

Resource Guide

A Library of Resources for Chippewa County Residents



Revised: February 2026

We work hard to keep this information accurate; please let us know of anything that is out of date or incorrect.

Find the most current version online:

Visit www.chippewacountywi.gov/adrc or scan the QR code with your camera.



Mon – Thu: 7:30am-4:30pm | Fri: 7:30am-11:30am



715-726-7777
Toll free: 888-400-6920
TTY 1-800-947-3529



711 N Bridge Street Room 118
Chippewa Falls, WI 54729



HS-Web@chippewacountywi.gov
(fax) 715-738-2589



www.chippewacountywi.gov/ADRC



[Facebook.com/ADRCChippewaCo](https://www.facebook.com/ADRCChippewaCo)
Facebook Group: [Dementia Care and Resources in Chippewa County](#).....



[Bridging Chippewa County](#)
Free newspaper! Found locally and online.
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What is an ADRC?

715-726-7777 or 1-888-400-6920

The Aging and Disability Resource Center (ADRC) is a public office where people can find help in their communities for older people and adults with disabilities, as well as their families and friends. Our staff is available to answer your questions and help you explore all of your options. Free, private, confidential meetings with our staff are available at the resource center, over the telephone, virtually, or in a visit to your home.

Benefits counseling – Accurate and current information on private and government benefits and programs. “Red tape cutters” on problems related to Medicare, Social Security, and other benefits.

Dementia support - Connects individuals, and their family and friends, to community resources that can provide opportunities to remain active, involved and supported.

Family caregiver services – Consultation with individuals and families, support group, respite programs, educational materials.

Health and Wellness Programs – Healthy living programs, falls prevention workshops, nutrition education, and caregiver support workshops.

Information and Assistance – Consultation and advice about the options available to meet an individual’s support and care needs, including enrollment into publicly funded programs (Family Care and IRIS).

Meals-on-Wheels – Meals are delivered to homebound adults age 60+ and includes a check on their well-being. Meals provided to people of ALL income levels with a suggested donation requested.

Medicare/supplemental insurance counseling – Help with filing claims, solving claim errors, appealing decisions, and understanding and comparing supplemental health insurance policies.

Senior Dining – Healthy, appetizing meals served at various locations in the county. Opportunity for visiting with friends or volunteering. Meals provided to persons of ALL income levels with a suggested donation requested.

Transportation – Information about transportation choices.

Youth Transition Services - Information about resources available when youth with disabilities reach adulthood.



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1. Click on a category to jump to that page.
2. To return to this Table of Contents, click on the text in the Footer/bottom of any page.
3. Zoom in: Hold down **CTRL + plus sign** on your keyboard.
4. Skip to next page: Enter key.
5. To find by keyword (example: "food"), press and hold **CTRL + F** on your keyboard, type your keyword and hit Enter.



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Abuse and Neglect

Adult Protective Services – Chippewa County

Report abuse and/or neglect or suspected abuse and/or neglect of vulnerable adults. Assistance with guardianship and protective placement.

715-726-7788, Option #2

711 N. Bridge St, Room 122; Chippewa Falls

Email: apsreferral@chippewacountywi.gov

Bolton Refuge House

Advocates available to help 24/7. Emergency shelter for persons in immediate danger of violence where they currently live.

715-834-9578

www.boltonrefuge.org

807 S. Farwell St, Eau Claire

Child Protective Services – Chippewa County

Report abuse and/or neglect or suspected abuse and/or neglect of children.

24/7: **715-726-7788, press 1.**

711 N. Bridge St, Room 305; Chippewa Falls

www.chippewacountywi.gov/government/human-services/children-youth-and-families/child-protective-services/

Email: dhs@dchippewacountywi.gov

Division of Quality Assurance – Wisconsin

Report allegations of abuse and/or neglect by assisted living or nursing home staff or by home health workers.

800-642-6552

www.dhs.wisconsin.gov/dqa/

Email: dhswebmaildqa@dhs.wisconsin.gov

Elder Abuse Hotline – Wisconsin

Refers callers to the agency in their area that investigates elder abuse. Also provides outreach to victims.

833-586-0107

www.reportelderabusewi.org

Legal Action of WI – Elder Rights Project

Help for seniors who are victims of abuse.

855-947-2529

www.legalaction.org/services/specific-populations/

Email: elderabuse@legalaction.org

Safe at Home

Provides a confidential substitute address to be used by victims of actual or threatened abuse.

608-266-6613

www.wisdoj.gov/Pages/CrimeVictimService/s/safe-at-home-address-confidentiality-program

Email: safeathome@doj.state.wi.us



Adult Day Services

Visit this website for a list of all adult day care centers in Wisconsin:

www.dhs.wisconsin.gov/guide/adc.htm

CRI Beyond Limits Day Service

locations in both Eau Claire and Chippewa Falls

715-726-7822

www.crind.org/beyond-limits/

Grace Adult Day Services

2050 County Trunk I, Chippewa Falls WI

715-738-1925

www.graceluthfound.com

RELLIM Senior Day Care

3410 Sky Park Blvd, Eau Claire WI

715-600-0746

www.rellimseniordaycare.com

Email: info@rellimseniordaycare.com



Advocacy and Support

Aging and Disability Resource Center (ADRC)

Supports older adults and adults with disabilities live as independently as possible by educating them on resources available in their homes and communities.

715-726-7777

Toll Free: **888-400-6920**

Email: HS-Web@chippewacountywi.gov

Alzheimer's Association

Support for persons with Dementia or Alzheimer's and their loved ones or caregivers.

24/7 Helpline: **800-272-3900**

www.alz.org/help-support

American Foundation for the Blind

Advocates for people who are blind or low vision through a variety of large-scale initiatives aimed at broad, systemic change.

www.afb.org

Service Info and Referrals:

800-232-5463

The Arc Wisconsin

Works to develop programs and advocate for public policy giving people with intellectual and developmental disabilities the opportunity to learn, live and work in their communities.

800-433-5255

<https://arcwi.org/about/affiliate-chapters/>

Email: info@arcwi.org

Autism Society of Greater Wisconsin

Support for autistic persons and their loved ones or caregivers.

888-428-8476

www.autismgreaterwi.org/individual-family-support/

Email: info@autismgreaterwi.org

Bolton Refuge House

Advocacy and support for those affected by domestic violence, intimate-partner violence, sexual assault, and/or stalking.

715-834-9578

807 S. Farwell St, Eau Claire

www.boltonrefuge.org

Email: director@boltonrefuge.org

Compass IL (formerly known as the Center for Independent Living)

Advocacy by and for persons with all types of disabilities. Staff may be able to support and assist adults with disabilities learn how to complete applications (housing, employment, etc.)

