[www.myfreetaxes.com](http://www.myfreetaxes.com)

Through United Way's partnership with HandR Block, households can file Federal and State taxes for free.

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## WHEDA – Property Tax Deferral Loan

800-755-7835

Converts home equity into income to pay property taxes and stops collection efforts. Must be 65+ with household income less than \$20,000. More eligibility rules apply.

Email: [underwriting@wheda.com](mailto:underwriting@wheda.com)



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# Food and Nutrition: *Community Dining*

## **Senior Dining – (service through ADRC)**

Lunch meal provided at public dining locations to anyone 60+ who is a Chippewa County resident. Call one day ahead for a reservation. Cost is a suggested donation.

**Bloomer** – Senior Citizens Center  
2121 Duncan Road, Bloomer  
**715-579-2889** -Call for more info

**Chippewa Falls** – Senior Center  
1000 E. Grand Avenue, Chippewa Falls  
**715-579-2896** -Call for more info

[www.chippewacountywi.gov/government/aging-disability-resource-center-adrc/senior-nutrition-program/senior-dining-meals](http://www.chippewacountywi.gov/government/aging-disability-resource-center-adrc/senior-nutrition-program/senior-dining-meals)

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## **Agnes' Table**

Free dinner meal  
Social Hours: Tues and Thurs from 330p to 5p  
Dinner served: Tues and Thurs from 5p to 630p

**715-861-3892**

St. Charles Catholic Church  
810 Pearl Street, Chippewa Falls  
Email: [paula.gregory@agnestable.org](mailto:paula.gregory@agnestable.org)

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## **Barnabas Christian Coffee House**

Free dinner (alternate weeknights of Agnes' Table)  
Dinner served: Mon, Wed and Fri from 530p to 630p

**715-404-5330**

19 W. Spring Street, Chippewa Falls

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## **Bloomer Sunday Social Supper**

Dinner served: 2<sup>nd</sup> Sun of each month at 4p

**715-568-3612**

Bloomer Senior Center  
2121 Duncan Road, Bloomer

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## **Come Now and Eat**

Dinner served: 4<sup>th</sup> Wed of each month 430p to 6p

**715-289-4521**

St. John's Lutheran Church  
215 E. Seminary Street, Cadott

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## **We Care Sunday Meal**

Served last Sunday of each month

**715-723-6048**

Our Savior's Lutheran Church  
1300 Mansfield Street, Chippewa Falls

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# Food and Nutrition: *Delivered Meals*

## Hot Meals

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### Meals on Wheels (service through ADRC)

Lunch meal for those aged 60+ who are homebound and live outside Chippewa Falls city limits.

If living within Chippewa Falls city limits, see Mobile Meals below.

715-726-7777

[www.chippewacountywi.gov/government/aging-disability-resource-center-adrc/senior-nutrition-program/meals-on-wheels](http://www.chippewacountywi.gov/government/aging-disability-resource-center-adrc/senior-nutrition-program/meals-on-wheels)

Email: [HS-Web@chippewacountywi.gov](mailto:HS-Web@chippewacountywi.gov)

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### Mobile Meals

Lunch meal. Available to people unable to prepare their own meals due to age and/or health-related issues. For those who live within the city limits of Chippewa Falls only.

715-723-0486

[www.cfmobilemeals.weebly.com](http://www.cfmobilemeals.weebly.com)

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## Refrigerator and Frozen Meals

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### BistroMD

Meal delivery service. Designed by dietitians to fit any dietary needs. Over 150 entrée choices; weekly delivery.

866-401-3438

<https://www.bistromd.com/>

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### Factor

Meal delivery service. Choose from 50 dietitian approved meals and 70+ breakfast items, smoothies and snacks.

888-573-5727

<https://www.factor75.com>

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### Hello Fresh

Meal delivery service. Choose from ready-made meals or meal kits. 60 recipes/meal choices per week are available.

646-846-3663

<https://www.hellofresh.com/>

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### Home Chef

Meal delivery service. Choose meal kits or ready-made meals. 35 different meals every week to choose from.

872-225-2433

<https://www.homechef.com/>

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### Mom's Meals

Meal delivery service. 9 special diets available; 60+ meal options to choose from.

877-508-6667

[www.momsmeals.com](http://www.momsmeals.com)

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### Tempo

Meal delivery service. Choose from 20 different dietitian approved ready-made meals every week.

872-241-1287

<https://www.tempomeals.com>



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# Food and Nutrition: *Pantries and Clothing Closets*

If transportation is a barrier to getting food and you have a disability or are age 60+, please call the ADRC Transportation Coordinator at 715-738-2590. Your local pantry may also offer some options to get food to you. Related: [Transportation Programs](#)



*Also has a clothing closet and/or necessities closet*

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## **4 C's Food Pantry**

Fridays: 2p to 4p

**715-289-4941**

Christian Community Center  
329 Main St, Cadott

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## **Bloomer Area Food Pantry, Inc.**

Fridays: 10a to 4p

*"Go Getters" may deliver to people who are homebound due to health issues and/or age.*

**715-568-3733**

**Leave a voicemail.**

808 Jackson St, Bloomer

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## **Cornell Food Pantry**

Tuesdays: 4pm to 7p

**715-202-3531**

401 S. 2<sup>nd</sup> St, Cornell

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## **First Presbyterian Church**

Mondays: 1p to 3p

Tuesdays: 10a to Noon

**715-723-5717**

130 W. Central St, Chippewa Falls

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## **Fruit of the Vine Pantry**

1<sup>st</sup> and 3<sup>rd</sup> Tues of each month: 5p to 630p

2<sup>nd</sup> and 4<sup>th</sup> Tues of each month: 10a to Noon

**715-203-0137**

Trinity Vineyard Church  
W11581 Co. Hwy X, Stanley

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## **Holcombe Food Pantry**

2<sup>nd</sup> and 4<sup>th</sup> Tues of each month: 2p to 5p

**715-595-4967**

Holcombe United Methodist Church  
27841 Co. Hwy M, Holcombe



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## **Human Services of Chippewa County**

Contact your case manager directly for Goodwill and Hope Gospel vouchers. Limited availability.

**715-726-7788**

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## **Jim Falls Community Food Pantry**

Mondays: 4p to 6p

Jim Falls United Methodist Church  
13883 Co. Hwy S, Jim Falls



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## **L.E. Phillips Outreach Office**

Mon: Appointment only

Tue-Fri: 9a to 330p

**715-861-5002**

21 E. Grand Ave, Chippewa Falls

[www.lecdc.org/chippewa-county-outreach.html](http://www.lecdc.org/chippewa-county-outreach.html)



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**Ruby's Pantry – Chippewa Falls**

3<sup>rd</sup> Tues of each month: 230p to 5p  
*\$25 donation applies*

**715-723-2872**

Chippewa Valley Bible Church  
531 E South Ave, Chippewa Falls

**Ruby's Pantry - Eau Claire**

1<sup>st</sup> Thurs of each month: 4p to 6p  
*\$20 donation applies*

**715-834-0023 / 651-674-0009**

Lutheran Church of the Good Shepherd  
1120 Cedar St, Eau Claire

**St. Francesca Resource Center**

Tues: 9a-1p and 4p to 7p  
*Can visit every 2 weeks. Bring box/bags.*

Corner of Allen and High St  
(back of old Notre Dame school)  
Chippewa Falls

**Salvation Army Food Pantry of the Chippewa Valley**

*\*Chippewa Falls store closed but Chippewa programs are being revamped to be offered at the Eau Claire location. More info to come.*

**715-834-1224**

2211 S. Hastings Way, Eau Claire

**Stanley Food Pantry**

1<sup>st</sup> Thurs of each month: 4p to 6p

**715-644-0644**

Our Savior's Lutheran Church  
147 E. 4<sup>th</sup> Ave, Stanley

**Valley Vineyard Food Pantry**

Tue and Thu: 5p to 7p

**715-828-6479**

Valley Vineyard Church  
910 Bridgewater Ave, Chippewa Falls

**YMCA Food Pantry**

Mondays: 10a-Noon  
Wednesdays: 2p to 6p  
Fridays: 12p to 2p

**715-861-3892**

611 Jefferson Ave,  
Chippewa Falls



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# Food and Nutrition: *Grocery Delivery & Pick Up*

## **Aldi**

[www.aldi.us](http://www.aldi.us)

Order online and items will be loaded to your car upon arrival. Delivery offered through Instacart. Does not accept FoodShare (EBT/SNAP/Quest card) for online orders.

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## **Amazon Pantry**

[www.amazon.com](http://www.amazon.com)

Order pantry foods and household essentials online for delivery to your home. Membership required; discounted membership available to FoodShare (EBT/SNAP/Quest card) or Medicaid members, click [discounted membership](#)

Search "Amazon pantry" in Amazon's search bar

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## **Family Fare – Fast Lane**

**715-726-2500**

"Fast Lane" service allows you to order online and items will be loaded to your car upon arrival. Delivery available to those living in certain locations.

[www.shopfamilyfare.com/fastlane](http://www.shopfamilyfare.com/fastlane)

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## **Festival Foods**

[www.festfoods.com](http://www.festfoods.com)

Order online and items will be loaded to your car upon arrival. Delivery offered through Instacart. Does not accept FoodShare (EBT/SNAP/Quest card) for online orders.

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## **Hansen's Grocery – Stanley**

**715-644-5842**

Call in your grocery order and pick up when you arrive. Must call ahead on Tues or Thurs from 8a-1130a

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## **HY-VEE**

**(715) 598-9525**

Order online and items will be loaded to your car upon arrival; free with a 4-hour lead time. Delivery also available. See website for details and restrictions on pickup/delivery. Does not accept FoodShare (EBT/SNAP/Quest card) for online orders.

<https://www.hy-vee.com/>

2424 E. Clairemont Ave, Eau Claire

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## **Instacart**

[www.instacart.com](http://www.instacart.com)

Order from Festival Foods, Aldi, Sam's Club, CVS Pharmacy, Petco and Target and have items delivered. Does not accept FoodShare (EBT/SNAP/Quest card) for online orders.

Support: **888-246-7822**



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**Ready Ride Taxi – Grocery Order Assistance****715-864-2409**

Help create online orders for groceries and can pick up/deliver the order for you. Call for an appointment.

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**Target**[www.target.com](http://www.target.com)

Order online and items will be loaded to your car upon arrival (must download and complete order through their app). Delivery offered through Instacart. Search “Target app” in Target’s search bar

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**Walmart**[www.grocery.walmart.com](http://www.grocery.walmart.com)

Order online and items will be loaded to your car upon arrival. Delivery available to limited locations. Accepts FoodShare (EBT/SNAP/Quest card) for online orders.

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**Woodman’s**[www.shopwoodmans.com](http://www.shopwoodmans.com)

Order online and items will be loaded to your car upon arrival. Delivery available to limited locations. Accepts WIC and FoodShare (EBT/SNAP/Quest card) for online orders.

2855 Woodman Dr, Altoona



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# Food and Nutrition: *Other Food Resources*

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## **Commodity Supplemental Food Program (CSFP)**

Monthly food package to those age 60+ that typically includes: canned fruit and vegetables, dry or canned milk, cheese, canned meat, peanut butter or dried beans, cereal and grains, rice, instant potatoes or pasta. Income limits apply in order to qualify.

Apply: **715-977-1167**

[www.westcap.org/services/foodpantryinfo/  
/commodity-supplemental-food-  
program/](http://www.westcap.org/services/foodpantryinfo/commodity-supplemental-food-program/)

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## **FoodShare (SNAP or QUEST)**

Benefit that helps people pay for groceries. Participants are issued a discreet debit card to use at stores. Income limits apply in order to qualify.

Apply on your own: **888-283-0012**

Help to apply: **715-835-9415, Ext. 118**

Check card balance: **877-415-5464** or  
online [www.ebtedge.com](http://www.ebtedge.com)

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## **Market Match with FoodShare (SNAP/Quest card)**

Pay for \$10 in Market Match tokens at these Farmer's Markets and receive a match of \$10 in tokens to stretch your FoodShare dollars further! Tokens can only be purchased certain days/times, call or look for token booth. Call for current hours of operation.

## **Monday Market at the Y**

611 Jefferson Ave, Chippewa Falls  
**715-723-2201**

## **Eau Claire Downtown Farmers Market**

300 Riverfront Terrace, Eau Claire  
**715-839-4712**

[www.ecdowntownfarmersmarket.com](http://www.ecdowntownfarmersmarket.com)

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## **Senior Farmers' Market Vouchers**

Program that gives vouchers to purchase fresh local produce from many Farmer's Markets across Wisconsin. Must be 60+ (55+ if Native American); income limits apply to qualify.

**715-726-7777**

Toll free: **888-400-6920**

[HS-Web@chippewacountywi.gov](mailto:HS-Web@chippewacountywi.gov)



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# Foot and Nail Care

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## **Best Foot Forward**

**715-828-0042**

In-home only: service area is Cadott, Boyd & Stanley.

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## **The Foot Nurse LLC**

**715-642-2802**

In-office only; locations in Chippewa Falls, Bloomer, & Eau Claire.

Email: [footnursellc@gmail.com](mailto:footnursellc@gmail.com)

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## **Good for the Sole**

**715-723-7602**

In-office or in-home. In-home service area includes Chippewa Falls & surrounding areas.

1650 Hallie Rd, Chippewa Falls

<https://www.footcareeauclaire.com/>

Email: [lisapolham@gmail.com](mailto:lisapolham@gmail.com)

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## **Heart & Sole Foot Care LLC**

**715-642-1642**

In-home only: service area includes New Auburn, Chippewa Falls, & Eau Claire

Email: [footcarern@yahoo.com](mailto:footcarern@yahoo.com)

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## **The Mobile Nail Care Nurse**

**701-373-5458**

In-home only: service area includes Colfax, Chippewa Falls, Eau Claire, Cadott, Boyd & Stanley.

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## **Neighborhood Nurse**

**715-828-9849**

In-home only: service area is Chippewa Falls & 1 hour radius.

Email: [sueyetter@gmail.com](mailto:sueyetter@gmail.com)

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## **Sole Comfort LLC**

**715-575-8246**

In-home only: service area includes Chippewa Falls & surrounding areas.

Email: [sole.comfort@outlook.com](mailto:sole.comfort@outlook.com)

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## **Toenail Care Express**

**715-271-1034**

In-home only: service area is Bloomer, New Auburn, & Chippewa Falls.

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## **Toes TLC**

**715-827-0989**

In-office or in-home. In-home service area includes all of Chippewa Co.

27477 WI-64, Cornell

Email: [1TOESTLC@gmail.com](mailto:1TOESTLC@gmail.com)

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## **UWEC Foot & Nail Care for the Community**

**715-836-3636**

FREE foot & nail care offered on specific dates throughout the year. Call for upcoming clinic dates, appt. availability & info on scheduling.

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103 Garfield Ave. Eau Claire

[ce@uwec.edu](mailto:ce@uwec.edu)



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# Funeral Planning

Nearly all funeral providers have a pre-planning specialist on staff. These specialists can help any person plan ahead for what you want and what the costs will be. For those on Medicaid, pre-planning specialists are familiar with rules for Medicaid-compliant funeral funds such as: Life Insurance Funded Burial Contract and Irrevocable Burial Trust.

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**Visit this website to search by city and see a full list of funeral providers in WI.**

[www.funeralhomedir.com/WI/](http://www.funeralhomedir.com/WI/)

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## **Helpful Hearts Foundation, Inc.**

**715-834-6411**

Help to find out if a person is eligible for Wisconsin's Funeral and Cemetery Aids Program. If not, people can apply for assistance through the foundation to help pay for final expenses. Available to WI residents from certain counties, see website.

[www.helpfulheartswi.org/](http://www.helpfulheartswi.org/)

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## **Social Security Survivor's Benefit**

**800-772-1213**

One-time lump sum payment of \$255 paid to a surviving spouse or eligible family member after death of a person who got income from Social Security. See website for more info.

TTY: **800-325-0778**

[www.ssa.gov/benefits/survivors/ifyou.html](http://www.ssa.gov/benefits/survivors/ifyou.html)

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## **Veteran's Burial Allowance/Death Benefit**

**800-827-1000**

Helps cover final expenses for eligible Veterans. See website for more info.

[www.va.gov/burials-memorials/veterans-burial-allowance/](http://www.va.gov/burials-memorials/veterans-burial-allowance/)

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## **WI Funeral and Cemetery Aids Program (WFCAP)**

[www.dhs.wisconsin.gov/em/wfcap.htm](http://www.dhs.wisconsin.gov/em/wfcap.htm)

Helps families pay for final expenses of a loved one who was on Medicaid (Forward Health). See website for more info.

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# Health Insurance: *Programs*

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## **Extra Help – (program for those on Medicare)**

Helps reduce cost of drug premium and deductibles. (People who qualify for both Medicare and Medicaid or a Medicare Savings Program automatically qualify for Extra Help.) Income and asset limits apply.

Apply thru SSA: **866-815-2924**

[www.ssa.gov/medicare/part-d-extra-help](http://www.ssa.gov/medicare/part-d-extra-help)

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## **Forward Health Member Services**

**800-362-3002**

Find out where you can use your Medicaid/BadgerCare (Forward Health), in-network providers, and what services are covered.

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## **Great Rivers Consortium**

Apply for the following programs:

- Medicaid/BadgerCare (Forward Health)
- Medicare Savings Programs (MSP's)
- FoodShare (WI's version of SNAP)
- Child Care Subsidy
- Wisconsin Works (W-2)

Apply via phone: **888-283-0012**

Apply online: [access.wisconsin.gov/access/](http://access.wisconsin.gov/access/)

[MyACCESS Mobile App](#): See your benefits and upcoming renewals, get reminders, pay premiums, upload pics of documents to submit proof, and check status of your benefits.

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## **Health Check Other Services**

**800-722-2295**

Benefit for those under 21 who have Medicaid/BadgerCare (Forward Health) that helps them get medically necessary items that are not usually covered.

[www.dhs.wisconsin.gov/forwardhealth/healthcheck.htm](http://www.dhs.wisconsin.gov/forwardhealth/healthcheck.htm)

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## **Marketplace Health Insurance (Affordable Care Act)**

**800-318-2596**

Health insurance for those who don't qualify for Medicare, Medicaid/BadgerCare (Forward Health) or do not receive insurance through their employer.

*Annual open enrollment:* Nov 1 to Dec 15

[www.healthcare.gov](http://www.healthcare.gov)

**Find local help to apply, etc:**

[www.healthcare.gov/find-assistance/](http://www.healthcare.gov/find-assistance/)

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## **Medicare**

Learn about Medicare covered benefits, claims and costs; request a replacement card. Highly recommend to attend free local *Medicare and You* class to learn what you need to know.

1-800-MEDICARE = **1-800-633-4227**

[www.medicare.gov](http://www.medicare.gov)

**Register for Medicare and You class:**

[www.jotform.com/ADRC\\_adrc/medicareandyou](http://www.jotform.com/ADRC_adrc/medicareandyou)



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**Social Security Administration - Eau Claire Office****866-815-2924**

Contact to enroll in Medicare Part A and/or Part B. Find out eligibility for Medicare. Apply for Social Security Disability Insurance (SSDI) or Supplemental Security Income (SSI).

[www.ssa.gov](http://www.ssa.gov)

4120 Oakwood Hills Pkwy., Eau Claire

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**Wisconsin Well Woman Program****715-839-4718**

Helps women with no insurance or women who are under-insured get screenings for breast and cervical cancers. Income limits apply.

[www.dhs.wisconsin.gov/wwwp/index.htm](http://www.dhs.wisconsin.gov/wwwp/index.htm)

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# Health Insurance: *Prescription Drugs*

## **Extra Help – (program for those on Medicare)**

Helps reduce cost of drug premium and deductibles. (People who qualify for both Medicare and Medicaid or a Medicare Savings Program automatically qualify for Extra Help.) Income and asset limits apply.

Apply thru SSA: **866-815-2924**

[www.ssa.gov/medicare/part-d-extra-help](http://www.ssa.gov/medicare/part-d-extra-help)

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## **Patient Assistance Programs**

Operated by pharmaceutical companies to provide free medications to people who cannot afford to buy their medicine.

Contact the pharmaceutical company that makes the drug you need, or contact your prescribing physician. Or, check [www.rxassist.org/patients](http://www.rxassist.org/patients)

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## **Permanent Drug Drop Boxes**

Safely dispose of unused and/or expired meds. Click link for list of meds you can dispose of and find a drug drop box near where you live.

[www.dhs.wisconsin.gov/opioids/permanent-drug-drop-boxes.htm](http://www.dhs.wisconsin.gov/opioids/permanent-drug-drop-boxes.htm)

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## **Prescription Drug Discounts**

Some companies and organizations offer prescription drug discounts. Insurance may or may not be needed to use these discount programs. See each website for more info.

[www.goodrx.com](http://www.goodrx.com)  
[www.familywize.org](http://www.familywize.org)  
[www.blinkhealth.com](http://www.blinkhealth.com)  
[www.costplusdrugs.com/](http://www.costplusdrugs.com/)  
[www.needymeds.org](http://www.needymeds.org)

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## **Rx Outreach**

Non-profit mail order pharmacy that offers lower prices than retail pharmacies. No insurance necessary. See website for more info.

**888-796-1234**

[www.rxoutreach.org](http://www.rxoutreach.org)

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## **SeniorCare**

WI's prescription drug program for residents aged 65+. Enrollment fee of \$30 for 12 months coverage. Those with lower income have no deductible and co-pays of \$5 generic, \$15 brand-name; those with higher income pay a deductible, then have \$5 generic, \$15 brand-name co-pay.

**800-657-2038**

TTY: **711**

[dhs.wisconsin.gov/seniorcare/index.htm](http://dhs.wisconsin.gov/seniorcare/index.htm)

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## **Walmart's Low-Cost Prescription Program**

Offers some generic meds at \$4 for 30-day supply and \$10 for 90-day supply. Certain dosages cost more. No insurance necessary. See website for more info.

[www.walmart.com/cp/4-Prescriptions/1078664](http://www.walmart.com/cp/4-Prescriptions/1078664)



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# Health Insurance: *Help with Insurance*

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## ABC for Health

Public interest law firm that helps ensure health care access for WI children and families. Helps navigate the health care system.

**608-261-6939**

[www.safetyweb.org](http://www.safetyweb.org)

Email: [info@safetyweb.org](mailto:info@safetyweb.org)

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## Aging and Disability Resource Center

[Disability Benefits Specialist](#): Free service to adults aged 18-59 with disabilities. Helps with questions and problems related to Social Security Disability Insurance [SSDI], Supplemental Security Income [SSI], Medicare, Medicaid and many other benefits.

[Elder Benefits Specialist](#): Free service to those aged 60+. Helps with questions and problems related to Medicare, Medicaid, Social Security benefits, and many other benefits.

**715-726-7777**

Toll Free: **888-400-6920**

Email: [HS-Web@chippewacountywi.gov](mailto:HS-Web@chippewacountywi.gov)

\*serves Chippewa County residents only.  
Contact ADRC in your county if you live elsewhere.

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## Chippewa County – Public Health

Free help with questions on or applying for: BadgerCare (Forward Health), FoodShare, Family Planning Waiver or Child Care Subsidy. Staff person speaks English and Hmong (interpreter available for other languages).

**715-726-7900, ext. 2114**

[www.chippewacountywi.gov/411/Forward-Health-Programs](http://www.chippewacountywi.gov/411/Forward-Health-Programs)

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## Covering WI

Free and unbiased help with Marketplace plans and enrollment. Helps WI residents connect to health insurance and other programs that support health.

**608-261-1455**

Toll Free: **877-942-6837**

[www.coveringwi.org](http://www.coveringwi.org)

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## Family Health Center – Benefits Navigator

Provides free and unbiased help to review Marketplace plans, public health insurance options and enroll in a plan.

**800-942-5420**

[www.familyhealthcenter.org/patient-resources/](http://www.familyhealthcenter.org/patient-resources/)

Email:

[fhcmarkettm@familyhealthcenter.org](mailto:fhcmarkettm@familyhealthcenter.org)

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## Medicare Part D Helpline - Wisconsin

For adults with a disability or those aged 60+ who are on Medicare. Free service to educate on and answer questions about Medicare drug coverage, costs, and options.

**855-677-2783**

[www.longtermcare.wi.gov/Pages/Medigap/Medigap.aspx](http://www.longtermcare.wi.gov/Pages/Medigap/Medigap.aspx)

Email: [BOALTCRXHelpline@wisconsin.gov](mailto:BOALTCRXHelpline@wisconsin.gov)





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**Medigap Helpline - Wisconsin**

For adults with a disability or those aged 60+ who have Medicare. Free service to educate on and answer questions about Medicare, Medicare supplement and Medicare advantage plans.

**800-242-1060**

[www.longtermcare.wi.gov/Pages/Medigap/Medigap.aspx](http://www.longtermcare.wi.gov/Pages/Medigap/Medigap.aspx)

Email: [BOALTCmedigap@wisconsin.gov](mailto:BOALTCmedigap@wisconsin.gov)

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**Office of the Commissioner of Insurance (OCI)**

Regulates and enforces various insurance laws. Licenses insurance agents. Report insurance complaints of many types by calling or on the website.

**608-266-0103**

Toll Free: **800-236-8517**

[www.oci.wi.gov](http://www.oci.wi.gov)



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# Hearing - Deaf/Hard of Hearing

Also see [Adaptive Equipment/Assistive Technology](#)

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## Center for Deaf-Blind Persons, Inc.

For those who are deaf and blind or who have different degrees of hearing and vision loss. Offers services to minimize effects of combined vision and hearing loss.

Voice/TTY/DBC: **414-481-7477**

[www.deaf-blind.org/](http://www.deaf-blind.org/)

Email: [info@deaf-blind.org](mailto:info@deaf-blind.org)

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## Compass IL (*formerly Center for Independent Living*)

**800-228-3287**

[www.compassil.org](http://www.compassil.org)

- WisLoan program: low-interest loans to purchase hearing aids. Eligibility rules apply, see website or call.
- Device Loan and Demo: borrow assistive technology and/or other devices to see if it will work for you.

Device Loan and Demo list:

[www.wisconsinat4all.com/](http://www.wisconsinat4all.com/)

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## Communication Access Real-Time Translation

CART is the process of translating spoken word into written text, also known as captioning.

Find private practice captioners:

[dhs.wisconsin.gov/odhh/cartlisting.htm](https://dhs.wisconsin.gov/odhh/cartlisting.htm)

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## iCanConnect

**800-825-4595**

Works with people that have both significant vision and hearing loss (must be both) providing free equipment and training to connect with others. Generous income eligibility limits apply.

[www.icanconnect.org](http://www.icanconnect.org)

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## Lion's Club

Hearing Aid program. Your local Chamber of Commerce or village/township clerk can give you the contact person's name or [check online](#).

Holcombe: **715-595-4421**

Cadott: [CadottLions@gmail.com](mailto:CadottLions@gmail.com)

Chippewa Falls: [cf.lions@gmail.com](mailto:cf.lions@gmail.com)

Cornell: **715-239-3965**

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## Office for the Deaf and Hard of Hearing

**855-359-5252**

[www.dhs.wisconsin.gov/odhh](http://www.dhs.wisconsin.gov/odhh)

- Assistive Technology
- Rights and laws
- Deaf-Blind resources
- Communication cards
- Sign Language resources
- Telecommunication devices and funding
- Hearing aid resources ([full list here](#))



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**Telecommunication Relay Service (TRS)**

Free help to facilitate phone calls between people with hearing and/or speech disabilities and others.

**888-225-5322**

TTY: **888-835-5322**

ASL Video Call: **844-432-2275**

[www.fcc.gov/consumers/guides/telecommunications-relay-service-trs](http://www.fcc.gov/consumers/guides/telecommunications-relay-service-trs)

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# Home Care Types

What type of homecare are you looking for?

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## **Cleaning & Organization**

Help with indoor chores including: routine cleaning & housekeeping tasks; organization, de-cluttering and/or down-sizing; deep-cleaning, home restoration and/or junk removal.

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## **Supportive**

An aide that helps with everyday activities such as: grocery shopping, meal prep, medication reminders, cleaning, laundry, companionship or supervision and/or self-care tasks such as: bathing, dressing, grooming, toileting, walking and transferring and changing bedding

You will want to look at Home Care: [Supportive Home Care](#)

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## **Skilled**

A licensed nurse to help on a short-term basis with: giving or managing meds, wound care, IV therapy, blood draws and/or short-term skilled therapy such as: Physical Therapy, Speech Therapy, and Occupational Therapy.

You will want to look at Home Care: [Licensed Home Health Care](#)

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## **Hospice**

Care for people in the last six months of life that combines medical, emotional and spiritual care.

You will want to look at Home Care: [Hospice Services](#)

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## **Palliative**

Increased medical support for people who are being treated for a serious illness and struggling with symptoms, pain and stress.

You will want to look at Home Care: [Palliative Care](#)

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# Home Care: *Cleaning and Organization*

## Routine Cleaning & Housekeeping

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<b>AMK Cleaning Services</b>	<b>715-830-1156</b> <a href="http://www.amkcleaningservices.com">www.amkcleaningservices.com</a>
<b>A Knack for Cleaning</b>	<b>715-271-2544</b> Email: <a href="mailto:aknackforcleaningllc@gmail.com">aknackforcleaningllc@gmail.com</a>
<b>Brooms, Mops &amp; More</b>	<b>715-894-0081</b>
<b>Busy Bee Cleaning Company</b>	<b>610-430-6888</b> <a href="http://www.busybeecleaningcompany.com">www.busybeecleaningcompany.com</a>
<b>Clean 4 U</b>	<b>715-598-1611</b>
<b>Maid Pro</b>	<b>715-641-4855</b> <a href="http://www.maidpro.com/eau-claire">www.maidpro.com/eau-claire</a> Email: <a href="mailto:eauclaire.wi@maidpro.com">eauclaire.wi@maidpro.com</a>
<b>Maug Cleaning</b>	<b>715-514-4804, Ext. 206</b> <a href="http://www.maugcleaning.com">www.maugcleaning.com</a>
<b>Two Sisters &amp; A Bucket</b>	<b>715-495-2825</b> Email: <a href="mailto:twosistersnabucket@gmail.com">twosistersnabucket@gmail.com</a>

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## Organization & De-Cluttering or Down-Sizing

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<b>Caring Transitions of the Chippewa Valley</b>	<b>715-318-1410</b> <a href="http://www.caringtransitionschippewavalley.com">www.caringtransitionschippewavalley.com</a>
<b>Consult an Organizer</b>	<b>715-828-8090</b> <a href="http://www.consultanorganizer.com">www.consultanorganizer.com</a> Email: <a href="mailto:connie@consultanorganizer.com">connie@consultanorganizer.com</a>
<b>Eau So Organized</b>	<b>Contact through website</b> <a href="http://www.eausoorganized.com">www.eausoorganized.com</a>
<b>Jen's Everyday Organizing</b>	<b>218-485-1355</b> Email: <a href="mailto:jenseveryday@gmail.com">jenseveryday@gmail.com</a>

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## Home Restoration & Junk Removal

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### Bio Trauma 911

**800-759-6960**

[www.biotrauma911.com/service/wisconsin/hoardingcleanup/](http://www.biotrauma911.com/service/wisconsin/hoardingcleanup/)

Email: [help@biotrauma911.com](mailto:help@biotrauma911.com)

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### Chem Master Restoration

**715-462-2229**

[www.chemmasterrestoration.com](http://www.chemmasterrestoration.com)

Email: [office@chemmaster.com](mailto:office@chemmaster.com)

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### Chippewa Valley Junk Removal

**715-271-9265**

[www.chippewavalleyjunkremoval.com](http://www.chippewavalleyjunkremoval.com)

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### Junk Luggers

**608-607-3108**

[www.junkluggers.com/west-and-central-wisconsin/](http://www.junkluggers.com/west-and-central-wisconsin/)

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### Kersten Family Junk Removal

**715-598-3677**

[www.ecjunkpickup.com](http://www.ecjunkpickup.com)

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### Load Up

**888-213-1270**

[www.goloadup.com/eau-claire/](http://www.goloadup.com/eau-claire/)

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### Serv Pro of Eau Claire

**715-598-3749**

[www.servpro.com/locations/wi/servpro-of-eau-claire](http://www.servpro.com/locations/wi/servpro-of-eau-claire)

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# Home Care: *Supportive*

These agencies help people with routine housekeeping (if needed) and can also assist with normal, daily living activities such as: bathing, dressing, mobility, toileting, meal prep, grocery shopping, and medications (with some limitations).