715-514-4200

Toll free: **800-228-3287**

www.compassil.org

Disability Rights, WI

Provides advocacy, legal support and rights protection for adults with disabilities.

877-338-3724

www.disabilityrightswi.org

Email: info@drwi.org



Epilepsy Foundation of Western WI

Support to persons with epilepsy through a range of services including education, advocacy and direct assistance.

715-835-4455www.epilepsywisconsin.orgEmail: info@epilepsywisconsin.org

Equal Employment Opportunity Commission

Information regarding laws that apply to all types of work situations, including: hiring, firing, promotions, harassment, training, wages and benefits.

800-669-4000TTY: **800-669-6820**ASL Video Phone: **844-234-5122**<http://www.eeoc.gov>Email: info@eeoc.gov

Family Support Center

Support and advocacy for people of any age suffering from any type of abuse. Support and advocacy for victims of domestic violence and/or sexual assault (can include help with reporting incidents, help with restraining orders, safety planning, safe shelters, and more).

24/7 hotline: **715-723-1138**www.familysupportcentercf.orgEmail: familysupport@fscf.org

Long Term Care Ombudsman

Advocates on behalf of people living in assisted living or nursing homes. Advocates for members of Family Care and IRIS programs.

Ages 60+: **800-815-0015**Ages 18-59: **800-928-8778**www.longtermcare.wi.gov

Office for the Blind and Visually Impaired

Supports blind and visually impaired persons through many services that help people adapt to and thrive with vision loss.

608-266-1255www.dhs.wisconsin.gov/blindEmail: dhsobvi@dhs.wisconsin.gov

Office for the Deaf and Hard of Hearing

Works toward equal communication access by letting WI legislators know about issues and concerns of persons who are deaf or hard of hearing.

855-359-5252www.dhs.wisconsin.gov/odhhEmail: dhsodhh@dhs.wisconsin.gov

Stout Vocational Rehabilitation Institute

Works to advance programs and practices for disability and employment.

715-232-1410www.uwstout.edu/svriEmail: svri-eos@uwstout.edu

Survival Coalition of WI

Influences the political process to create a society where people with disabilities are full and equal participants in community life.

www.survivalcoalitionwi.org/index.php/aboutEmail: SurvivalCoalitionwi@gmail.com

Think Ability WI

Works to increase employment opportunities for persons with disabilities by changing perceptions of what those with disabilities are capable of.

888-695-2030www.thinkabilitywi.orgEmail: info@thinkabilitywi.org

Upper Midwest Pension Rights Project

Free assistance, education, advocacy and legal counseling on issues related to pensions of any kind (other than Social Security).

651-251-5765Toll Free: **866-783-5021**www.midwestpensions.org

WI Aging Advocacy Network

Helps shape public policy that improves the quality of life of older people.

608-228-7253gwaar.org/wisconsin-aging-advocacy-network

WI Board for People with Developmental Disabilities (WBPDD)

Solves problems, removes barriers and creates statewide change for the developmental disability community.

888-332-1677www.wi-bpdd.org/index.cfm

WI Council of the Blind and Visually Impaired

Takes part in legislative advocacy to influence laws, rules, and policies that affect blind and visually impaired people in WI.

www.wcblind.org/advocacy/

Join Advocacy Group:

www.wcblind.org/council-events/advocacy-discussion-group/

WI Guardianship Support Center

Education and information about alternate decision-making options for adults (guardianship, power of attorney, supported decision-making).

855-409-9410www.gwaar.org/gscEmail: guardian@gwaar.org

Assisted Living

To help you choose an assisted living facility, visit this guide
dhs.wisconsin.gov/publications/p6/p60579.pdf

Community Based Residential Facilities (CBRF): can range in size from 5-257 rooms (largest CBRF in Chippewa County is 77-rooms.) For adults with disabilities and/or seniors. 24-7 staff on-site that provide assistance with all activities of daily living [ADL's]; all meals are also provided. Can include up to 3-hours/week of licensed nursing care per resident; residents assisted with ADL's by care assistants. Each resident has their own private room and bathroom. Can provide for a higher level of care-need than RCAC's (below).

Residential Care Apartment Complexes (RCAC): Apartment complex with studio size and/or 1-bedrooms and/or 2-bedrooms (depending on the facility). Each apartment has a lockable entrance and exit, kitchen, bathroom, sleeping and living area. Some RCAC's offer garage spaces for residents. 24-7 staff on-site that provide assistance with activities of daily living [ADL's]; all meals are also provided. Licensed nurse on staff; residents assisted with ADL's by care assistants.

♥ *Facility self-identifies as having ability to meet specific needs of persons with memory loss, this does not require certification or different licensing.*

♥ **Aggie's Country Living (CBRF)**
14135 150th Ave, Bloomer

715-288-6333

www.aggiescountryliving.com

Bloomer Assisted Living (RCAC)
2207 Duncan Rd, Bloomer

715-568-2716

www.dovehealthcare.com
Email: info@dovehealthcare.com



Chippewa Manor Residential Living (RCAC) 756 Irvine St, Chippewa Falls	715-723-4437 www.chippewamanor.com Email: chippewa.manor@chippewamanor.com
Comforts of Home (RCAC) 1224 Pumphouse Rd, Chippewa Falls	715-598-8031 www.wpseniorliving.com
Country Terrace (CBRF) 804 Pine St, Stanley	715-644-3444 www.carepartners-countryterrace.com Email: ct21stanley@cpalct.com
♥ The Homeplace of Stanley (RCAC and CBRF) 225 E. 4 th Ave, Stanley	715-644-2137 www.thehomeplaceof.com
Home Suite Home (CBRF) 13362 98 th Ave, Chippewa Falls	715-726-1113 www.homesuitehomeonline.com Email: info@homesuitehomeonline.com
♥ Lake Hallie Memory Care (CBRF) 4407 124 th St, Chippewa Falls	715-738-0011 www.memorycarepartners.com Email: info@memorycarepartners.com
Lakehouse Chippewa Falls (RCAC) 2801 Co. Hwy I, Chippewa Falls	715-720-9710 www.lakehousechippewafalls.seniorlivingearme.com
Our House Senior Living (CBRF) <u>Assisted Living:</u> 115 Marrs St, Chippewa Falls ♥ Memory Care: 105 Marrs St, Chippewa Falls	Assisted Living: 715-723-6840 Memory Care: 715-723-6037 www.ourhousesl.com
Meadowbrook at Bloomer (RCAC) 1840 Priddy St, Bloomer	715-568-2503 www.meadowbrookbloomer.com
♥ Rutledge Home (CBRF) 300 Bridgewater Ave, Chippewa Falls	715-723-5566 www.dovehealthcare.com Email: info@dovehealthcare.com
♥ VitaCare Living (CBRF) 406 and 406B Priddy Street, Bloomer	715-532-0818 www.vitacareliving.com



Caregiver Support

Also see [Support Groups and Connection](#)

Aging and Disability Resource Center (ADRC)

Information and resources on support for caregivers such as: home care, home-delivered meals, medical alert systems and more. Also, all of the below:

- **Dementia Care Specialist**

Local expert on Alzheimer's disease and dementias. Connects caregivers to resources and provides education needed to make caregiving easier.