Below is a list of questions to ask supportive home care agencies. *Highlight the questions that you want to make sure to ask:*

1. Do you currently have workers that can travel to the town I live in?
2. What is your rate?
3. Does it include travel time?
4. Will there be mileage added?
5. Is there a minimum number of hours per visit? Per week? Per month?
6. Will you be coming the same day every week? How does scheduling work?
7. Will I always have the same worker or will I have different workers?
8. What type of activities does the rate include?
9. Does the worker bring their own cleaning supplies and equipment?
10. Do you perform background checks on your employees? What types?
11. Do you have insurance in case my worker gets hurt in my home?

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## Almost Family

**715-831-0631**

[www.lhcgroupp.com/locations/almost-family-of-eau-claire/](http://www.lhcgroupp.com/locations/almost-family-of-eau-claire/)

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## All About You Homecare

**715-736-2020**

[Aayhomecarellc.wixsite.com/all-about-you-home-c](http://Aayhomecarellc.wixsite.com/all-about-you-home-c)

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## Appeal to Heaven

**715-379-7889**

[www.appealtoheaven.net](http://www.appealtoheaven.net)

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## Aurora Community Health

**715-235-1839**

Toll Free: **888-301-5897**

[www.auroraservices.com/health-and-wellness/](http://www.auroraservices.com/health-and-wellness/)

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## Chippewa Valley Home Care

**715-491-1254**

[www.chippewavalleyhomecare.com](http://www.chippewavalleyhomecare.com)

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## Christian Servants Home Care

**715-281-7965**

[www.christianservantshomecare.com](http://www.christianservantshomecare.com)

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**Compass IL**

Private-pay caregivers may be available.  
Those who have Medicaid/BadgerCare (Forward Health) may be able to hire a family member or friend thru Compass IL to provide Personal Care help (bathing, dressing, etc.) paid by Medicaid/BadgerCare.

**715-233-1070**Toll Free: **800-228-3287**

[www.compassil.org/services/pas-caregiving/](http://www.compassil.org/services/pas-caregiving/)

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**Cornerstone Caregiving****534-444-9021**

[www.cornerstonecaregiving.com/locations/eau-claire-wi](http://www.cornerstonecaregiving.com/locations/eau-claire-wi)

Email:

[eauclairewi@cornerstonecaregiving.com](mailto:eauclairewi@cornerstonecaregiving.com)

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**First Call Medical Solutions****414-774-5600**

[www.firstcallmedical.net](http://www.firstcallmedical.net)

Email: [info@firstcallmedical.net](mailto:info@firstcallmedical.net)

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**Home Companions****715-533-8946**

[www.homecompanionsec.com](http://www.homecompanionsec.com)

Email:

[homecompanions19@gmail.com](mailto:homecompanions19@gmail.com)

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**Home Instead****715-496-8783**

[www.homeinstead.com](http://www.homeinstead.com)

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**Happy to Help Home Care****715-271-2784**

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**Integrity Home Healthcare****715-944-9065**

Email:

[integrityhomehealthcare@outlook.com](mailto:integrityhomehealthcare@outlook.com)

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**Safe @ Home****715-598-7233**

[www.sahsc.org](http://www.sahsc.org)

Email: [senior-care@sahsc.org](mailto:senior-care@sahsc.org)

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**Seniors Helping Seniors****715-514-4511**

<https://seniorshelpingseniors.com>

Email: [andy34shs@gmail.com](mailto:andy34shs@gmail.com)

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**Serenity Care Agency****715-308-3800**

[www.serenitycareagency.com](http://www.serenitycareagency.com)

Email: [careagency.serenity@gmail.com](mailto:careagency.serenity@gmail.com)

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**Village Caregiving**

**715-233-8871**

[www.villagecaregiving.com](http://www.villagecaregiving.com)

**Visiting Angels**

**715-598-1750**

Toll free: **800-365-4189**

Email:

[customersupport@visitingangels.com](mailto:customersupport@visitingangels.com)

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# Home Care: *Hospice*

**What is it?** Medical, emotional and spiritual care for people in the last six months of life.

- Support for the patient and the patient's loved ones.
- Care team includes a nurse, certified nursing assistants, social worker, spiritual/grief counselor, trained volunteers (if available) and the patient's doctor.
- Services can include visits from a licensed nurse, help with bathing/hygiene, help connecting with community resources, education through each phase as the illness progresses, and grief support for the patient's loved ones.
- Care focuses on whatever is most important to the patient: comfort, dignity, concerns of loved ones, end-of-life goals, wishes and legacy.

**Who is it for?** People of any age who:

- Have *any* serious illness (life-limiting health problem)
- Are expected to live six months or less
- Have a primary goal of comfort and are no longer seeking treatment to prolong their life.

**Where is it provided?** Wherever the patient lives (home, loved one's home, any facility)

**Suggested Questions to Ask:**

- Will I be able to stay on my current medications?
- Can I still go to appointments with my current doctors/medical providers?
- Do I have to stop all treatments for any and all health conditions I have?
- Will going on hospice shorten my life?
- Can I end hospice services if I want to?
- Does my doctor need to send a referral saying I need hospice?
- Do I have to be homebound to be on hospice?

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## Medicare - Hospice Compare

Find hospice agencies near you and compare the quality of care they provide.

[www.medicare.gov/hospiceCompare](http://www.medicare.gov/hospiceCompare)

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## UW Extension - Planning Ahead

Free seven-session program to learn how to prepare for the end of life (for yourself or a loved one). Designed for WI residents as it is specific to WI law.

715-726-7953

[www.aging.extension.wisc.edu/programs/planning-ahead](http://www.aging.extension.wisc.edu/programs/planning-ahead)



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**Heartland Hospice****855-502-5744**[www.heartlandhsp.com](http://www.heartlandhsp.com)**Hope Hospice****877-375-0919**[www.hhospice.com](http://www.hhospice.com)Email: [info@hhospice.com](mailto:info@hhospice.com)**Interim Healthcare – Hospice****715-834-1313**[www.interimhealthcare.com/location/eau-claire-wi](http://www.interimhealthcare.com/location/eau-claire-wi)**Lily Healthcare – Hospice****715-201-2233**[www.lilyhealthcare.org/hospice-care/](http://www.lilyhealthcare.org/hospice-care/)**Moments Hospice****715-800-0900**[www.momentshospice.com/eau-claire/](http://www.momentshospice.com/eau-claire/)Email: [info@momentshospice.com](mailto:info@momentshospice.com)**St. Croix Hospice****855-278-2764**[www.stcroixhospice.com/chippewa-falls-wi/](http://www.stcroixhospice.com/chippewa-falls-wi/)**VA Hospice Care****612-467-3254**

Only available to veterans enrolled in VA Healthcare.

Toll Free: **866-414-5058**

extension 1100



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# Home Care: *Skilled (Medical)*

**What is it?** Short-term, intermittent, skilled care directed by a primary care provider. Designed to help a patient prevent or recover from an illness or injury (typically after a hospital or nursing home stay). Must meet specific requirements to be covered by Medicare part A or private insurances (must meet homebound and/or other skilled criteria). A person must need skilled care that only a licensed professional can provide. If that need is present, this service may include Nursing, Speech Therapy, Physical Therapy, Occupational Therapy, Medical Social Worker and in some cases a Certified Nursing Assistant.

**Who is it for?** Persons of any age who have complex medical need or whose treatment requires special medical equipment or careful monitoring until their health stabilizes. It is for persons who need short-term, intermittent skilled care, not long-term ongoing care.

**Where is it provided?** At the patient's home, which includes assisted living facilities. It could be provided at family member's home if patient is staying there during their recovery.

## Suggested Questions to Ask:

1. Does your agency accept my insurance?
  2. Can you explain what my insurance will cover and what I will have to pay out-of-pocket?
  3. Do you offer the specific services I need, like skilled nursing services, physical therapy, occupational therapy and speech therapy?
  4. Do you offer the personal care services I need, like help with bathing, dressing, and using the bathroom?
  5. Do you have enough staff to give the type of care and hours of care my doctor ordered?
  6. Will you be able to start services quickly, or will I have to wait for services to start?
  7. Do you have staff available at night, on weekends or for emergencies?
- 

## Medicare - Home Health Care Compare

[www.medicare.gov/care-compare](http://www.medicare.gov/care-compare)

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### Ascension At Home

**833-380-9583**

[www.ascensionathome.com](http://www.ascensionathome.com)

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### Aurora Community Health

**715-235-1839**

Toll Free: **888-301-5897**

[www.auroraservices.com/health-and-wellness/](http://www.auroraservices.com/health-and-wellness/)

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### Aveanna Home Health

**715-598-5600**

[www.aveanna.com/home-health/home-health.html](http://www.aveanna.com/home-health/home-health.html)



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**Compassus**

**715-301-7260**

[www.compassus.com/services/home-health/](http://www.compassus.com/services/home-health/)

**Hiawatha Homecare**

**800-837-8898**

[www.hiawathahomecare.com](http://www.hiawathahomecare.com)

Email: [info@hiawathahomecare.com](mailto:info@hiawathahomecare.com)

**Interim Healthcare**

**715-834-1313**

[www.interimhealthcare.com/location/eau-claire-wi](http://www.interimhealthcare.com/location/eau-claire-wi)

**Lakeland Home Healthcare**

**715-239-2075**

[www.lakehhc.com](http://www.lakehhc.com)

Email:

[info@lakehhc.com](mailto:info@lakehhc.com)

**Mayo Clinic Home Care**

**800-236-8408**

[www.mayoclinichealthsystem.org/locations/eau-claire/services-and-treatments/home-care](http://www.mayoclinichealthsystem.org/locations/eau-claire/services-and-treatments/home-care)

**Moore Genuine Home Care**

**715-286-2734**



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# Home Care: *Palliative Care*

**What is it?** Supportive medical care for people who are being treated for a serious illness and are struggling with their symptoms, pain and stress.

- Nurse practitioners [NP] conduct in-home consultations to help people find ways to feel better and cope better with their illness. During that time, the NP talks with the patient and/or patient's loved ones in detail about their symptoms, medications, treatments, goals for care, and performs a brief medical exam.
- After the visit, the NP gives the patient and their primary doctor specialized ideas to relieve their pain, other symptoms and stress.
- Follow-up visits are added, if pre-approved by the patient's doctor.
- A social worker can be called in to help with accessing needed services or resources.

**Who is it for?** People age 18 or older who:

- Have a serious illness, but are not at the end of life,
- Are not getting enough relief from medicines and other treatments
- Have trouble getting to the doctor or clinic because of their illness.

**Where is it provided?** Wherever the patient lives: the patient's home, a loved one's home, or any facility.

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<b>Ascension at Home</b> Limited version of palliative care: available to those living in Stanley only.	<b>715-301-7260</b>
<b>Empatia Palliative Care</b>	<b>888-436-8482</b> <a href="http://www.gentivahs.com/services/palliative-care/empatia-palliative-care/">www.gentivahs.com/services/palliative-care/empatia-palliative-care/</a>
<b>Hope Hospice and Palliative Care, Inc.</b> Serves Northeast Chippewa Co. only.	<b>877-375-0919</b> <a href="http://www.hhospice.com">www.hhospice.com</a> Email: <a href="mailto:info@hhospice.com">info@hhospice.com</a>
<b>Interim Healthcare</b>	<b>715-834-1313</b> <a href="http://www.interimhealthcare.com/location/eau-claire-wi">www.interimhealthcare.com/location/eau-claire-wi</a>
<b>Mayo Clinic Home Health</b>	<b>715-838-3224</b> <a href="http://www.mayoclinichealthsystem.org">www.mayoclinichealthsystem.org</a>
<b>VA Palliative Care</b> For veterans enrolled in VA Healthcare.	<b>866-414-5058</b> Ext. 1100

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# Housing: Apartments – Senior/Disabled

These pages list apartment complexes for seniors and/or those who are disabled. These pages **do not** list all apartments or rentals in Chippewa County. Find more housing options by Googling “housing in Chippewa Valley” or “property management companies in Chippewa Valley”, contacting a local Chamber of Commerce and searching Facebook Marketplace.

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## **Auction Mart Apartments**

118 S. Broadway St, Stanley

**715-726-7933**

[housingauthority@chippewacountywi.gov](mailto:housingauthority@chippewacountywi.gov)

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## **Cadott Country Apartments**

948-1021 N. Kelly St, Cadott

**715-289-4755**

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## **Chippewa Manor Residential Living**

*Has 2 components: independent apartments and assisted living*

**715-723-4437**

[www.chippewamanor.com](http://www.chippewamanor.com)

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## **Grandview Apartments**

304 S. Main St, Cadott

**715-255-0466**

[unitedmgmtlc@gmail.com](mailto:unitedmgmtlc@gmail.com)

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## **Homestead Village**

320 E Colome St, Chippewa Falls

**715-726-9664**

[www.msprealestateinc.com/homestead-village-chippewa-falls-wi/](http://www.msprealestateinc.com/homestead-village-chippewa-falls-wi/)

Email: [homestead@msphousing.com](mailto:homestead@msphousing.com)

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## **Northland Apartments**

18 Bay St, Chippewa Falls

**715-726-7933**

[housingauthority@chippewacountywi.gov](mailto:housingauthority@chippewacountywi.gov)

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## **Northtown Apartments**

971 N. Kelly St, Cadott

**534-444-9036**

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## **Parkview Apartments**

1403 15th Ave, Bloomer

**715-568-5446**

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## **St. Joseph's Apartments**

912 Pearl St, Chippewa Falls

**715-723-5825**

[info@rentalresources.net](mailto:info@rentalresources.net)

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## **Stanley Country Apartments**

455 and 461 Grant St, Stanley

**715-644-6702**

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## **Sunshine Circle Apartments**

100 Sunshine Circle, Chippewa Falls

**715-833-9625**

[www.greenpointco.com/sunshine-circle](http://www.greenpointco.com/sunshine-circle)

Email: [properties@greenpointco.com](mailto:properties@greenpointco.com)

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## **The Landing**

398 E. Colome St, Chippewa Falls

**715-861-7753**

[www.msprealestateinc.com/the-landing-apartments-chippewa-falls-wi/](http://www.msprealestateinc.com/the-landing-apartments-chippewa-falls-wi/)



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## Apartment: *Reduced Rent Based on Income*

These pages list apartment complexes for seniors and/or those who are disabled. **If you don't need income-based housing for seniors/disabled, find other housing options by:** Googling "housing in Chippewa Valley", Googling "property management companies Chippewa Valley", contacting a local Chamber of Commerce and searching Facebook Marketplace.