- **Family Caregiver Support Programs**

Short-term financial assistance to help pay for: breaks for a caregiver, adaptive equipment, medical supplies.

- **Powerful Tools for Caregivers**

Workshop series aimed at reducing caregiver stress, encouraging self-care and improving communication.

Alzheimer's Association

Educational workshops, support groups, an online community and resources to help caregivers understand dementia better and learn skills to respond to daily challenges.

715-726-7777

Toll free: **888-400-6920**

Email: HS-Web@chippewacountywi.gov

Email: ADRC@chippewacountywi.gov

715-726-7777

Toll free: **888-400-6920**

Email: HS-Web@chippewacountywi.gov

715-726-7777

Toll free: **888-400-6920**

Email: HS-Web@chippewacountywi.gov

American Cancer Society

Click link to get to Caregiver Resource Guide: a tool for caregivers of someone with cancer.

24/7 Helpline: **800-272-3900**

www.alz.org/help-support/caregiving

800-227-2345

www.cancer.org/treatment/caregivers/caregiver-resource-guide.html

American Parkinson Disease Association

Support and education for caregivers.

Click link to get to Patient Aid Scholarship program application: eligible persons can get a stipend to be used to support persons with Parkinson's or give their caregivers a break.

608-229-7628

www.apdaparkinson.org

Scholarship: click [here](#) to apply online

Respite Care Association of Wisconsin

Free trainings, grants for caregiver well-being or to give caregivers a break, and the WI Respite Care Registry.

608-222-2033

respitecarewi.org/

Email: info@respitecarewi.org



UW Extension: Family Caregiving

Tools, resources and opportunities to connect with other caregivers. Learn of community resources that help with caregiving.

715-726-7950

<https://aging.extension.wisc.edu/family-caregiving/>

VA – Caregiver Support Program

See website for info on all programs and supports offered by the VA for caregivers.

855-260-3274

www.caregiver.va.gov/



Dementia and Alzheimer's

Also see: [Support Groups and Connection](#) | [Caregiver Support](#)

Alzheimer's Association

A wide range of education, help and support.

24/7 Helpline: **800-272-3900**

[www.alz.org](#)

Chippewa Valley Dementia Coalition

Community members and professionals that support people living with dementia and their caregivers through education, projects and initiatives. Meets every other month.

715-726-7777

Email: HS-Web@chippewacountywi.gov

Dementia Care Specialist—(services through ADRC)

Local expert on Alzheimer's disease and dementias. Connects persons w/Alzheimers or dementia with opportunities to stay active, involved and supported. Connects caregivers to resources and provides education needed to make caregiving easier.

Toll free: 888-400-6920

[Website: Click here](#)

Dementia Friendly Businesses

Call if you are a business that wants to become certified/trained. Call for a list of dementia-friendly businesses in Chippewa County.

715-726-7777

Toll free: **888-400-6920**

Email: HS-Web@chippewacountywi.gov

Family Caregiver Support Programs

Short-term financial assistance to help pay for: breaks for a caregiver, adaptive equipment, medical supplies.

715-726-7777

Toll free: **888-400-6920**

Email: HS-Web@chippewacountywi.gov

Memory Cafés

Safe, comfortable and engaging environments for those with memory loss and their loved ones or caregivers. No registration is needed. Free.

Eau Claire

(Chippewa Valley Museum in Carson Park)

2nd Tue: 10:00am-11:00am: 715-839-4750

[www.adrcevents.org](#)



Memory Care Clinics

Evaluations to diagnose the stage and type of dementia, or if there is something else that may be causing memory concerns. Information, treatment options and support also provided. Contact your insurance provider to ensure the evaluations will be covered by your plan. Appointments are typically booked out weeks to months in advance.

Mayo Clinic-Memory Care Clinic

888-838-4777

<https://www.mayoclinichealthsystem.org/locations/eau-claire/services-and-treatments/psychiatry-and-psychology/memory-care-clinic>

Marshfield Clinic-Memory Disorders and Cognitive Neurology

866-520-2510

<https://www.marshfieldclinic.org/specialties/neurosciences/memory-disorders>

Memory Screening

A free tool that helps identify possible changes in memory and cognition.

715-726-7777

Toll free: **888-400-6920**

Email: HS-Web@chippewacountywi.gov

Virtual Dementia Tour

No cost, 30-minute interactive learning experience designed to help understand the impact of dementia on behavior and emotional status.

Azura Memory Care: 715-832-6696

Our House Senior Living: **715-828-4182**

Safe@Home Senior Care: **715-271-1824**



Dental Resources



Are you looking for a Medicaid/BadgerCare (Forward Health) dental provider?
Use the [ForwardHealth search tool](#) to find all dental providers that accept this coverage.

Below are low-cost or free dental resources. To find dental clinics in our area, Google “dental clinics in the Chippewa Valley”; or call your insurance provider for a list of in-network clinics.

AIDS Resource Center of Wisconsin

Dental care for patients with HIV.

715-836-7710

505 S. Dewey St; Suite 107, Eau Claire

www.arcw.org

Chippewa Valley Free Clinic

Some limited dental services offered to established patients of the clinic.

715-839-8477, Ext 204

Appointment only: Tues 5-8pm
cvfreeclinic.org/services-and-hours/

CVTC Dental Clinic

Serves low income at a cost 1/3 to 1/2 price of private dental offices. Accepts Medicaid/BadgerCare (Forward Health). Services performed by licensed professionals or dental students supervised by professionals.

715-833-6271

615 W. Clairemont Ave, Eau Claire
cvtc.edu/community-members/dental-clinic

Marshfield Clinic Dental Center

Payment assistance program/sliding fee scale available to patients with limited income. Accepts Medicaid/BadgerCare (Forward Health).

Chippewa Falls: 715-738-2000

www.marshfieldclinic.org/Locations#clinics

Other locations in: Rice Lake, Ladysmith, Marshfield, Black River Falls, and more.

NorthLakes Community Clinic

Adult dental services. Accepts Medicaid/BadgerCare (Forward Health). Sliding fee scale for those who qualify.