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### **Bridgewater Apartments**

807 Bridgewater Ave, Chippewa Falls

**715-834-3411**

[www.landmark-company.com](http://www.landmark-company.com)

Email: [info@landmark-company.com](mailto:info@landmark-company.com)

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### **Homestead Village**

320 E. Colome St, Chippewa Falls

*One wing of apt's that are income-based*

**715-726-9664**

[www.msprealestateinc.com/homestead-village-chippewa-falls-wi/](http://www.msprealestateinc.com/homestead-village-chippewa-falls-wi/)

Email: [homestead@msphousing.com](mailto:homestead@msphousing.com)

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### **Grace Parkside Apartments**

49 E Spring St, Chippewa Falls

**715-832-1174**

[www.graceluthfound.com/our-communities/grace-parkside-apartments/](http://www.graceluthfound.com/our-communities/grace-parkside-apartments/)

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### **Lake Como Home II**

Lakeshore Dr and Future St, Bloomer

**715-834-3411**

[www.landmark-company.com](http://www.landmark-company.com)

Email: [info@landmark-company.com](mailto:info@landmark-company.com)

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### **The Landing**

398 E Colome St, Chippewa Falls

**715-861-7753**

[www.msprealestateinc.com/the-landing-apartments-chippewa-falls-wi/](http://www.msprealestateinc.com/the-landing-apartments-chippewa-falls-wi/)

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### **Moon Park Apartments**

111 W. 8<sup>th</sup> Ave, Stanley

**715-282-4949**

Request application: **608-822-7368**

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### **Northern Apartments**

6 W. Grand Ave, Chippewa Falls

**715-723-7875**

[www.accmanagementgroup.com/properties/property.php?propertyid=396](http://www.accmanagementgroup.com/properties/property.php?propertyid=396)

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### **North Lake View Apartments**

2410-2430 9<sup>th</sup> Ave, Bloomer Surface Specialist

**712-580-5360**

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### **Park Ridge Village**

403 W Park St, Boyd

**715-723-7552**

[www.meridiangroupinc.net/n-property/properties-detail.asp?uniquerecordid=164](http://www.meridiangroupinc.net/n-property/properties-detail.asp?uniquerecordid=164)

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**Romeis Millstream Apartments**

509 and 607 N. High St, Chippewa Falls

**715-723-7552**

[www.meridiangroupinc.net/n-property/properties-detail.asp?uniquerecordid=170](http://www.meridiangroupinc.net/n-property/properties-detail.asp?uniquerecordid=170)

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**Shoe Factory Apartments**

36 W. River St, Chippewa Falls

**715-726-0586**

[shoefactoryapts@att.net](mailto:shoefactoryapts@att.net)

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**Southridge Village**

224 S Main St, Cadott

**715-723-7552**

[www.meridiangroupinc.net/n-property/properties-detail.asp?uniquerecordid=183](http://www.meridiangroupinc.net/n-property/properties-detail.asp?uniquerecordid=183)

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**Sunrise Village**

East Dell St, New Auburn

**715-726-7933**

[housingauthority@chippewacountywi.gov](mailto:housingauthority@chippewacountywi.gov)

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**Sunset Homes**

124 W. 4<sup>th</sup> Ave, Stanley

**715-644-5755**

[Stanleyhousing124@gmail.com](mailto:Stanleyhousing124@gmail.com)

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**Westside Apartments**

2130-2206 Freeway Dr, Bloomer

**715-834-3411**

[www.landmark-company.com](http://www.landmark-company.com)  
Email: [info@landmark-company.com](mailto:info@landmark-company.com)

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# Housing: *Rental and Mortgage Assistance*

See [Legal Counseling](#) for resources on rental issues and landlord/tenant issues

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## **Catholic Charities**

One-time monies given for rent, mortgage, utilities or security deposit. Must have some income.

**715-832-6644**

Toll Free: **888-212-4357**

[www.cclse.org/eau-claire/](http://www.cclse.org/eau-claire/)

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## **Foundation for Rural Housing - Wisconsin**

One-time help with security deposit, past-due rent/mortgage/property taxes, utilities, or home repairs. Also, foreclosure counseling and help. Only available to low-income households.

**888-400-5974**

[www.wisconsinruralhousing.org](http://www.wisconsinruralhousing.org)

Email: [wrh@wisconsinruralhousing.org](mailto:wrh@wisconsinruralhousing.org)

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## **Heat and Housing for Heroes – Veteran’s Rental Assistance Program**

Rental assistance for Veterans with limited or fixed income. See website, email or call with questions about eligibility.

**833-947-8727**

[www.heat4heroes.org/rental](http://www.heat4heroes.org/rental)

Email: [support@vrapwi.com](mailto:support@vrapwi.com)

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## **Housing Authority of Chippewa County**

- Foreclosure prevention loans (if behind on property taxes or mortgage)
- Rental assistance
- Income-based programs for home buying

**715-726-7933**

[chippewacountywi.gov/community/housing-authority](http://chippewacountywi.gov/community/housing-authority)

Email:

[housingauthority@chippewacountywi.gov](mailto:housingauthority@chippewacountywi.gov)

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## **Movin’ Out**

Helps those with a permanent disability gain long-term housing success. See website for more info.

**608-251-4446**

[www.movin-out.org](http://www.movin-out.org)

Email: [info@movin-out.org](mailto:info@movin-out.org)

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## **Rent Smart – UW Extension**

Free online program to learn how to have a successful renting experience. Learn how to find affordable housing, how to apply for housing, have a good relationship with landlords, and much more!

**608-509-1929**

[www.chippewa.extension.wisc.edu/financial/](http://www.chippewa.extension.wisc.edu/financial/)

Email: [jeanne.walsh@wisc.edu](mailto:jeanne.walsh@wisc.edu)

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## **Salvation Army – Chippewa Valley**

Help to pay a portion of an energy bill or help with one months rent or mortgage for those at risk of eviction/foreclosure.

**715-834-1224**

<https://centralusa.salvationarmy.org/chippewavalley/programs-and-services/>



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### **USDA Rural Development**

Loans to purchase or build single-family homes with no money down in certain rural areas. See website for details and eligibility rules.

[www.rd.usda.gov/programs-services/single-family-housing-programs](http://www.rd.usda.gov/programs-services/single-family-housing-programs)

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### **West CAP**

- Homeless intervention
- Many rental assistance and supportive housing programs. See website.

**715-598-4750**

[westcap.org/services/rentutility-assistance](http://westcap.org/services/rentutility-assistance)

Email: [info@wcap.org](mailto:info@wcap.org)

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### **Workforce Resource**

Emergency Assistance Grant for households that include a person under age 18. Grant can help with rent or utilities. Eligibility based on household size and need.

**855-792-5439**

[www.workforceresource.org/](http://www.workforceresource.org/)

Email: [inquire@workforceresource.org](mailto:inquire@workforceresource.org)

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# Housing: *Homeless Resources and Emergency Housing*



For those experiencing homelessness, contact any ONE of the agencies with a star next to their name for housing resources, programs, or services. You only need to contact one agency and they will connect you with others, if needed.



## **Beacon House – Family Promise of the Chippewa Valley**

Short-term shelter for families and pregnant single women. Case managers help residents get permanent housing through various programs.

**715-834-4357**

309 E. Lake St, Eau Claire

[www.familypromisecv.org/what-we-do](http://www.familypromisecv.org/what-we-do)

Email: [info@familypromisecv.org](mailto:info@familypromisecv.org)



## **Bolton Refuge House**

Emergency shelter for victims of domestic violence, intimate partner violence, sexual assault, and/or stalking.

**715-834-9578**

807 S. Farwell St, Eau Claire

[www.boltonrefuge.org](http://www.boltonrefuge.org)

Email: [director@boltonrefuge.org](mailto:director@boltonrefuge.org)



## **Catholic Charities**

One time grant for rent, mortgage, utilities or security deposit. Must have some income.

**715-832-6644**

618 S. Barstow St, Eau Claire

[www.cclse.org](http://www.cclse.org)

## **Center for Veteran's Issues - Supportive Services for Veteran Families**

Housing assistance program for low-income, Veteran families who are homeless or at risk of homelessness.

**715-839-4744**

[www.cvivet.org/supportive-services-for-veteran-families/](http://www.cvivet.org/supportive-services-for-veteran-families/)

800 Wisconsin St, Bldg. 2 Suite, 208  
Eau Claire

## **Choose Aftercare**

Transitional housing and support for men with histories of incarceration, homelessness and addiction.

**715-450-1146**

3221 E. Hamilton Ave, Eau Claire

[www.chooseaftercare.org](http://www.chooseaftercare.org)

Email: [info@chooseaftercare.org](mailto:info@chooseaftercare.org)

## **Community Haven House – Hope Gospel Mission**

Daytime warming and cooling shelter for the unhoused.

Mon-Sat 8a to 2p

Sun 8a to 4p

**715-552-5566, ext. 1800**

412 Washington St, Eau Claire

[www.hopegospelmission.org/communityhavehouse/](http://www.hopegospelmission.org/communityhavenhouse/)

Email:

[communityhavenhouse@hopegospelmission.org](mailto:communityhavenhouse@hopegospelmission.org)



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 **Family Support Center** **715-723-1138**  
People of any age suffering from any type of abuse can call or email for help in navigating homeless resources.  
403 N. High Street, Chippewa Falls  
[www.familysupportcentercf.org](http://www.familysupportcentercf.org)  
Email: [familysupport@fscf.org](mailto:familysupport@fscf.org)

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**Hope Gospel Mission** **715-552-5566**  
Shelters and programs for the unhoused. Different programs for men, women, and women with children.  
Details on programs can be found here: [Resident Booklet](#)  
2650 Mercantile Dr, Eau Claire  
[www.hopegospelmission.org](http://www.hopegospelmission.org)  
Email: [questions@hopegospelmission.org](mailto:questions@hopegospelmission.org)

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**Hope Village** [www.hopevillagechippewafalls.org/](http://www.hopevillagechippewafalls.org/)  
Tiny homes and other affordable housing for the unhoused. Various programs to help the unhoused work toward permanent housing and living a stable life.  
Must make contact thru website:  
[www.hopevillagechippewafalls.org/contact/](http://www.hopevillagechippewafalls.org/contact/)

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**The Hub** [www.thehubec.org/about](http://www.thehubec.org/about)  
Housing to help people move from dependence to independence. Basic case management included.  
Email: [hello@thehubec.org](mailto:hello@thehubec.org)


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**HUD-VASH: Housing and Urban Development with Veterans Affairs** **HUD-VASH Housing Coordinator**  
Support to unhoused Veterans and help to find and get permanent housing.  
Office: **608-280-2095**  
Cell: **608-512-2408**  
Email: [Heather.campbell3@va.gov](mailto:Heather.campbell3@va.gov)

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**L.E. Phillips Career Development Center (CDC)** **715-861-5002**  
Specializes in helping those in crisis. Help to get resources like housing, food, or other needed items.  
[www.lecdc.org/chippewa-county-outreach.html](http://www.lecdc.org/chippewa-county-outreach.html)  
Mon: By appt. Tue-Fri: 9a to 330p (walk-ins welcome)

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 **Sojourner House** **715-514-5556**  
For unhoused single men and women. Must arrive between 7p and 8a. Offers men and women an overnight place to sleep, shower, and do laundry. Snacks and breakfast available.  
618 S. Barstow, Eau Claire  
[www.cclse.org/the-sojourner-house](http://www.cclse.org/the-sojourner-house)

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**United Cerebral Palsy (UCP) Of West Central Wisconsin – Housing Counseling** Program Manager-Tricia Dresel  
For the vulnerable and/or marginalized to help them get and keep housing.  
**715-214-7133**  
[www.ucpwcw.org/housing-counseling](http://www.ucpwcw.org/housing-counseling)  
Email: [tdresel@ucpwcw.org](mailto:tdresel@ucpwcw.org)

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### **West CAP**

- Help to the unhoused or those fleeing domestic violence.
- Many rental assistance and supportive housing programs. See website.

**715-598-4750**

[westcap.org/services/rentutility-assistance](http://westcap.org/services/rentutility-assistance)



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### **Western Dairyland – Housing First**

Help for chronically unhoused people or families to get permanent housing. Case management given to help find housing and address other needs after.

**715-836-7511**

418 Wisconsin St, Eau Claire

[www.westerndairyland.org/programs/permanent-supportive-housing](http://www.westerndairyland.org/programs/permanent-supportive-housing)

Email: [housing@edeoc.org](mailto:housing@edeoc.org)

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### **Workforce Resource, Inc.**

Has a one-time Emergency Assistance Grant that can be used for rent or utilities.

**855-792-5439**

[www.workforceresource.org](http://www.workforceresource.org)

Email: [inquire@workforceresource.org](mailto:inquire@workforceresource.org)

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# Housing: *Home Repairs and Weatherization*

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## All Star Mobility

Place to buy many different types of equipment for mobility inside and outside the home. Installation, service and repair of equipment. Free in-home assessments.

**715-598-8433**

3315 Hwy. 93, Eau Claire  
[www.allstarmobilityllc.com](http://www.allstarmobilityllc.com)

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## Chippewa Valley Aging in Place

Helps people stay in their home by recommending changes to make home more accessible.

**715-829-0707**

Email: [cvaginginplace@yahoo.com](mailto:cvaginginplace@yahoo.com)

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## Housing Authority of Chippewa County

- Home Repair Loans for homeowners at 0% interest; renters at 3% interest (with landlord approval). See website for more info.
- Vision Program: minor home repairs. Homeowner buys materials, volunteers perform the work. See website for more info.

**715-726-7933**

[chippewacountywi.gov/community/housing-authority/home-repair](http://chippewacountywi.gov/community/housing-authority/home-repair)

Email:

[housingauthority@chippewacountywi.gov](mailto:housingauthority@chippewacountywi.gov)

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## Focus on Energy

Range of rebates and services to help people with energy efficiency in their residence.

**800-762-7077**

[www.focusonenergy.com/residential](http://www.focusonenergy.com/residential)

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## Foundation for Rural Housing - Home Repairs

One-time grant for those in need of critical home repairs. See website for eligibility rules and whether grant funding is currently available.

**888-400-5974**

[www.wisconsinruralhousing.org/home-repair-grant-program](http://www.wisconsinruralhousing.org/home-repair-grant-program)

Email: [wrh@wisconsinruralhousing.org](mailto:wrh@wisconsinruralhousing.org)

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## Tomorrow's Home Foundation

For owners of mobile or manufactured homes to help pay for critical repairs or dispose of a mobile or manufactured home that can no longer be lived in.

**608-255-1088**

[tomorrowshomefoundation.org/applications](http://tomorrowshomefoundation.org/applications)

Email: [thf@housingalliance.us](mailto:thf@housingalliance.us)

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## USDA Rural Development

Home repair loans and grants to repair, improve or modernize your home. See website for details and eligibility rules.

[www.rd.usda.gov/programs-services/single-family-housing-programs/single-family-housing-repair-loans-grants](http://www.rd.usda.gov/programs-services/single-family-housing-programs/single-family-housing-repair-loans-grants)

[loans-grants](http://www.rd.usda.gov/programs-services/single-family-housing-programs/single-family-housing-repair-loans-grants)

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## WHEDA – More Like Home Repair and Renew Loan

Helps homeowners get the repairs they need to renew their residence for years to come. See website for info and eligibility rules.

[www.morelikehomeloan.wheda.com](http://www.morelikehomeloan.wheda.com)



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# Housing: *Home Modifications and Accessibility*

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## **Caring Transitions of the Chippewa Valley**

Help for seniors with: downsizing, relocation, moving/packing and re-settling.

**715-318-1410**

[www.caringtransitionschippewavalley.com](http://www.caringtransitionschippewavalley.com)

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## **Home Safety Innovations**

Solutions to help people move safely inside their homes or to enter/exit their homes. Affordable in-home evaluations. Service area: within 120-miles of La Crosse or statewide for ramps.

**920-379-4439**

**920-538-2148**

[www.homesafetyinnovations.com](http://www.homesafetyinnovations.com)

Email: [homesafetyinnovations@gmail.com](mailto:homesafetyinnovations@gmail.com)

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## **Ramps**

These organizations may be able to help you find a ramp, rent you a portable ramp, or help you build a ramp.

[Compass IL](#) **800-228-3287**

[United Way](#) **715-834-5043**

[All Star Mobility](#) **715-598-8433**

Lake Holcombe Lions Club **715-595-4421**

[Mobility Works](#) **877-275-4907**

Mayo Clinic Store **715-838-1815**

[Home Safety Innovations](#) **920-379-4439**



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# Housing: *Energy/Utility Assistance*

Also see [Cell Phone Services \(Free/Discounted\)](#)

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## **Catholic Charities**

One time grant for rent, mortgage, utilities or security deposit. Must have some income.

**715-832-6644**

618 S. Barstow St, Eau Claire

[www.cclse.org](http://www.cclse.org)

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## **Focus on Energy**

Range of rebates and services to help people with energy efficiency in their residence.

**800-762-7077**

[www.focusonenergy.com/residential](http://www.focusonenergy.com/residential)

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## **Foundation for Rural Housing – Utility Assistance**

For those behind on utility bill(s) who do not receive rental assistance or live in income-based housing. Must also be at risk of homelessness.