715-861-7901

<https://nlccwi.org/care-and-services/dental/>
2119 Heights Dr, Eau Claire

Other locations in: Augusta, Cumberland, and Rice Lake

The Open Door Clinic

The clinic will pay \$200 per patient per year for dental care (not available to those on Medicaid/BadgerCare (Forward Health) or Medicare).

715-720-1443

First Presbyterian Church
130 W. Central St, Chippewa Falls
www.chippewaopendoor.org

Wisconsin Dental Association

Click the link for list of all clinics in WI that provide dental services to low-income, uninsured persons.

wda.org/your-oral-health/reduced-rate-dental-clinics



Emergency Relief

Also See: [Energy/Utility Assistance](#) | [Homeless/Emergency Housing](#)

*2-1-1

211 is any community's go-to resource. Call anytime, 24-7. Specialists connect callers with the help they need. Before or during disasters, 211 helps by directing people to evacuation routes and shelters.

After a disaster, they can help people to get food, water, and emergency supplies.

CareLink at L.E. Phillips Outreach Office

Gas cards available Tues/Thurs 10a-Noon
(there is a limit to how often a person can receive a
gas card)

715-861-5002

21 W. Grand Ave.
Chippewa Falls, WI
www.lecdc.org/chippewa-county-outreach.html

Cooling and/or Warming Centers

Available to the public to escape dangerous heat or cold. Locations open "as needed" and subject to change.

Call: ***211**

Lion's Club

Aid for disaster victims. Your local Chamber of Commerce or village/township clerk can give you a contact name or [check online](#).

Holcombe: **715-595-4421**

Cadott: CadottLions@gmail.com

Chippewa Falls: cf.lions@gmail.com

Cornell: **715-239-3965**

Red Cross

Disaster relief and response.

877-618-6628

3728 Spooner Ave, Altoona

www.redcross.org/about-us/our-work/disaster-relief.html



Employment Resources

AgrAbility of Wisconsin

For farmers or farm workers with any type of disability: staff help person plan for and get what they need to continue working successfully.

608-262-9336

www.agrability.bse.wisc.edu/services/#Disabilities

Email: agrability@wisc.edu

Chippewa River Industries (CRI)

Pre-employment program to help those with disabilities or disadvantages prepare for competitive employment. Program helps people build skills needed to get and keep a job in the community.

715-726-7822

www.crind.org/vocational/

Email: general@crind.org

Division of Vocational Rehabilitation (DVR)

A variety of services offered to those with disabilities to help them get and keep a job.

715-836-4001

Toll free: **1-800-442-3477**

dwd.wisconsin.gov/dvr/about/default.htm

Email: dvr@dwd.wisconsin.gov

Department of Workforce Development

Job services, training and assistance to people looking for work. Also, it helps employers find workers to fill job openings.

608-266-3131

<https://dwd.wisconsin.gov/>

*Apply for unemployment benefits with this agency.

Equal Employment Opportunity Commission

Information regarding laws that apply to all types of work situations, including: hiring, firing, promotions, harassment, training, wages and benefits.

800-669-4000

TTY: **800-669-6820**

ASL Video Phone: **844-234-5122**

<http://www.eeoc.gov>

Email: info@eeoc.gov

L.E. Phillips Career Development Center

Pre-employment program for those with disabilities or disadvantages to prepare for competitive employment. Program helps people build skills needed to get and keep a job in the community.

715-834-2771

www.lecdc.com



Reach Inc.	715-522-2763
Pre-employment program for those with disabilities or disadvantages to prepare for competitive employment. Program helps people build skills needed to get and keep a job in the community.	www.reach-inc.org
Ticket to Work	1-866-968-7842
Serves people with disabilities ages 18-64. Helps people learn how much they can work while keeping their Medicaid/BadgerCare (Forward Health) and/or Medicare benefits.	TTY: 1-866-833-2967 www.ssa.gov/work/ Email: support@choosework.ssa.gov
Vocational Rehab Specialists, Inc. (VRSI)	715-523-1876 or 715-629-1247
For veterans only: help to find & keep a job as well as resources to get a job, such as transportation, interview clothing, work shoes/boots, equipment & tools.	www.vrspecialists.com Email: info@employmentforvets.com
Workforce Resource, Inc	855-792-5439
<i>401 Technology Drive E; Suite 100, Menomonie</i> Variety of services offered to help people get a job.	www.workforceresource.org Email: inquire@workforceresource.org



Financial Counseling and Taxes

ABLE National Resource Center

Savings and investment accounts for people with disabilities. Allows eligible people to save and/or invest money without losing public benefits.

1-202-296-2040

www.ablenrc.org

Email: info@ablenrc.org

Catholic Charities – Project Step Up

Mentors work with families on basic financial literacy to help families build sound financial practices into daily life.

715-832-6644

www.cclse.org

UW-Extension – Financial Counseling

Variety of free training to help people build money management skills and/or achieve financial goals.

715-726-7950

www.chippewa.extension.wisc.edu/financial/

IRS – Consumer Credit Counseling

Find non-profit organizations that will help you find a workable solution to credit problems.

877-382-4357

TTY: **866-653-4261**

<https://www.irs.gov/charities-non-profits/credit-counseling-joint-federal-agency-resources>

Family Means – Financial Solutions

Free budget and debt counseling. For those who need help with debt repayment and/or money management.

1-651-439-4840

www.familymeans.org/budget-credit-counseling.html

Life Navigators

Special Needs Trust (SNT) that allows people with disabilities or some seniors who are on public benefits save more money than is typically allowed.

414-774-6255

<https://lifenavigators.org/trust-program>

Email: information@lifenavigators.org

WisPACT

Special Needs Trust (SNT) that allows people with disabilities or some seniors who are on public benefits save more money than is typically allowed.

608-268-6006

www.wispact.org

Email: info@wispact.org



Homestead Tax Credit

These places offer help to apply: →

AARP: **651-300-2431**

CVTC: **800-341-9911, ext. 6**

"Where can I get the forms to apply?" →

From your local library or online:
revenue.wi.gov/Pages/HTML/formpub.aspx

Taxes – IRS E-Filing and/or Free Help with Filing

See website for info on:

- *Free File*: income limits apply
- *Volunteer Income Tax Assistance*: for people with disabilities or limited English; income limits apply.
- *Tax Counseling for the Elderly/TCE*: for aged 60+. Counseling focused on pensions and retirement-related issues.

www.irs.gov/filing/e-file-options

My Free Taxes

Through United Way's partnership with HandR Block, households can file Federal and State taxes for free.

www.myfreetaxes.com

WHEDA – Property Tax Deferral Loan

Converts home equity into income to pay property taxes and stops collection efforts. Must be 65+ with household income less than \$20,000. More eligibility rules apply.