**888-400-5974**

[www.wisconsinruralhousing.org/housing-assistance](http://www.wisconsinruralhousing.org/housing-assistance)

Email: [wrh@wisconsinruralhousing.org](mailto:wrh@wisconsinruralhousing.org)

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## **Heat and Housing for Heroes**

Helps WI Veterans in life-threatening energy-related emergencies or when behind on utility bills. Must apply for WHEAP first and have been denied or need more funds than WHEAP provided.

**800-891-9276**

[www.heat4heroes.org/Apply-For-Assistance](http://www.heat4heroes.org/Apply-For-Assistance)

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## **West CAP - Energy Assistance**

Runs WI Home Energy Assistance Program (WHEAP) for many counties in NW WI. Can apply for WHEAP every year between Oct 1 and May 15. Also has utility assistance programs for when utilities have been shut-off or to prevent utility shut-off.

**715-598-4750**

More details or apply online:

[westcap.org/services/energy-assistance](http://westcap.org/services/energy-assistance)

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## **Workforce Resource, Inc.**

Has a one-time Emergency Assistance Grant that can be used for utilities.

**855-792-5439**

[www.workforceresource.org](http://www.workforceresource.org)

Email: [inquire@workforceresource.org](mailto:inquire@workforceresource.org)



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# Housing: *Other Housing and Household Resources*

See [Legal Counseling](#) for resources on rental issues and landlord/tenant issues

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## **Chippewa County Department of Human Services**

Vouchers for Hope Bargain Center may be available.  
Can use to buy furniture or other home necessities.

Contact your caseworker directly  
Use at *Hope Bargain Center*:  
2650 Mercantile Dr, Eau Claire

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## **Hope Bargain Center - Furniture Vouchers**

For people who need furniture but can't afford even the reduced rates at their thrift store. Limit of 4 pieces of furniture, one-time only. Call for more details.

**715-552-5566**  
2650 Mercantile Dr, Eau Claire

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## **Lighten Your Load - Express Mart Laundromat**

Quarters, detergent and dryer sheets supplied.  
Volunteers to load/unload machines if needed.

See link for current schedule:  
[www.Facebook.com/lightenyour](http://www.Facebook.com/lightenyour)

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## **Pantries**

Most pantries offer necessities such as hygiene items and toilet paper.

See Food and Nutrition - [Pantries and Clothing](#)

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## **Sleep in Heavenly Peace – Chippewa Valley**

Builds and delivers free bunk beds or single beds for kids ages 3-16 in Eau Claire, Altoona, Chippewa Falls. No income limits apply; eligibility based on need.

**844-432-2337, ext. 5540**  
More info or to apply online:  
[www.shpbeds.org/chapter/wi-chippewa-valley/](http://www.shpbeds.org/chapter/wi-chippewa-valley/)

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## **Reverse Mortgage**

Allows seniors to access the equity in their home to defer payment of the loan until they die, sell or move out of the home.

\*Also referred to as: *Home Equity Conversion Mortgage for Seniors* through HUD

[www.hud.gov/program\\_offices/housing/sfh/hecm/hecmhome](http://www.hud.gov/program_offices/housing/sfh/hecm/hecmhome)

For more information:  
[www.consumer.ftc.gov/articles/0192-reverse-mortgages](http://www.consumer.ftc.gov/articles/0192-reverse-mortgages)



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# Legal: Counseling

## *Estate Planning and/or Elder Law*

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### **National Academy of Elder Law Attorneys (NAELA)**

[www.naela.org](http://www.naela.org)

Visit website & use the "Find A Lawyer" button to search for attorneys near you that have specific experience to best serve the needs of those with disabilities or the elderly.

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## *Free or Low-Cost Legal Options*

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### **ABC for Health**

**608-261-6939**

Public interest law firm that helps ensure health care access for WI children and families. Helps navigate the health care system.

[www.safetyweb.org](http://www.safetyweb.org)

Email: [info@safetyweb.org](mailto:info@safetyweb.org)

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### **ABLE National Resource Center**

**202-296-2040**

Savings and investment accounts for people with disabilities. Allows eligible people to save and/or invest money without losing public benefits.

[www.ablenrc.org](http://www.ablenrc.org)

Email: [info@ablenrc.org](mailto:info@ablenrc.org)

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### **American Bar Association – WI Free Legal Answers**

[www.wi.freelegalanswers.org](http://www.wi.freelegalanswers.org)

Free legal advice online for limited topics to eligible individuals. Not legal representation. See website for more info.

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### **Chippewa Falls Public Library**

Lawyers offer a free 15-min consultation. No appointments/first come first serve basis.

4<sup>th</sup> Wed of each month

530p to 7p

105 W. Central St, Chippewa Falls

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### **Fair Housing Council**

**877-647-3247**

For those who think they may have experienced discrimination in the housing market. Or, call with questions about other services offered.

[www.fairhousingwisconsin.com](http://www.fairhousingwisconsin.com)

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### **Legal Action of WI**

**855-947-2529**

Free civil legal aid to low-income persons living in Wisconsin (does not provide assistance for criminal matters). See website for eligibility info as well as full range of services offered.

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**State Bar of WI - Modest Means Program**

For those who have income too high for free legal services, but too low to pay a lawyer's standard rate. Services offered based on your income level and area of legal need.

To find out if you qualify, submit questionnaire:

[www.wisbar.org/forPublic/INeedaLawyer/Pages/Modest-Means.aspx](http://www.wisbar.org/forPublic/INeedaLawyer/Pages/Modest-Means.aspx)

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**State Bar of WI - Lawyer Referral Service**

Learn if you need an attorney, and if so, get a free referral to an attorney who will charge no more than \$20 for the first 30min. consultation.

M-F, 8a to 5p: **800-362-9082**

24/7 Online:

[www.wisbar.org/lris](http://www.wisbar.org/lris)

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**Tenant Resource Center**

Most services for Dane Co. residents only; will do educational presentations in any community in WI (for a fee). See website for reliable info on landlord/tenant rights and rental laws.

[www.tenantresourcecenter.org](http://www.tenantresourcecenter.org)

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**Upper Midwest Pension Rights Project**

Legal counseling on issues related to private pensions of any kind (NOT on Social Security issues).

**Toll Free: 1-866-783-5021**

**Phone: 1-651-251-5765**

[www.midwestpensions.org](http://www.midwestpensions.org)

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**WI DATCP - Consumer Protection**

Operates WI's consumer protection hotline. Educates on avoiding identity theft, scams, fraud, and offers recovery services to victims.

**800-422-7128**

[www.datcp.wi.gov/Pages/Programs\\_Services/ConsumerProtection.aspx](http://www.datcp.wi.gov/Pages/Programs_Services/ConsumerProtection.aspx)

Email: [datcph hotline@wisconsin.gov](mailto:datcph hotline@wisconsin.gov)

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**WI State Law Library**

Comprehensive database for research of state and federal laws or local ordinances and codes.

[wilawlibrary.gov](http://wilawlibrary.gov)



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# Legal: *Decision Making and Advance Directives*

You may also want to see: [Funeral Planning](#)

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## **Guardianship**

Guardianship is the surrogate legal decision-making action of last resort because it removes a person's legal rights to the largest degree & difficult to undo. It is a legal process that goes through court & can be costly. Those who have Power of Attorney for Healthcare *and* Finances documents in place will most likely never need a guardian appointed.

*Guardianship of Person* is different from *Guardianship of Estate* because they remove different rights.

## **Wisconsin Guardianship Support Center**

**855-409-9410** [www.gwaar.org/gsc](http://www.gwaar.org/gsc)

Helpful, easy to understand info about guardianship.

## **Chippewa Co. – Adult Protective Services 715-726-7788, Option #2**

APS gives information on guardianship and can make referrals to appropriate agencies.

**Corporate Guardianship Services:** agencies that act as a person's guardian if person does not have a family/friend who will; fee applies:  
[www.dhs.wisconsin.gov/guide/guardianship.htm](http://www.dhs.wisconsin.gov/guide/guardianship.htm)

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## **Living Will**

Legal document you create to decide treatments you would/would not want to keep you alive & your preferences for other medical decisions.

## **Form and information available:**

[dhs.wisconsin.gov/forms/advdirectives/f00060.pdf](http://dhs.wisconsin.gov/forms/advdirectives/f00060.pdf)

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## **Power of Attorney for Finances**

Legal document you create to name a trusted person as your "agent" to help you manage your finances, help you with financial decisions, or manage finances for you if you are unable.

*Form Available:*

[dhs.wisconsin.gov/forms/advdirectives/adformspoa.htm](http://dhs.wisconsin.gov/forms/advdirectives/adformspoa.htm)

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## **Power of Attorney for Healthcare**

Legal document you create to name a trusted person as your "agent" to make health-care decisions for you if/when you are unable to.

*Form available:*

[dhs.wisconsin.gov/forms/advdirectives/adforms\\_poa.htm](http://dhs.wisconsin.gov/forms/advdirectives/adforms_poa.htm)

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## **More information:**

*Wisconsin Guardianship Support Center*  
[www.gwaar.org/gsc](http://www.gwaar.org/gsc)

*Aging and Disability Resource Center*  
715-726-7777

Toll Free: 888-400-6920

Email: [HS-Web@chippewacountywi.gov](mailto:HS-Web@chippewacountywi.gov)

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## **More information:**

*Wisconsin Guardianship Support Center*  
[www.gwaar.org/gsc](http://www.gwaar.org/gsc)

*Aging and Disability Resource Center*  
715-726-7777

Toll Free: 888-400-6920

Email: [HS-Web@chippewacountywi.gov](mailto:HS-Web@chippewacountywi.gov)

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### **Representative Payee (Rep Payee)**

A person or agency that is appointed to manage a person's Social Security income: for those who cannot manage their own money.

NOTE: Being an authorized representative, having power of attorney or a joint bank account with a Social Security beneficiary does not provide the same legal authority.

### **For more information:**

[www.ssa.gov/payee/index.htm](http://www.ssa.gov/payee/index.htm)

### **Organizations that provide Rep Payee Services:**

Rep Payee Services of WI: **715-285-5020**

Beneficial Rep Payee: **715-831-9349**

Chippewa Family Services: **715-723-7566**

House Calls: **715-232-6475**

Payee Services: **715-233-0203**

Meraki Guardianship: **715-861-3210**

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### **Supported Decision Making**

Legal document created by an adult to name a trusted person as their "supporter" who can help them learn how to make certain life decisions. Supporters can help a person understand complex info & make informed decisions about medical, legal, financial & other life matters.

### **For detailed information:**

[www.wi-bpdd.org/index.php/supporteddecision-making](http://www.wi-bpdd.org/index.php/supporteddecision-making)

### **Forms available:**

[www.dhs.wisconsin.gov/library/f-02377.htm](http://www.dhs.wisconsin.gov/library/f-02377.htm)

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### **The Conversation Project**

Helps any adult talk about their wishes for care through the end of life, so those wishes can be understood and respected.

[www.theconversationproject.org](http://www.theconversationproject.org)

Email: [conversationproject@IHI.org](mailto:conversationproject@IHI.org)

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### **UW Extension - Planning Ahead**

Free seven-session program to learn how to prepare for later life. Includes education on medical/legal documents such as Powers of Attorney and Living Will. Designed for WI residents as it is specific to WI law.

**715-726-7953**

<https://aging.extension.wisc.edu/programs/planning-ahead/>



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# Medical: Services and Resources

You may also be interested in [Health Insurance](#) or [Medical Alert Systems](#) or [Mental Health and Substance Abuse](#).

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*Below are low-cost or free medical resources. To find medical clinics in our area, Google “medical clinics in the Chippewa Valley” or call your insurance provider for a list of in-network clinics.*

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## Chippewa County - Public Health

**715-726-7900**

Free or low-cost services including: reproductive health exams, STI/STD testing, birth control; routine vaccines; programs for pregnancy and parenting.

[www.chippewacountywi.gov/government/public-health/](http://www.chippewacountywi.gov/government/public-health/)

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## Chippewa Valley Free Clinic

**715-839-8477**

[See schedule](#) for medical, mental health, dental, vision appointments. Eligibility rules apply, see website.

**Nurse Line** Mon-Thu 1-3pm: **ext. 201**  
1030 Oak Ridge Dr, Eau Claire  
[www.cvfreesclinic.org](http://www.cvfreesclinic.org)

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## Menomonie Free Clinic

**715-308-3808**

See website for times, dates and eligibility rules. Call for appt. or to leave VM for call-back.

[www.menomoniefreesclinic.org](http://www.menomoniefreesclinic.org)  
2321 Stout Rd, Menomonie

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## NorthLakes Community Clinic

**715-861-7901**

Chiropractic, family medicine, mental health counseling, nutrition and diabetic care, physical therapy, psychiatry. Sliding-fee scale for those without insurance. Will not turn anyone away if they are unable to pay.

[www.nlccwi.org/locations/eau-claire-clairemont-avenue/](http://www.nlccwi.org/locations/eau-claire-clairemont-avenue/)

1002 W. Clairemont Ave, Eau Claire  
**Other locations in:** Augusta, Cumberland, and Rice Lake

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## Open Door Clinic, Inc.

**715-720-1443**

Free clinic. First-come-first-served, no appts. Eligibility rules apply, see website. Call ahead to see if the service you need is available that week.

**Tuesdays 5p-730p**  
[www.chippewaopendoor.org](http://www.chippewaopendoor.org)  
Email: [volunteer@ChippewaOpenDoor.org](mailto:volunteer@ChippewaOpenDoor.org)  
First Presbyterian Church  
130 W. Central St, Chippewa Falls

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## Vivent Health

**715-836-7710**

Behavioral health and wellness for those living w/HIV, including social services. Also offer HIV prevention help such as: needle exchange and testing for HIV and/or other STD/STI.

[www.viventhealth.org/locations/eau-claire](http://www.viventhealth.org/locations/eau-claire)  
505 S. Dewey St; Suite 107, Eau Claire



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# Medical: Equipment

For ramps see: [Home Modifications and Accessibility](#)

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## All Star Mobility

Place to buy many different types of new equipment for mobility inside and outside the home. Installation, service and repair of equipment. Free in-home assessments.

**715-598-8433**

3315 Hwy. 93, Eau Claire  
[www.allstarmobilityllc.com](http://www.allstarmobilityllc.com)

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## Compass IL (*formerly Center for Independent Living*)

- WisLoan program: low-interest loans to purchase wheelchairs (including motorized). Eligibility rules apply, see website or call.
- Device Loan and Demo: borrow medical equipment, assistive technology and/or other devices to see if it will work for you.
- List of used equipment or devices being sold by people in the area.

**800-228-3287**

[www.compassil.org](http://www.compassil.org)

Device Loan and Demo list:  
[www.wisconsinat4all.com/](http://www.wisconsinat4all.com/)

For Sale list:  
[www.compassil.org/resources/buy-sell-donate/](http://www.compassil.org/resources/buy-sell-donate/)

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## Chippewa County Public Health - Loan Closet

*Wheelchairs only for Chippewa Co. residents only.*  
Borrowed at no cost for up to 6 months.

**715-726-7900**

[www.chippewacountywi.gov/government/public-health/home-health-care/free-medical-equipment-loan](http://www.chippewacountywi.gov/government/public-health/home-health-care/free-medical-equipment-loan)

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## Cornell Lion's Club

Loan closet of various medical equipment, adaptive aids, mobility aids. Borrow at no cost.

**715-595-4275 or 715-456-8749**

[www.facebook.com/CornellLions](http://www.facebook.com/CornellLions)

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## Habitat for Humanity - ReStore

Sells used medical and mobility equipment (when they receive such items, may not always be in stock).

**715-895-8177**

145 N. Clairemont Ave, Eau Claire

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## Hope Gospel Mission – Building Hope

Sells used medical and mobility equipment, including electric wheelchairs (when they receive such items; may not always be in stock).

**715-552-5566 ext. 1700**

2108 Western Ave, Eau Claire

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## Lake Holcombe Lion's Club

Loan closet of various medical equipment, adaptive aids and mobility aids. Borrow at no cost.