800-755-7835

Email: underwriting@wheda.com



Food and Nutrition: *Community Dining*

Senior Dining – (service through ADRC)

Lunch meal provided at public dining locations to anyone 60+ who is a Chippewa County resident. Call one day ahead for a reservation. Cost is a suggested donation.

Bloomer – Senior Citizens Center

2121 Duncan Road, Bloomer

715-579-2889 -Call for more info

Chippewa Falls – Senior Center

1000 E. Grand Avenue, Chippewa Falls

715-579-2896 -Call for more info

[www.chippewacountywi.gov/government/
aging-disability-resource-center-
adrc/senior-nutrition-program/senior-
dining-meals](http://www.chippewacountywi.gov/government/aging-disability-resource-center-adrc/senior-nutrition-program/senior-dining-meals)

Agnes' Table

Free dinner meal

Social Hours: Tues and Thurs from 330p to 5p

Dinner served: Tues and Thurs from 5p to 630p

715-861-3892

St. Charles Catholic Church

810 Pearl Street, Chippewa Falls

Email: paula.gregory@agnestable.org

Barnabas Christian Coffee House

Free dinner (alternate weeknights of Agnes' Table)

Dinner served: Mon, Wed and Fri from 530p to 630p

715-404-5330

19 W. Spring Street, Chippewa Falls

Bloomer Sunday Social Supper

Dinner served: 2nd Sun of each month at 4p

715-568-3612

Bloomer Senior Center

2121 Duncan Road, Bloomer

Come Now and Eat

Dinner served: 4th Wed of each month 430p to 6p

715-289-4521

St. John's Lutheran Church

215 E. Seminary Street, Cadott

We Care Sunday Meal

Served last Sunday of each month

715-723-6048

Our Savior's Lutheran Church

1300 Mansfield Street, Chippewa Falls



Food and Nutrition: *Delivered Meals*

Hot Meals

Meals on Wheels (service through ADRC)

Lunch meal for those aged 60+ who are homebound and live outside Chippewa Falls city limits.

If living within Chippewa Falls city limits, see Mobile Meals below.

715-726-7777

[www.chippewacountywi.gov/governme
nt/aging-disability-resource-center-
adrc/senior-nutrition-program/meals-
on-wheels](http://www.chippewacountywi.gov/government/aging-disability-resource-center-adrc/senior-nutrition-program/meals-on-wheels)
Email: [HS-
Web@chippewacountywi.gov](mailto:HS-Web@chippewacountywi.gov)

Mobile Meals

Lunch meal. Available to people unable to prepare their own meals due to age and/or health-related issues. For those who live within the city limits of Chippewa Falls only.

715-723-0486

www.cfmobilemeals.weebly.com

Refrigerator and Frozen Meals

BistroMD

Meal delivery service. Designed by dietitians to fit any dietary needs. Over 150 entrée choices; weekly delivery.

866-401-3438

<https://www.bistromd.com/>

Factor

Meal delivery service. Choose from 50 dietitian approved meals and 70+ breakfast items, smoothies and snacks.

888-573-5727

<https://www.factor75.com>

Hello Fresh

Meal delivery service. Choose from ready-made meals or meal kits. 60 recipes/meal choices per week are available.

646-846-3663

<https://www.hellofresh.com/>

Home Chef

Meal delivery service. Choose meal kits or ready-made meals. 35 different meals every week to choose from.

872-225-2433

<https://www.homechef.com/>

Mom's Meals

Meal delivery service. 9 special diets available; 60+ meal options to choose from.

877-508-6667

www.momsmeals.com

Tempo

Meal delivery service. Choose from 20 different dietitian approved ready-made meals every week.

872-241-1287

<https://www.tempomeals.com>



Food and Nutrition: *Pantries and Clothing Closets*

If transportation is a barrier to getting food and you have a disability or are age 60+, please call the ADRC Transportation Coordinator at 715-738-2590. Your local pantry may also offer some options to get food to you. Related: [Transportation Programs](#)



Also has a clothing closet and/or necessities closet

4 C's Food Pantry

Fridays: 2p to 4p

715-289-4941

Christian Community Center
329 Main St, Cadott

Bloomer Area Food Pantry, Inc.

Fridays: 10a to 4p

715-568-3733

"Go Getters" may deliver to people who are homebound due to health issues and/or age.

Leave a voicemail.

808 Jackson St, Bloomer

Cornell Food Pantry

Tuesdays: 4pm to 7p

715-202-3531

401 S. 2nd St, Cornell

First Presbyterian Church

Mondays: 1p to 3p

715-723-5717

Tuesdays: 10a to Noon

130 W. Central St, Chippewa Falls

Fruit of the Vine Pantry

1st and 3rd Tues of each month: 5p to 630p

715-203-0137

2nd and 4th Tues of each month: 10a to Noon

Trinity Vineyard Church

W11581 Co. Hwy X, Stanley

Holcombe Food Pantry

2nd and 4th Tues of each month: 2p to 5p

715-595-4967

Holcombe United Methodist Church

27841 Co. Hwy M, Holcombe

Human Services of Chippewa County

715-726-7788

Contact your case manager directly for Goodwill and Hope Gospel vouchers. Limited availability.



Jim Falls Community Food Pantry

Mondays: 4p to 6p

Jim Falls United Methodist Church

13883 Co. Hwy S, Jim Falls



L.E. Phillips Outreach Office

715-861-5002

Mon: Appointment only

21 E. Grand Ave, Chippewa Falls

Tue-Fri: 9a to 330p

www.lecdc.org/chippewa-county-outreach.html



**Ruby's Pantry – Chippewa Falls**

3rd Tues of each month: 230p to 5p
\$25 donation applies

715-723-2872

Chippewa Valley Bible Church
531 E South Ave, Chippewa Falls

**Ruby's Pantry - Eau Claire**

1st Thurs of each month: 4p to 6p
\$20 donation applies *The foot nurse*

715-834-0023 / 651-674-0009

Lutheran Church of the Good Shepherd
1120 Cedar St, Eau Claire

St. Francesca Resource Center

Tues: 9a-1p and 4p to 7p
Can visit every 2 weeks. Bring box/bags.