**715-595-4421**

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## Mobility Works

Place to buy many different types of new equipment for mobility inside and outside the home. Also offers service and repair of equipment.

**715-438-4030**

3115 Oak Knoll Dr, Eau Claire  
[www.mobilityworks.com/locations/](http://www.mobilityworks.com/locations/)



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**Nu Motion**

Sells new manual and power wheelchairs (can be customized, if needed). Also offers in-shop or in-home repair for wheelchairs, fees apply.

**715-552-3711**

5845 Venture Dr; Suite 2, Eau Claire  
[www.numotion.com/locations/eau-claire-wi](http://www.numotion.com/locations/eau-claire-wi)

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**Rutledge Charities - Loan Closet**

Various medical equipment, adaptive aids and mobility aids. Borrowed at no cost for up to 6 months (knee walkers only 3 months). *Does not stock wheelchairs.*

**715-723-6618**

404 N. Bridge St, Chippewa Falls

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**UCP of Western WI – Loan Closet**

Loan closet of various medical equipment, adaptive aids and mobility aids. Borrow at no cost, see website for available items. Call or email to ask about an item or set up appt. to see the item.

**715-832-1782**

[www.ucpwcw.org/loan-closet](http://www.ucpwcw.org/loan-closet)  
Email: [info@ucpwcw.org](mailto:info@ucpwcw.org)

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**VFW – Loan Closet**

Various medical equipment, adaptive aids and mobility aids. Borrow at no cost. Do not need to be a VFW member.

**715-552-8438**

1300 Starr Ave, Eau Claire



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# Mental Health and Substance Abuse

To find mental health counseling clinics in our area, Google “mental health clinics near me”. Or contact your insurance provider to ask for a list of in-network clinics.

To find substance abuse treatment in our area, Google “substance abuse treatment near me”. Or contact your insurance provider to ask for a list of in-network treatment centers.

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## Recovery Groups (NA, AA, GA, and Alanon Meetings)

See website for list of local meetings, times/dates and locations.

[www.chippewavalleyrecovery.org/](http://www.chippewavalleyrecovery.org/)



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### HopeLine™ Text

Free emotional support for life's stressors.

Text “HOPELINE” to **741741**



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### Northwest Connections (Crisis Line)

Call if a person is threatening immediate harm to themselves or others, severely disoriented, hearing voices, or behaviorally out of control.

24/7: **888-552-6642**



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### Suicide and Crisis Lifeline

For those facing mental health struggles, emotional distress, alcohol and/or drug use concerns, or just for someone to talk to.

**Dial or Text 988**

[www.suicidepreventionlifeline.org/chat](http://www.suicidepreventionlifeline.org/chat)



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### Veterans Crisis

For veterans, service members, National Guard and Reserve members and those who support any of the above. You don't need to have VA benefits or VA healthcare to call.

**Dial 988 then press 1**

**Confidential Chat at:**

[www.VeteransCrisisLine.net](http://www.VeteransCrisisLine.net) or text **838255**

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### Chippewa County – Mental Wellness and Recovery

Crisis services and various programs to support persons with mental health and/or substance abuse issues. See website for more info.

**715-726-7788**

711 N Bridge St; Room 122, Chippewa Falls

[www.chippewacountywi.gov/government/human-services/behavioral-health-services](http://www.chippewacountywi.gov/government/human-services/behavioral-health-services)

Email: [dhs@chippewacountywi.gov](mailto:dhs@chippewacountywi.gov)

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### Chippewa County – Public Health

Free harm-reduction services such as overdose reversal meds and safer substance-use supplies.

**715-726-7900**

[www.chippewacountywi.gov/government/public-health/your-health](http://www.chippewacountywi.gov/government/public-health/your-health)

Email: [health@chippewacountywi.gov](mailto:health@chippewacountywi.gov)



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**Lutheran Social Services: Gaining Ground**

Walk-in day center focused on crisis stabilization for those with mental health and/or substance abuse issues.

**715-838-9856**

306 S. Barstow St, Eau Claire

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**NAMI Chippewa Valley**

Education, support and advocacy for persons living with mental illness and the person's family.

**715-450-6484**

[www.namivc.org](http://www.namivc.org)

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**Open Door Clinic**

Free clinic for those without insurance. Telehealth psychiatrist available on a first-come first-serve basis the first 3 Tuesdays of each month. Telehealth counseling available during the week by appointment.

**715-720-1443**

Tuesdays 5 pm- 7 pm

130 W. Central Street, Chippewa Falls

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**Vivent Health**

Behavioral health and wellness for those living w/HIV, including social services. Also offer HIV prevention help such as: needle exchange and testing for HIV and/or other STD/STI.

**715-836-7710**

[www.viventhealth.org/locations/eau-claire](http://www.viventhealth.org/locations/eau-claire)

505 S. Dewey St; Suite 107, Eau Claire

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**The Wellness Shack**

Peer-run mental health recovery center. Offers peer-support, education on mental health recovery, activities (including field-trips and outings), and a self-help resource library.

**715-855-7705**

505 S. Dewey St, Eau Claire

[www.WellnessShack.org](http://www.WellnessShack.org)

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# Nursing Homes

## Nursing Care Compare

Compare options based on location and quality of care.

[www.medicare.gov/care-compare](http://www.medicare.gov/care-compare)

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### Chippewa Manor – Nursing and Rehab

**715-723-4437**

Skilled nursing and rehab facility. Offers short-term and long-term care. Accepts Medicaid/Badgercare (Forward Health).

[www.chippewamanor.com](http://www.chippewamanor.com)

222 Chapman Road, Chippewa Falls

[chippewa.manor@chippewamanor.com](mailto:chippewa.manor@chippewamanor.com)

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### Cornell Health Services

**715-239-6288**

Skilled nursing and rehab facility. Offers short-term and long-term care. Accepts Medicaid/Badgercare (Forward Health).

[www.cornellhs.com](http://www.cornellhs.com)

320 N. 7th St, Cornell

Email: [cornell@northshorehc.com](mailto:cornell@northshorehc.com)

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### Dove Healthcare - Regional Vent Center

**715-723-9341**

Skilled nursing facility for those on ventilators only. Accepts Medicaid/Badgercare (Forward Health).

[www.dovehealthcare.com](http://www.dovehealthcare.com)

2815 Co. Hwy. I, Chippewa Falls

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### Dove Healthcare – Bloomer

**715-568-9770**

Skilled nursing and rehab facility. Offers short-term and long-term care. Accepts Medicaid/Badgercare (Forward Health).

[www.dovehealthcare.com](http://www.dovehealthcare.com)

2217 Duncan Rd, Bloomer

Email: [info@dovehealthcare.com](mailto:info@dovehealthcare.com)

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### Meadowbrook at Bloomer

**715-568-2503**

Skilled nursing and rehab facility. Offers short-term and long-term care. Accepts Medicaid/Badgercare (Forward Health).

[www.meadowbrookbloomer.com](http://www.meadowbrookbloomer.com)

1840 Priddy St, Bloomer

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### Wisconsin Veterans Home

**715-720-6775**

Skilled nursing and rehab facility. Offers short-term and long-term care. Must be a Veteran; will admit spouse/widow of a Veteran in some situations. Accepts Medicaid/Badgercare (Forward Health).

[www.wisvetshomes.com/chippewa-falls/](http://www.wisvetshomes.com/chippewa-falls/)

2175 E. Park Ave, Chippewa Falls

Email: [veterans.home-cf@dva.wi.gov](mailto:veterans.home-cf@dva.wi.gov)



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# Scams and Fraud: *Reporting and Resources*

If you have been scammed, call your local Police Department: **Do Not Call 911**

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## **AARP – Fraud Watch Helpline**

Do not need to be an AARP member. For those who have been targeted by a scam or fraud, trained specialists provide free guidance on what to do next.

Mon-Fri, 8a-8p: **877-908-3360**

[www.aarp.org/money/scams-fraud/helpline.html](http://www.aarp.org/money/scams-fraud/helpline.html)

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## **Adult Protective Services – Chippewa County**

*NOT for scam/fraud reporting.* Contact if you think someone you know is taking advantage of you financially.

**715-726-7788, Option #3**

711 N. Bridge St, Room 122; Chippewa Falls  
Email:

[apsreferral@chippewacountywi.gov](mailto:apsreferral@chippewacountywi.gov)

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## **Federal Trade Commission – Fraud Reporting**

Report a scam or fraud.

To report, info you should have is:

- Date and time of the call.
- Name of person and name of agency/company that called you.
- What the person asked you to do (pay for something? Share personal info?)
- Phone number that showed up on your Caller ID – this can help law enforcement track the scammer.

**877-382-4357**

[www.reportfraud.ftc.gov](http://www.reportfraud.ftc.gov)

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## **Medicare – WI Senior Medicare Patrol (SMP)**

Help for Medicare beneficiaries (or their loved ones) to prevent, detect, and report health care fraud, abuse, and errors.

**888-818-2611**

[www.smpwi.org](http://www.smpwi.org)



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# ***Scams & Fraud: Block or Report Unwanted Calls***

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## **Federal Trade Commission – Robo-Call Reporting**

**877-382-4357**

[www.reportfraud.ftc.gov](http://www.reportfraud.ftc.gov)

Robo-calls are calls from a person with an artificial voice or calls that are a pre-recorded message.

To report a robo-call, info you should have is:

- Date and time of the call.
- Name of person and name of agency/company that called you.
- What the person asked you to do (pay for something? Share personal info?)

Phone number that showed up on your Caller ID – this can help law enforcement track the scammer.

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## **National Do Not Call List**

**888-382-1222**

TTY: **866-290-4236**

[www.donotcall.gov](http://www.donotcall.gov)

Use the website or call to put your landline and/or mobile number on a do not call list. If you call, you must call from the phone with the number you want added to the list.

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# Senior and Community Centers

**Bloomer Senior Center****715-568-1888**

2121 Duncan Rd, Bloomer

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**Chippewa Falls Area Senior Center****715-720-1666**

1000 E. Grand Ave, Chippewa Falls

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**Cornell Senior Citizens Center****715-595-4241 ext. 249**

106 N. 3rd St, Cornell



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# Support Groups and Connection



## **AARP - Friendly Voices**

For those feeling isolated or alone. Request a call from a trained volunteer for you or a loved one. Don't need to be an AARP member.

**888-281-0145**

[aarpcommunityconnections.org/friendly-voices](http://aarpcommunityconnections.org/friendly-voices)



## **Institute on Aging - Friendship Line**

For those feeling isolated or alone. Call anytime.

**888-670-1360**

[www.ioaging.org/services/all-inclusive-health-care/friendship-line](http://www.ioaging.org/services/all-inclusive-health-care/friendship-line)



## **DOROT – Caring Calls**

Weekly, friendly phone calls provided by a volunteer.

**212-769-2850**

[www.dorotusa.org/programs/caring-calls/](http://www.dorotusa.org/programs/caring-calls/)



## **Suicide Loss Support Group of the Chippewa Valley**

A safe place for any adult who has lost someone to suicide.

Dove Healthcare South

3656 Mall Drive, Eau Claire

**715-598-7037 (Steve)**

1<sup>st</sup> and 3<sup>rd</sup> Thursdays Monthly 630p to 8p

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## **ALS Support Group of Northwest WI**

*Chippewa Valley Bible Church*

531 E. South Ave, Chippewa Falls

**715-271-7257**

Email: [alsnwwi@gmail.com](mailto:alsnwwi@gmail.com)

For online ALS support groups, see:

[www.als.org/support/support-groups](http://www.als.org/support/support-groups)

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## **Chippewa Falls Dementia Support Group**

For those with memory loss or dementia, their caregivers and loved ones.

*Central Lutheran Church*

28 E. Columbia St, Chippewa Falls

Call Vern: **715-828-3486**

2nd Thurs of each month 1p to 230p

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## **Chippewa Falls Parkinson's Disease Support Group**

For those living with Parkinson's, their caregivers and loved ones.

*Trinity United Methodist Church*

201 W. Central St, Chippewa Falls

Call Libby: **715-726-7996**

Email: [chippewapdgroup@gmail.com](mailto:chippewapdgroup@gmail.com)

1<sup>st</sup> Wed of each month at 130p

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## **Chippewa Valley Blugold Brain Injury Group**

For those with brain injury, their caregivers and loved ones. In-person or online. Contact for location or link to join virtually.

Call Audrey: **715-379-4640**

Email Audrey: [nelsou@uwec.edu](mailto:nelsou@uwec.edu)

2<sup>nd</sup> and 4<sup>th</sup> Tues. of each month 5-630p



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**Chippewa Valley Grief Support Group**

For anyone dealing with death of a loved one.

*Central Lutheran Church*

28 E. Columbia Street, Chippewa Falls

Call Ron: **715-797-3817**

Email Ron: [rpottere@gmail.com](mailto:rpottere@gmail.com)

Call Wendy: **715-208-0003**

2<sup>nd</sup> and 4<sup>th</sup> Mon of each month 3p-430p

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**Chippewa Valley VIP Support Group**

For the blind and visually impaired.

*Saint John's Lutheran Church*

1804 Highland Ave, Eau Claire

Call Renee: **715-379-9011**

Email: [ChipValleyVIP@gmail.com](mailto:ChipValleyVIP@gmail.com)

2<sup>nd</sup> Wed of each month 12p-2p

(do not meet in Dec, Jan, or June)

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**The Compassionate Friends - Chippewa Chapter**

Grief support for anyone living in the Chippewa Valley directly impacted by the death of a child.

*Dove Healthcare-South Bldg.*

2829 Co. Hwy. I, Chippewa Falls

Call Pati: **715- 828-8011**

Email Pati: [mrspatib@gmail.com](mailto:mrspatib@gmail.com)

[www.compassionatefriends.org/chapter/tcf-of-chippewa-chapter/](http://www.compassionatefriends.org/chapter/tcf-of-chippewa-chapter/)

3<sup>rd</sup> Thurs of each month at 630p

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**Depressed Anonymous – Connections Peer Support Group**

Online on ZOOM. For info or to get invite: call, email or text and give your email address.

**715-456-8010**

Email: [depressedanon.cf@gmail.com](mailto:depressedanon.cf@gmail.com)

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**Healing Hearts Grief Group**

*Chippewa Falls Public Library*

105 W. Central St, Chippewa Falls

**888-862-0890**

Email: [bereavement@stcroixhospice.com](mailto:bereavement@stcroixhospice.com)

1<sup>st</sup> and 3<sup>rd</sup> Wed of each month

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**Mayo Clinic – Support Groups**

Visit website to search current groups by keyword and/or location. Many different support groups available.

[www.mayoclinichealthsystem.org/classes-and-events](http://www.mayoclinichealthsystem.org/classes-and-events)

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**Men's Dementia Support Group**

For male caregivers or loved ones of person w/dementia: led by male dementia caregivers.

*Peace Church: 501 E. Fillmore Ave, Eau Claire*

**414-378-2114**

Email: [Beevee6610@gmail.com](mailto:Beevee6610@gmail.com)

1<sup>st</sup> and 3<sup>rd</sup> Mon of each month @ 11a

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**NAMI Chippewa Valley – Support Groups**

Peer support group for those with mental illness; Support group for loved one's of a person with mental illness. See website for details.

**715-450-6484**

[www.namicv.org/programs-groups-classes](http://www.namicv.org/programs-groups-classes)

Email: [info@namicv.org](mailto:info@namicv.org)

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**Recovery Groups (NA, AA, GA, and AI-Anon Meetings)**

See website for details on all groups.

[www.chippewavalleyrecovery.org](http://www.chippewavalleyrecovery.org)



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**Suicide Loss Support Group of the  
Chippewa Valley**

A safe place for any adult who has lost  
someone to suicide.

Call Steve: **715-598-7037**  
Dove Healthcare-South  
3656 Mall Drive, Eau Claire  
1<sup>st</sup> and 3<sup>rd</sup> Thurs at 630p



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# Technology: *How to Use*

## Local Resources

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### **Fax Machines for Public Use**

Visit listed locations for more info

Chippewa Falls Public Library  
Family Fare in Chippewa Falls  
Kwik Trip

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### **Internet (Public WiFi) Map**

Don't have internet at home? See website for places where free public WiFi/internet is available.