Corner of Allen and High St
(back of old Notre Dame school)
Chippewa Falls

**Salvation Army Food Pantry of the
Chippewa Valley**

**Chippewa Falls store closed but Chippewa
programs are being revamped to be offered at
the Eau Claire location. More info to come.*

715-834-1224

2211 S. Hastings Way, Eau Claire

Stanley Food Pantry

1st Thurs of each month: 4p to 6p

715-644-0644

Our Savior's Lutheran Church
147 E. 4th Ave, Stanley

**Valley Vineyard Food Pantry**

Tue and Thu: 5p to 7p

715-828-6479

Valley Vineyard Church
910 Bridgewater Ave, Chippewa Falls

YMCA Food Pantry

Mondays: 10a-Noon
Wednesdays: 2p to 6p
Fridays: 12p to 2p

715-861-3892

611 Jefferson Ave,
Chippewa Falls



Food and Nutrition: *Grocery Delivery & Pick Up*

Aldi

Order online and items will be loaded to your car upon arrival. Delivery offered through Instacart. Does not accept FoodShare (EBT/SNAP/Quest card) for online orders.

www.aldi.us

Amazon Pantry

Order pantry foods and household essentials online for delivery to your home. Membership required; discounted membership available to FoodShare (EBT/SNAP/Quest card) or Medicaid members, click [discounted membership](#)

www.amazon.com

Search "Amazon pantry" in Amazon's search bar

Family Fare – Fast Lane

"Fast Lane" service allows you to order online and items will be loaded to your car upon arrival. Delivery available to those living in certain locations.

715-726-2500

www.shopfamilyfare.com/fastlane

Festival Foods

Order online and items will be loaded to your car upon arrival. Delivery offered through Instacart. Does not accept FoodShare (EBT/SNAP/Quest card) for online orders.

www.festfoods.com

Hansen's Grocery – Stanley

Call in your grocery order and pick up when you arrive. Must call ahead on Tues or Thurs from 8a-1130a

715-644-5842

HY-VEE

Order online and items will be loaded to your car upon arrival; free with a 4-hour lead time. Delivery also available. See website for details and restrictions on pickup/delivery. Does not accept FoodShare (EBT/SNAP/Quest card) for online orders.

(715) 598-9525

<https://www.hy-vee.com/>
2424 E. Clairemont Ave, Eau Claire

Instacart

Order from Festival Foods, Aldi, Sam's Club, CVS Pharmacy, Petco and Target and have items delivered. Does not accept FoodShare (EBT/SNAP/Quest card) for online orders.

www.instacart.com

Support: **888-246-7822**



Ready Ride Taxi – Grocery Order Assistance**715-864-2409**

Help create online orders for groceries and can pick up/deliver the order for you. Call for an appointment.

Target

Order online and items will be loaded to your car upon arrival (must download and complete order through their app). Delivery offered through Instacart.

www.target.com

Search "Target app" in Target's search bar

Walmart

Order online and items will be loaded to your car upon arrival. Delivery available to limited locations. Accepts FoodShare (EBT/SNAP/Quest card) for online orders.

www.grocery.walmart.com**Woodman's**

Order online and items will be loaded to your car upon arrival. Delivery available to limited locations. Accepts WIC and FoodShare (EBT/SNAP/Quest card) for online orders.

www.shopwoodmans.com

2855 Woodman Dr, Altoona



Food and Nutrition: *Other Food Resources*

Commodity Supplemental Food Program (CSFP)

Monthly food package to those age 60+ that typically includes: canned fruit and vegetables, dry or canned milk, cheese, canned meat, peanut butter or dried beans, cereal and grains, rice, instant potatoes or pasta. Income limits apply in order to qualify.

Apply: **715-977-1167**

www.westcap.org/services/foodpantryinfo/commodity-supplemental-food-program/

FoodShare (SNAP or QUEST)

Benefit that helps people pay for groceries. Participants are issued a discreet debit card to use at stores. Income limits apply in order to qualify.

Apply on your own: **888-283-0012**

Help to apply: **715-835-9415, Ext. 118**

Check card balance: **877-415-5464** or

online www.ebtedge.com

Market Match with FoodShare (SNAP/Quest card)

Pay for \$10 in Market Match tokens at these Farmer's Markets and receive a match of \$10 in tokens to stretch your FoodShare dollars further! Tokens can only be purchased certain days/times, call or look for token booth. Call for current hours of operation.

Monday Market at the Y

611 Jefferson Ave, Chippewa Falls
715-723-2201

Eau Claire Downtown Farmers Market

300 Riverfront Terrace, Eau Claire
715-839-4712

www.ecdowntownfarmersmarket.com

Senior Farmers' Market Vouchers

Program that gives vouchers to purchase fresh local produce from many Farmer's Markets across Wisconsin. Must be 60+ (55+ if Native American); income limits apply to qualify.

715-726-7777

Toll free: **888-400-6920**

HS-Web@chippewacountywi.gov



Foot and Nail Care

Best Foot Forward

In-home only: service area is Cadott, Boyd & Stanley.

715-828-0042

The Foot Nurse LLC

In-office only; locations in Chippewa Falls, Bloomer, & Eau Claire.

715-642-2802

Email: footnursellc@gmail.com

Good for the Sole

In-office or in-home. In-home service area includes Chippewa Falls & surrounding areas.

715-723-7602

1650 Hallie Rd, Chippewa Falls

<https://www.footcareeauclaire.com/>

Email: lisapolham@gmail.com

Heart & Sole Foot Care LLC

In-home only: service area includes New Auburn, Chippewa Falls, & Eau Claire

715-642-1642

Email: footcarern@yahoo.com

The Mobile Nail Care Nurse

In-home only: service area includes Colfax, Chippewa Falls, Eau Claire, Cadott, Boyd & Stanley.

701-373-5458

Neighborhood Nurse

In-home only: service area is Chippewa Falls & 1 hour radius.

715-828-9849

Email: sueyetter@gmail.com

Sole Comfort LLC

In-home only: service area includes Chippewa Falls & surrounding areas.

715-575-8246

Email: sole.comfort@outlook.com

Toenail Care Express

In-home only: service area is Bloomer, New Auburn, & Chippewa Falls.

715-271-1034

Toes TLC

In-office or in-home. In-home service area includes all of Chippewa Co.

715-827-0989

27477 WI-64, Cornell

Email: 1TOESTLC@gmail.com

UWEC Foot & Nail Care for the Community

FREE foot & nail care offered on specific dates throughout the year. Call for upcoming clinic dates, appt. availability & info on scheduling.

715-836-3636

103 Garfield Ave. Eau Claire

ce@uwec.edu



Funeral Planning

Nearly all funeral providers have a pre-planning specialist on staff. These specialists can help any person plan ahead for what you want and what the costs will be. For those on Medicaid, pre-planning specialists are familiar with rules for Medicaid-compliant funeral funds such as: Life Insurance Funded Burial Contract and Irrevocable Burial Trust.

Visit this website to search by city and see a full list of funeral providers in WI.

www.funeralhomedir.com/WI/

Helpful Hearts Foundation, Inc.

Help to find out if a person is eligible for Wisconsin's Funeral and Cemetery Aids Program. If not, people can apply for assistance through the foundation to help pay for final expenses. Available to WI residents from certain counties, see website.

715-834-6411

www.helpfulheartswi.org/

Social Security Survivor's Benefit

One-time lump sum payment of \$255 paid to a surviving spouse or eligible family member after death of a person who got income from Social Security. See website for more info.

800-772-1213

TTY: **800-325-0778**

www.ssa.gov/benefits/survivors/ifyou.html

Veteran's Burial Allowance/Death Benefit

Helps cover final expenses for eligible Veterans. See website for more info.

800-827-1000

www.va.gov/burials-memorials/veterans-burial-allowance/

WI Funeral and Cemetery Aids Program (WFCAP)

Helps families pay for final expenses of a loved one who was on Medicaid (Forward Health). See website for more info.

www.dhs.wisconsin.gov/em/wfcap.htm



Health Insurance: *Programs*

Extra Help – (program for those on Medicare)

Helps reduce cost of drug premium and deductibles. (People who qualify for both Medicare and Medicaid or a Medicare Savings Program automatically qualify for Extra Help.) Income and asset limits apply.

Apply thru SSA: **866-815-2924**

www.ssa.gov/medicare/part-d-extra-help

Forward Health Member Services

800-362-3002

Find out where you can use your Medicaid/BadgerCare (Forward Health), in-network providers, and what services are covered.

Great Rivers Consortium

Apply for the following programs:

- Medicaid/BadgerCare (Forward Health)
- Medicare Savings Programs (MSP's)
- FoodShare (WI's version of SNAP)
- Child Care Subsidy
- Wisconsin Works (W-2)

Apply via phone: **888-283-0012**

Apply online: access.wisconsin.gov/access/

MyACCESS Mobile App: See your benefits and upcoming renewals, get reminders, pay premiums, upload pics of documents to submit proof, and check status of your benefits.

Health Check Other Services

800-722-2295

Benefit for those under 21 who have Medicaid/BadgerCare (Forward Health) that helps them get medically necessary items that are not usually covered.

www.dhs.wisconsin.gov/forwardhealth/healthcheck.htm

Marketplace Health Insurance (Affordable Care Act)

800-318-2596

www.healthcare.gov

Find local help to apply, etc:

www.healthcare.gov/find-assistance/

Health insurance for those who don't qualify for Medicare, Medicaid/BadgerCare (Forward Health) or do not receive insurance through their employer.

Annual open enrollment: Nov 1 to Dec 15

Medicare

Learn about Medicare covered benefits, claims and costs; request a replacement card. Highly recommend to attend free local *Medicare and You* class to learn what you need to know.

1-800-MEDICARE = **1-800-633-4227**

www.medicare.gov

Register for Medicare and You class:

www.jotform.com/ADRC_adrc/medicare_andyou



Social Security Administration - Eau Claire Office

Contact to enroll in Medicare Part A and/or Part B. Find out eligibility for Medicare. Apply for Social Security Disability Insurance (SSDI) or Supplemental Security Income (SSI).

866-815-2924www.ssa.gov

4120 Oakwood Hills Pkwy., Eau Claire

Wisconsin Well Woman Program

Helps women with no insurance or women who are under-insured get screenings for breast and cervical cancers. Income limits apply.

715-839-4718www.dhs.wisconsin.gov/wwp/index.htm

Health Insurance: Prescription Drugs

Extra Help – (program for those on Medicare)

Helps reduce cost of drug premium and deductibles. (People who qualify for both Medicare and Medicaid or a Medicare Savings Program automatically qualify for Extra Help.) Income and asset limits apply.

Apply thru SSA: **866-815-2924**

www.ssa.gov/medicare/part-d-extra-help

Patient Assistance Programs

Operated by pharmaceutical companies to provide free medications to people who cannot afford to buy their medicine.

Contact the pharmaceutical company that makes the drug you need, or contact your prescribing physician. Or, check www.rxassist.org/patients

Permanent Drug Drop Boxes

Safely dispose of unused and/or expired meds. Click link for list of meds you can dispose of and find a drug drop box near where you live.

www.dhs.wisconsin.gov/opioids/permanent-drug-drop-boxes.htm

Prescription Drug Discounts

Some companies and organizations offer prescription drug discounts. Insurance may or may not be needed to use these discount programs. See each website for more info.

www.goodrx.com

www.familywize.org

www.blinkhealth.com

www.costplusdrugs.com/

www.needymeds.org

Rx Outreach

Non-profit mail order pharmacy that offers lower prices than retail pharmacies. No insurance necessary. See website for more info.

888-796-1234

www.rxoutreach.org

SeniorCare

WI's prescription drug program for residents aged 65+. Enrollment fee of \$30 for 12 months coverage. Those with lower income have no deductible and co-pays of \$5 generic, \$15 brand-name; those with higher income pay a deductible, then have \$5 generic, \$15 brand-name co-pay.

800-657-2038

TTY: **711**

dhs.wisconsin.gov/seniorcare/index.htm

Walmart's Low-Cost Prescription Program

Offers some generic meds at \$4 for 30-day supply and \$10 for 90-day supply. Certain dosages cost more. No insurance necessary. See website for more info.

www.walmart.com/cp/4-Prescriptions/1078664



Health Insurance: *Help with Insurance*

ABC for Health

Public interest law firm that helps ensure health care access for WI children and families. Helps navigate the health care system.

608-261-6939

www.safetyweb.org

Email: info@safetyweb.org

Aging and Disability Resource Center

Disability Benefits Specialist: Free service to adults aged 18-59 with disabilities. Helps with questions and problems related to Social Security Disability Insurance [SSDI], Supplemental Security Income [SSI], Medicare, Medicaid and many other benefits.

Elder Benefits Specialist: Free service to those aged 60+. Helps with questions and problems related to Medicare, Medicaid, Social Security benefits, and many other benefits.

715-726-7777

Toll Free: **888-400-6920**

Email: HS-Web@chippewacountywi.gov

*serves Chippewa County residents only.
Contact ADRC in your county if you live elsewhere.

Chippewa County – Public Health

Free help with questions on or applying for: BadgerCare (Forward Health), FoodShare, Family Planning Waiver or Child Care Subsidy. Staff person speaks English and Hmong (interpreter available for other languages).

715-726-7900, ext. 2114

www.chippewacountywi.gov/411/Forward-Health-Programs

Covering WI

Free and unbiased help with Marketplace plans and enrollment. Helps WI residents connect to health insurance and other programs that support health.