<https://maps.psc.wi.gov/apps/PublicWiFiLocations/>

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### **Tech Tuesdays – Chippewa Falls Public Library**

Free one-on-one help to use your smartphone, laptop or tablet. Every Tues. 9a-11a. Registration required.  
*105. W. Central St., Chippewa Falls*

**715-723-1146, ext. 2**

[www.chippewafallslibrary.org/event/tech-tuesdays-registration-required/2028-11-07/](http://www.chippewafallslibrary.org/event/tech-tuesdays-registration-required/2028-11-07/)

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### **United Way – Device Distribution Program**

Affordable laptops or tablets for residents of Chippewa Co. Eligibility rules apply; one per household. Call or email for more info.

**715-834-5043**

[www.uwgcw.org/device-distribution-program](http://www.uwgcw.org/device-distribution-program)

Email: [digitalequity@uwgcw.org](mailto:digitalequity@uwgcw.org)

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### **United Way – Digital Access Guide**

This guide shows local places that offer: free Wi-Fi/internet, laptops/tablets for loan, printing/copying/faxing, and one-on-one or group classes to learn how to use various technology.

See Digital Access Guide here:

[www.uwgcw.org/sites/uwgcw/files/2025-04/United%20Way\\_Digital%20Resource%20Guide\\_2023-24.pdf](http://www.uwgcw.org/sites/uwgcw/files/2025-04/United%20Way_Digital%20Resource%20Guide_2023-24.pdf)

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### **United Way – Digital Access and Engagement**

Call or email for help to sort through local options for WiFi/internet discounts, laptop/tablets for loan, affordable laptop/tablets, or one-on-one or group classes to learn how to use various technology.

Stacy Martin: **715-834-5043**

[www.uwgcw.org/digital-equity-and-inclusion-initiative](http://www.uwgcw.org/digital-equity-and-inclusion-initiative)

Email: [smartin@uwgcw.org](mailto:smartin@uwgcw.org)

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## Online Resources

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### **DOROT USA**

See website for free guides to: learn how to use smartphone, check email, use Facetime, text and more.  
Call or email to be matched with a Tech Coach.

**917-441-3706**

Email: [technologyhelp@dorotusa.org](mailto:technologyhelp@dorotusa.org)  
[www.dorotusa.org/tech-made-easy-seniors-new-instructional-guides](http://www.dorotusa.org/tech-made-easy-seniors-new-instructional-guides)

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**Generations Online**[www.generationsonline.com](http://www.generationsonline.com)

Free training that makes learning how to use smartphones, tablets and other tech skills easy.

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**Senior Planet****888-713-3495**

Free online classes to learn about or use different types of technology.

[www.seniorplanet.org](http://www.seniorplanet.org)

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# Technology: *Discount Phone and Internet Services*

If you currently have Foodshare (SNAP/Quest card) and your income is below a certain level, you may qualify for FREE or low-cost cell phone service through the Federal Lifeline Program. For complete information on this program, see:

[www.psc.wi.gov/Pages/ForConsumers/Lifeline.aspx](http://www.psc.wi.gov/Pages/ForConsumers/Lifeline.aspx)

Below are a few of the cell-phone providers that offer free service (Lifeline Program). *Visit each company's website for info on how to apply.*

For a full listing of free cell-phone service providers, see: [www.cnm.universalservice.org](http://www.cnm.universalservice.org)

## Cell-Phone Companies that offer Lifeline Program

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### **Assurance Wireless**

**888-321-5800**

[www.assurancewireless.com](http://www.assurancewireless.com)

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### **enTouch Wireless**

**866-488-4719**

[www.entouchwireless.com](http://www.entouchwireless.com)

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### **SafeLink Wireless**

**800-378-1684**

[www.safelinkwireless.com](http://www.safelinkwireless.com)

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### **StandUp Wireless**

**800-544-4441**

[www.standupwireless.com](http://www.standupwireless.com)

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## Discount Internet Programs

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### **ATandT Access**

**800-288-2020**

Low-cost internet service for eligible households. See website to check availability where you live, income limits and how to apply.

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[www.att.com/internet/access](http://www.att.com/internet/access)

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### **Spectrum Internet Assist**

**855-860-9068**

Low-cost internet service for eligible households. See website to check availability where you live, income limits and how to apply.

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[www.spectrum.com/internet/spectrum-internet-assist](http://www.spectrum.com/internet/spectrum-internet-assist)

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**Or, call 211 for help to find affordable internet providers where you live.**



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## Technology: *Medical Alert Systems*

This page does not list all medical alert companies. Visit websites to find which will work best for you or your loved one: each company may have different devices with different features.

<b>Alert1</b>	<b>877-449-0994</b> <a href="http://www.alert-1.com">www.alert-1.com</a>
<b>Aloe Care Health</b>	<b>844-741-0826</b> <a href="http://get.aloecare.com">get.aloecare.com</a>
<b>Life Alert®</b>	<b>800-360-0329</b> <a href="http://www.lifealert.com">www.lifealert.com</a>
<b>LifeFone</b>	<b>877-245-7992</b> <a href="http://www.lifefone.com">www.lifefone.com</a>
<b>LifeStation</b>	<b>844-632-3029</b> <a href="http://www.lifestation.com">www.lifestation.com</a>
<b>Med-A-Lert</b> Offered by Chippewa Valley Electric Co-op	<b>715-239-6800</b> <a href="http://www.cvecoop.com/PDFs/MAL/Belle+MAL.pdf">www.cvecoop.com/PDFs/MAL/Belle+MAL.pdf</a>
<b>Medical Alert</b>	<b>866-381-8362</b> <a href="http://www.medicalalert.com">www.medicalalert.com</a>
<b>Medical Guardian</b>	<b>800-668-9200</b> <a href="http://www.medicalguardian.com">www.medicalguardian.com</a>
<b>Per Mar Security Services: Medical Alert</b>	<b>866-597-2499</b> <a href="http://www.permarsecurity.com/residential/medical-alert">www.permarsecurity.com/residential/medical-alert</a>
<b>Senior Safety</b>	<b>877-993-3932</b> <a href="http://www.seniorsafety.com">www.seniorsafety.com</a>
<b>VRI Cares</b>	<b>800-860-4230</b> <a href="http://www.vricares.com/solutions/pers/">www.vricares.com/solutions/pers/</a>



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# Transportation: Resources

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## **ADRC - Transportation Referral Resource**

Referrals to transportation resources and possible help to pay for rides.

**715-726-7777**

Toll Free: **888-400-6920**

Email: [HS-Web@chippewacountywi.gov](mailto:HS-Web@chippewacountywi.gov)

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## **ADRC - Vehicle Modification Grant**

Possible help paying for modifications to make a vehicle accessible for: seniors or person with disability.

**715-726-7777**

Toll Free: **888-400-6920**

Email: [HS-Web@chippewacountywi.gov](mailto:HS-Web@chippewacountywi.gov)

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## **American Cancer Society - Road-to-Recovery**

Free rides to cancer treatment or cancer-related appointments. *Must call several days in advance.*

**800-227-2345**

[www.cancer.org/support-programs-and-services/road-to-recovery](http://www.cancer.org/support-programs-and-services/road-to-recovery)

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## **LE Phillips Outreach Office – Care Link**

Gas cards may be available:  
every Tues and Thurs 10a to Noon

**715-861-5002**

21 W. Grand Ave.  
Chippewa Falls

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## **The Masters Driving School**

Evaluation and training for drivers with disabilities.  
Recommendations for vehicle adaptations and modifications.

**715-532-0327**

W7366 Flambeau Point Rd, Ladysmith  
[www.themastersdrivingschool.com/adaptive](http://www.themastersdrivingschool.com/adaptive)  
Email: [info@tmds.pro](mailto:info@tmds.pro)

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## **Salvation Army – Gas Vouchers and Bus Tokens**

For people struggling to make ends meet. For gas vouchers, must have valid drivers license and non-expired vehicle registration.

**715-834-1224**

[www.centralusa.salvationarmy.org/chippewavalley/programs-and-services](http://www.centralusa.salvationarmy.org/chippewavalley/programs-and-services)  
Email: [Amanda.radle@usc.salvationarmy.org](mailto:Amanda.radle@usc.salvationarmy.org)

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## **Veteran's Service Office Chippewa County – Veteran's Van**

For veterans only: rides to/from VA Medical Center in Minneapolis. By appt. only on even-numbered days.

**715-726-7990**

Email: [veterans@chippewacountywi.gov](mailto:veterans@chippewacountywi.gov)

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## **WestCap – Jump Start**

Down-payment help and low-interest loan to help pay for a vehicle. Call, email, or see website for full info, eligibility rules and application.

**715-598-4750**

[www.westcap.org/services/jumpstart/](http://www.westcap.org/services/jumpstart/)  
Email: [westcap@wcap.org](mailto:westcap@wcap.org)

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# Transportation: *Wheelchair Accessible*

## Free or Low-Cost Options

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### **Compass IL - New Freedom Transportation**

Low-cost rides for disabled persons or those aged 60+. \$10 round-trip (for rides totaling 100 miles or less). Call *at least* 3-days ahead.

*First-time riders must call ADRC Transportation Coordinator for ride approval before scheduling: 715-738-2590*

To schedule a ride: **800-228-3287**

[www.cilww.com/transportation-riders](http://www.cilww.com/transportation-riders)

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### **Clark County Social Services – Transportation**

Low-cost rides to disabled persons or those aged 60+ that live in area of Stanley that is in Clark County. Eligibility rules apply, see website or call for more info.

**715-743-5233**

Toll-Free: **866-743-5233**

[www.clarkcountywi.gov/dss-transportation-services](http://www.clarkcountywi.gov/dss-transportation-services)

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### **Disabled American Veterans Van**

Chippewa County residents can get rides to/from Mpls. VA Medical Center every Tues through Eau Claire Co. Veteran's Services.

**715-839-4744**

Email: [veterans@eauclairecounty.gov](mailto:veterans@eauclairecounty.gov)

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### **Medicaid/BadgerCare (Forward Health) – Non-Emergency Medical Transportation [NEMT]**

Free rides to planned medical or healthcare appointments. Must have Medicaid/BadgerCare (Forward Health).

**866-907-1493**

[www.dhs.wisconsin.gov/nemt/index.htm](http://www.dhs.wisconsin.gov/nemt/index.htm)

How to Schedule Rides:

[www.dhs.wisconsin.gov/publications/p0/p00533a.pdf](http://www.dhs.wisconsin.gov/publications/p0/p00533a.pdf)

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### **Rusk County Transit Commission**

Low-cost rides for disabled persons and those aged 60+. Must live in Cornell or Holcombe: ride to Ladysmith 2-times/month only. *Must call ADRC Chippewa Co. to get approved.*

Call Kayla for approval: **715-738-2590**

Once approved, call here for ride:

**715-532-1000**

[www.rctc.online/door-to-door-service-to-ladysmith-for-cornell-holcombe-residents/](http://www.rctc.online/door-to-door-service-to-ladysmith-for-cornell-holcombe-residents/)

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### **Shared Ride – Chippewa Falls**

On-demand low-cost rides for those who live in Chippewa Falls city limits to/from locations in the city limits. Also offers connections to two Eau Claire Transit Bus Routes.

Request a Ride: **715-723-3000**

Reduced Fare info: **715-726-2728**

[www.chippewafalls-wi.gov/your-government/transit](http://www.chippewafalls-wi.gov/your-government/transit)

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**Veteran's Van – Chippewa County**

Free rides to/from Mpls. VA Medical Center on even-numbered days. Must reserve a ride.

**715-726-7990**Email: [veterans@chippewacountywi.gov](mailto:veterans@chippewacountywi.gov)

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**Full-Cost Options**

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**Abby Vans, Inc.**

Non-emergency rides: appointments, shopping, visiting a friend/loved one, etc.

**800-236-8438**TTY: **711**[www.abbyvans.com](http://www.abbyvans.com)

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**A and J Mobility**

Wheelchair van rentals.

**920-775-4538**[www.aandjmobility.com/wheelchair-van-rentals](http://www.aandjmobility.com/wheelchair-van-rentals)

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**Handi-Lift**

Non-emergency rides: appointments, shopping, visiting a friend/loved one, etc.

**715-822-5077**[www.handiliftwi.com](http://www.handiliftwi.com)

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**Key Care Transportation, LLC**

Non-emergency rides: appointments, shopping, visiting a friend/loved one, etc.

**715-532-3727**

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**Mobility Works**

Wheelchair van rentals.

**715-438-4030**[www.mobilityworks.com/wheelchair-vans-for-rent/](http://www.mobilityworks.com/wheelchair-vans-for-rent/)

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**Nordic Care**

Non-emergency rides: appointments, shopping, visiting a friend/loved one, etc.

**715-598-8510**[www.nordiccare.us](http://www.nordiccare.us)Email: [info@nordiccare.us](mailto:info@nordiccare.us)

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**North Central Caravans**

Non-emergency rides: appointments, shopping, visiting a friend/loved one, etc.

**715-623-2229**[www.northcentralcaravans.com](http://www.northcentralcaravans.com)

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**Patient's Express**

Non-emergency rides: appointments, shopping, visiting a friend/loved one, etc.

**715-726-1100**

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**Smooth Operator Transport**

Non-emergency rides: appointments, shopping, visiting a friend/loved one, etc.

**715-894-0984**[www.smoothot.com](http://www.smoothot.com)

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# Transportation: *Non-Wheelchair Accessible*

## Free or Low-Cost Options

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### **Compass IL - New Freedom Transportation**

Low-cost rides for disabled persons or those aged 60+. Call *at least* 3-days ahead.

*First-time riders must call ADRC Transportation Coordinator for ride approval before scheduling: 715-738-2590*

To schedule a ride: **800-228-3287**

[www.cilww.com/transportation-riders](http://www.cilww.com/transportation-riders)

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### **Clark County Social Services – Transportation**

Low-cost rides to disabled persons or those aged 60+ that live in area of Stanley that is in Clark County. Eligibility rules apply, see website or call for more info.

**715-743-5233**

Toll-Free: **866-743-5233**

[www.clarkcountywi.gov/dss-transportation-services](http://www.clarkcountywi.gov/dss-transportation-services)

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### **Disabled American Veterans Van**

Chippewa County residents can get rides to/from Mpls. VA Medical Center every Tues through Eau Claire Co. Veteran's Services.

**715-839-4744**

Email: [veterans@eauclairecounty.gov](mailto:veterans@eauclairecounty.gov)

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### **Medicaid/BadgerCare (Forward Health) – Non-Emergency Medical Transportation [NEMT]**

Free rides to planned medical or healthcare appointments. Must have Medicaid/BadgerCare (Forward Health).

**Schedule: 866-907-1493**

[www.dhs.wisconsin.gov/nemt/index.htm](http://www.dhs.wisconsin.gov/nemt/index.htm)

**More info on ways to schedule:**

[www.dhs.wisconsin.gov/publications/p0/p00533a.pdf](http://www.dhs.wisconsin.gov/publications/p0/p00533a.pdf)

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### **Rusk County Transit Commission**

Low-cost rides for disabled persons and those aged 60+. Must live in Cornell or Holcombe: ride to Ladysmith 2-times/month only. *Must call ADRC Chippewa Co. to get approved.*

Call Kayla for approval: **715-738-2590**

Once approved, call here for ride:

**715-532-1000**

[www.rctc.online/door-to-door-service-to-ladysmith-for-cornell-holcombe-residents/](http://www.rctc.online/door-to-door-service-to-ladysmith-for-cornell-holcombe-residents/)

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### **Shared Ride – Chippewa Falls**

On-demand low-cost rides for those who live in Chippewa Falls city limits to/from locations in the city limits. Also offers connections to two Eau Claire Transit Bus Routes.

Request a Ride: **715-723-3000**

Reduced Fare info: **715-726-2728**

[www.chippewafalls-wi.gov/your-government/transit](http://www.chippewafalls-wi.gov/your-government/transit)

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**Veteran's Van – Chippewa County**

Free rides to/from Mpls. VA Medical Center on even-numbered days. Must reserve a ride.

**715-726-7990**

Email: [veterans@chippewacountywi.gov](mailto:veterans@chippewacountywi.gov)

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**Full Cost Options**

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**Door 2 Door Taxi****715-225-1754**

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**On Time Taxi**

Serves Chippewa Falls, Cadott, Boyd, Stanley and Bloomer

**715-944-3939**

Email: [ontimetaxillc22@yahoo.com](mailto:ontimetaxillc22@yahoo.com)

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**Ready Ride Taxi****715-864-2409**

Serves Chippewa Falls, Cadott, Boyd, Stanley and Bloomer

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**Town and Country Taxi**

Serves all of Chippewa County.

**715-563-7272**

[www.townandcountrytaxillc.com](http://www.townandcountrytaxillc.com)

Email: [townandcountrytaxillc@outlook.com](mailto:townandcountrytaxillc@outlook.com)

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**Go RiteWay**

Rides for meetings, events, group outings/trips/tours, airport and travel. See website for popular destinations or call for info specific to Chippewa Falls area.

**715-726-2454**

[www.goriteway.com/chippewa-falls-transportation-services/](http://www.goriteway.com/chippewa-falls-transportation-services/)

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**Green Fleet, LLC**

From your door to MSP Airport.

**715-898-8022**

[www.greenfleetec.com](http://www.greenfleetec.com)

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# Transportation: *Vehicle Adaptations and Modifications*

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## **ADRC - Vehicle Modification Grant**

Possible help paying for modifications to make a vehicle accessible for: seniors or persons with a disability.

**715-726-7777**

Toll Free: **888-400-6920**

Email: [HS-Web@chippewacountywi.gov](mailto:HS-Web@chippewacountywi.gov)

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## **AandJ Mobility**

Sells and repairs accessible vans. Sells, installs, and repairs vehicle modification equipment and devices.

**715-874-6630**

2650 Prospect Drive, Eau Claire

[www.aandjmobility.com](http://www.aandjmobility.com)

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## **All Star Mobility**

Sells and repairs accessible vans. Sells, installs, and repairs vehicle modification equipment and devices.

**715-598-8433**

3315 Hwy. 93, Eau Claire

[www.allstarmobilityllc.com](http://www.allstarmobilityllc.com)

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## **Disabled Parking Permit and Special Plates**

Visit links on right for info on permanent and temporary plates and permits.



**608-266-3041**

Permanent disability: [Permit](#)

Permanent disability: [Plate](#)

Temporary disability: [Permit](#)

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## **The Masters Driving School**

Evaluation and training for drivers with disabilities.  
Recommendations for vehicle adaptations and modifications.

**715-532-0327**

W7366 Flambeau Point Rd, Ladysmith

[www.themastersdrivingschool.com/adaptive](http://www.themastersdrivingschool.com/adaptive)

Email: [info@tmds.pro](mailto:info@tmds.pro)

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## **Mobility Works**

Sells and repairs accessible vans. Sells, installs, and repairs vehicle modification equipment and devices.

**715-438-4030**

3115 Oak Knoll Dr, Eau Claire

[www.mobilityworks.com](http://www.mobilityworks.com)

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# Veteran's Resources

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## Center for Veteran's Issues - Supportive

### Services for Veteran Families

Housing assistance program for low-income, Veteran families who are homeless or at risk of homelessness.

**715-839-4744**

[www.cvivet.org/supportive-services-for-veteran-families/](http://www.cvivet.org/supportive-services-for-veteran-families/)

800 Wisconsin St, Bldg. 2 Suite, 208  
Eau Claire

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## Chippewa County Veterans Service Office

Helps veterans of any age explore or apply for a wide variety of benefits and services. See website or call for full info.

**715-726-7990**

711 N Bridge St, Rm 113; Chippewa Falls  
[www.chippewacountywi.gov/government/veterans](http://www.chippewacountywi.gov/government/veterans)

Email: [veterans@chippewacountywi.gov](mailto:veterans@chippewacountywi.gov)

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## Chippewa Valley VA Clinic

Offers primary care, mental health care, radiology, women's health care, and more. See website for full info and hours.

**715-720-3780**

475 Chippewa Mall Dr, Suite 418; Chippewa Falls  
[www.va.gov/minneapolis-health-care/locations/chippewa-valley-va-clinic/](http://www.va.gov/minneapolis-health-care/locations/chippewa-valley-va-clinic/)

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## Heat and Housing for Heroes

- Utility assistance and rental assistance for veterans.
- Free laprobe or blanket for veterans (will be shipped to you)

**800-891-9276**

[www.heat4heroes.org](http://www.heat4heroes.org)

Request a Laprobe/Blanket:

[www.heat4heroes.org/blanketrequest](http://www.heat4heroes.org/blanketrequest)

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## National Resource Directory

Search website to find trusted resources for service members, veterans, loved ones, family members and caregivers.

[www.nrd.gov](http://www.nrd.gov)

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## VA Medical Center Locations

One Veterans Drive, Minneapolis MN  
500 E. Veterans St, Tomah WI

**866-414-5058**

**800-872-8662**

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## VA Regional Benefits Office (for WI)

5400 W. National Ave, Milwaukee WI  
Open Mon-Fri 8a-4p

**800-827-1000**

[www.va.gov/milwaukee-va-regional-benefit-office/](http://www.va.gov/milwaukee-va-regional-benefit-office/)

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## Veteran's Crisis Line

For veterans, service members, National Guard and Reserve members and those who support any of the above. You don't need to have VA benefits or VA healthcare to call.

**Dial 988 then press 1**

**Confidential Chat at:**

[www.veteranscrisisline.net](http://www.veteranscrisisline.net) or text **838255**

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**Vocational Rehab Specialists, Inc. (VRSI)**

For veterans only: help to find & keep a job as well as resources to get a job, such as transportation, interview clothing, work shoes/boots, equipment & tools.

**715-523-1876** or

**715-629-1247**

[www.vrspecialists.com](http://www.vrspecialists.com)

1280 W. Clairmont Ave. Suite 7, Eau Claire, WI 54701

Email: [info@employmentforvets.com](mailto:info@employmentforvets.com)

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**Wisconsin Veterans Home at Chippewa Falls**

Skilled nursing and rehab facility. Offers short-term and long-term care. Must be a Veteran; will admit spouse/widow of a Veteran in some situations. Accepts Medicaid/Badgercare (Forward Health).

**715-720-6775**

[www.wisvetshomes.com/chippewa-falls/](http://www.wisvetshomes.com/chippewa-falls/)

2175 E. Park Ave, Chippewa Falls

Email: [veteranshome-cf@dva.wi.gov](mailto:veteranshome-cf@dva.wi.gov)

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# Vision and Blind/Low Vision Resources

See also: [Adaptive Equipment/Assistive Technology](#)

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## American Foundation for the Blind

[www.afb.org](http://www.afb.org)

Addresses the most pressing needs of people who are blind or low vision through a variety of large-scale initiatives aimed at broad, systemic change.

Service Info and Referrals:  
**800-232-5463**

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## Compass IL (formerly Center for Independent Living)

**800-228-3287**

[www.compassil.org](http://www.compassil.org)

- Independent Living Specialists can help blind/low vision persons learn skills and tools for maximum independence.
- Device Loan and Demo: borrow assistive technology and/or other devices to see if it will work for you.

Device Loan and Demo list:  
[www.wisconsinat4all.com/](http://www.wisconsinat4all.com/)

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## Chippewa Valley VIP Support Group

For the blind and visually impaired.

*Saint John's Lutheran Church*

1804 Highland Ave, Eau Claire

**Call Renee: 715-379-9011**

Email: [ChipValleyVIP@gmail.com](mailto:ChipValleyVIP@gmail.com)

2<sup>nd</sup> Wed of each month 12p-2p  
(do not meet in Dec, Jan, or June)

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## EyeCare America

**877-887-6327**

Free eye exam (one-time only) to uninsured and under-insured adults. See website for eligibility rules.

[www.eyecareamerica.org](http://www.eyecareamerica.org)

Email: [eyecareamerica@aao.org](mailto:eyecareamerica@aao.org)

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## Hadley

**800-323-4238**

Free practical help, connection and support to anyone with visual impairment or older adults adjusting to vision loss. Offered online, by phone, or by mail.

[www.hadleyhelps.org/welcome-hadley](http://www.hadleyhelps.org/welcome-hadley)

Email: [info@hadleyhelps.org](mailto:info@hadleyhelps.org)

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## iCanConnect

**800-825-4595**

For those with both significant vision AND hearing loss (must be both): provides free equipment to connect with others. Generous income eligibility.

[www.icanconnect.org](http://www.icanconnect.org)

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## Lion's Club – Recycle for Sight

May be able to provide used eyeglasses for free.

Accepts donations of eyeglasses.

Holcombe: **715-595-4421**

Cadott: [CadottLions@gmail.com](mailto:CadottLions@gmail.com)

Chippewa Falls: [cf.lions@gmail.com](mailto:cf.lions@gmail.com)

Cornell: **715-239-3965**



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**New Eyes: Glasses for Those in Need**

Free basic eyeglasses for low-income persons. Must have eyeglass prescription dated within last 2-years.

**For all info or to apply:**

[www.new-eyes.org/application](http://www.new-eyes.org/application)

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**Office of the Blind and Visually Impaired**

Supports blind and visually impaired persons through many services that help people adapt to and thrive with vision loss.

**608-266-1255**

[www.dhs.wisconsin.gov/blind](http://www.dhs.wisconsin.gov/blind)

Email: [dhsobvi@dhs.wisconsin.gov](mailto:dhsobvi@dhs.wisconsin.gov)

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**Prevent Blindness: Wisconsin**

Prevents blindness by recognizing early signs of vision disorders, helping people get early treatment, and preventing eye injury.

[www.wisconsin.preventblindness.org](http://www.wisconsin.preventblindness.org)

Contact through website:

[www.wisconsin.preventblindness.org/contact-us/](http://www.wisconsin.preventblindness.org/contact-us/)

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**Vision Aware**

Your connection to blindness and low-vision resources.

**800-232-5463**

[www.visionaware.org](http://www.visionaware.org)

Email: [connectcenter@aph.org](mailto:connectcenter@aph.org)

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**VSP Vision – Eyes of Hope (paused as of Sept. 2025)**

Gift certificates for eye exams and glasses to those without insurance. See website for eligibility rules.

[www.vspvision.com/eyes-of-hope/get-help](http://www.vspvision.com/eyes-of-hope/get-help)

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**Wisconsin Council of the Blind and Visually Impaired**

- Educational presentations and events for the blind and visually impaired or groups/organizations.
- Vision services such as: low vision evals, vision rehab, assistive technology assessments, orientation and mobility training.

**800-783-5213**

[www.wcblind.org](http://www.wcblind.org)

*\*Vision services have fees, unless a person's DVR Employment Specialist authorizes DVR to pay for services.*

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**Wisconsin Talking Book and Braille Library**

Loans free audio books, other reading materials and/or equipment and brailled materials to WI residents. See website, email or call for full info.

**800-242-8822**

[www.dpi.wi.gov/talkingbooks](http://www.dpi.wi.gov/talkingbooks)

Email: [wtbbl@milwaukee.gov](mailto:wtbbl@milwaukee.gov)



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# Volunteer Opportunities

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## **ADRC Nutrition Program**

Volunteer opportunities include Meals-on-Wheels delivery and well-checks for recipients or help preparing meals at a meal site. See website for info and online volunteer application.

Email: **HS-**

**Web@chippewacountywi.gov**

[www.chippewacountywi.gov/government/aging-disability-resource-center-adrc/volunteer-opportunities](http://www.chippewacountywi.gov/government/aging-disability-resource-center-adrc/volunteer-opportunities)

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## **Catholic Charities**

Volunteer opportunities for those in need in Eau Claire. Call or see website for current opportunities.

**715-832-6644**

[www.cclse.org/eau-claire-volunteer-opportunities/](http://www.cclse.org/eau-claire-volunteer-opportunities/)

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## **Compass IL - New Freedom Transportation**

Many opportunities to volunteer helping seniors and/or those with disabilities. See website for more info and volunteer application.

**800-228-3287**

[www.compassil.org/about/volunteer/](http://www.compassil.org/about/volunteer/)

Email: [popples@cilww.com](mailto:popples@cilww.com)

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## **Open Door Clinic, Inc.**

Many opportunities to volunteer at this free healthcare clinic.

**715-720-1443**

[www.chippewaopendoor.org](http://www.chippewaopendoor.org)

Email:

*First Presbyterian Church*

130 W. Central St, Chippewa Falls

[volunteer@ChippewaOpenDoor.org](mailto:volunteer@ChippewaOpenDoor.org)

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## **Triniteam – Caregiver Program**

Many opportunities to volunteer (one-on-one or group activities) for those with disabilities or seniors in the Chippewa Valley. See website or call for more info.

**715-858-9803**

Email: [kim@triniteam.org](mailto:kim@triniteam.org)

[www.triniteam.org/programs2.html](http://www.triniteam.org/programs2.html)

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## **United Way of the Greater Chippewa Valley – Chippewa Valley Volunteers**

See website for the most complete list of volunteer opportunities available in our area and info on volunteering for United Way's annual "Day of Caring".

[www.uwgcv.org/volunteer](http://www.uwgcv.org/volunteer)



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# Youth Transitioning to Adulthood

## Preparing for Life as an Adult: Transition Planning for Youth

Easy to follow guide created by WI Dept. of Health Services that helps youth transitioning to adulthood understand all the changes they will encounter.

[www.dhs.wisconsin.gov/publications/p00413a.pdf](http://www.dhs.wisconsin.gov/publications/p00413a.pdf)

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## Social Connection for Youth and Young Adults

See link for social groups and events for youth and young-adults with disabilities.

[www.chippewacountywi.gov/DocumentCenter/View/3063](http://www.chippewacountywi.gov/DocumentCenter/View/3063)

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### Families Matter Outreach Project

Helps families who have a child/children with disability connect to services and supports they need. See website, call or email for info on programs offered.

[www.caseylifeskills.secure.force.com](http://www.caseylifeskills.secure.force.com)

Email: [cls@casey.org](mailto:cls@casey.org)

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### Family Voices of Wisconsin

Helps families who have a child/children with disability with health-care advocacy, navigating the health care system, understanding healthcare language, and build a support network. See website, call or email for full info.

**920-896-1003**

<https://www.familiesmatterwi.org/our-programs>

Email: [info@familiesmatterwi.org](mailto:info@familiesmatterwi.org)

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### I'm Determined

Tools for families to help youth with a disability learn how to become self-sufficient in life. See website or email for full info.

**608-512-0217**

[www.familyvoiceswi.org/](http://www.familyvoiceswi.org/)

Email: [info@fvofwi.org](mailto:info@fvofwi.org)

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### Social Security Youth Toolkit

Info disabled youth and young adults need to work toward education, job and other life goals.

[www.chippewacountywi.gov/government/aging-disability-resource-center-adrc/young-adults-transition-services](http://www.chippewacountywi.gov/government/aging-disability-resource-center-adrc/young-adults-transition-services)

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### The Arc Wisconsin Academy

Online learning program to help youth and young adults with disabilities learn how to speak up for themselves, be healthy, and learn other life skills.

[www.ssa.gov/youth/](http://www.ssa.gov/youth/)

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### **University Center for Excellence in Developmental Disabilities (UCEDD) – Waisman Center**

- Works to improve life for those with developmental disabilities through initiatives aimed at large-scale change.

Learning opportunities for youth and young adults with disabilities or their families. See website for full info.

### **Informational Video:**

[www.arcwi.org/2020/09/09/watch-this-new-video-to-learn-about-the-arc-wisconsin-academy/](http://www.arcwi.org/2020/09/09/watch-this-new-video-to-learn-about-the-arc-wisconsin-academy/)

### **Register:**

[www.arcwi.org/the-arc-wisconsin-academy/](http://www.arcwi.org/the-arc-wisconsin-academy/)

**608-263-1656**

[www.waisman.wisc.edu](http://www.waisman.wisc.edu)

Email: [info@waisman.wisc.edu](mailto:info@waisman.wisc.edu)