608-261-1455

Toll Free: **877-942-6837**

www.coveringwi.org

Family Health Center – Benefits Navigator

Provides free and unbiased help to review Marketplace plans, public health insurance options and enroll in a plan.

800-942-5420

www.familyhealthcenter.org/patient-resources/

Email:

fhcmarket@familyhealthcenter.org

Medicare Part D Helpline - Wisconsin

For adults with a disability or those aged 60+ who are on Medicare. Free service to educate on and answer questions about Medicare drug coverage, costs, and options.

855-677-2783

www.longtermcare.wi.gov/Pages/Medigap/Medigap.aspx

Email: BOALTCRXHelpline@wisconsin.gov





Medigap Helpline - Wisconsin

For adults with a disability or those aged 60+ who have Medicare. Free service to educate on and answer questions about Medicare, Medicare supplement and Medicare advantage plans.

800-242-1060

www.longtermcare.wi.gov/Pages/Medigap/Medigap.aspx

Email: BOALTCmedigap@wisconsin.gov

Office of the Commissioner of Insurance (OCI)

Regulates and enforces various insurance laws.

Licenses insurance agents. Report insurance complaints of many types by calling or on the website.

608-266-0103

Toll Free: **800-236-8517**

www.oci.wi.gov



Hearing - Deaf/Hard of Hearing

Also see [Adaptive Equipment/Assistive Technology](#)

Center for Deaf-Blind Persons, Inc.

For those who are deaf and blind or who have different degrees of hearing and vision loss. Offers services to minimize effects of combined vision and hearing loss.

Voice/TTY/DBC: **414-481-7477**

www.deaf-blind.org/

Email: info@deaf-blind.org

Compass IL (formerly Center for Independent Living)

- WisLoan program: low-interest loans to purchase hearing aids. Eligibility rules apply, see website or call.
- Device Loan and Demo: borrow assistive technology and/or other devices to see if it will work for you.

800-228-3287

www.compassil.org

Device Loan and Demo list:

www.wisconsinat4all.com/

Communication Access Real-Time Translation

CART is the process of translating spoken word into written text, also known as captioning.

Find private practice captioners:

dhs.wisconsin.gov/odhh/cartlisting.htm

iCanConnect

Works with people that have both significant vision and hearing loss (must be both) providing free equipment and training to connect with others. Generous income eligibility limits apply.

800-825-4595

www.icanconnect.org

Lion's Club

Hearing Aid program. Your local Chamber of Commerce or village/township clerk can give you the contact person's name or [check online](#).

Holcombe: **715-595-4421**

Cadott: CadottLions@gmail.com

Chippewa Falls: cf.lions@gmail.com

Cornell: **715-239-3965**

Office for the Deaf and Hard of Hearing

- Assistive Technology
- Rights and laws
- Deaf-Blind resources
- Communication cards
- Sign Language resources
- Telecommunication devices and funding
- Hearing aid resources ([full list here](#))

855-359-5252

www.dhs.wisconsin.gov/odhh



Telecommunication Relay Service (TRS)

Free help to facilitate phone calls between people with hearing and/or speech disabilities and others.

888-225-5322

TTY: **888-835-5322**

ASL Video Call: **844-432-2275**

www.fcc.gov/consumers/guides/telecommunications-relay-service-trs



Home Care Types

What type of homecare are you looking for?

Cleaning & Organization Help with indoor chores including: routine cleaning & housekeeping tasks; organization, de-cluttering and/or down-sizing; deep-cleaning, home restoration and/or junk removal.

Supportive An aide that helps with everyday activities such as: grocery shopping, meal prep, medication reminders, cleaning, laundry, companionship or supervision and/or self-care tasks such as: bathing, dressing, grooming, toileting, walking and transferring and changing bedding

You will want to look at Home Care: [Supportive Home Care](#)

Skilled A licensed nurse to help on a short-term basis with: giving or managing meds, wound care, IV therapy, blood draws and/or short-term skilled therapy such as: Physical Therapy, Speech Therapy, and Occupational Therapy.

You will want to look at Home Care: [Licensed Home Health Care](#)

Hospice Care for people in the last six months of life that combines medical, emotional and spiritual care.

You will want to look at Home Care: [Hospice Services](#)

Palliative Increased medical support for people who are being treated for a serious illness and struggling with symptoms, pain and stress.

You will want to look at Home Care: [Palliative Care](#)



Home Care: *Cleaning and Organization*

Routine Cleaning & Housekeeping

AMK Cleaning Services	715-830-1156
	www.amkcleaningservices.com
A Knack for Cleaning	715-271-2544
	Email: aknackforcleaningllc@gmail.com
Brooms, Mops & More	715-894-0081
Busy Bee Cleaning Company	610-430-6888
	www.busybeecleaningcompany.com
Clean 4 U	715-598-1611
Maid Pro	715-641-4855
	www.maidpro.com/eau-claire
	Email: eauclaire.wi@maidpro.com
Maug Cleaning	715-514-4804, Ext. 206
	www.maugcleaning.com
Two Sisters & A Bucket	715-495-2825
	Email: twosistersnabucket@gmail.com

Organization & De-Cluttering or Down-Sizing

Caring Transitions of the Chippewa Valley	715-318-1410
	www.caringtransitionschippewavalley.com
Consult an Organizer	715-828-8090
	www.consultanorganizer.com
	Email: connie@consultanorganizer.com
Eau So Organized	Contact through website
	www.eausoorganized.com
Jen's Everyday Organizing	218-485-1355
	Email: jenseveryday@gmail.com



Home Restoration & Junk Removal

Bio Trauma 911**800-759-6960**

www.biotauma911.com/service/wisconsin_hoardingcleanup/

Email: help@biotauma911.com

Chem Master Restoration**715-462-2229**

www.chemmasterrestoration.com

Email: office@chemmaster.com

Chippewa Valley Junk Removal**715-271-9265**

www.chippewavalleyjunkremoval.com

Junk Luggers**608-607-3108**

www.junkluggers.com/west-and-central-wisconsin/

Kersten Family Junk Removal**715-598-3677**

www.ecjunkpickup.com

Load Up**888-213-1270**

www.goloadup.com/eau-claire/

Serv Pro of Eau Claire**715-598-3749**

www.servpro.com/locations/wi/servpro-of-eau-claire



Home Care: *Supportive*

These agencies help people with routine housekeeping (if needed) and can also assist with normal, daily living activities such as: bathing, dressing, mobility, toileting, meal prep, grocery shopping, and medications (with some limitations).

Below is a list of questions to ask supportive home care agencies. *Highlight the questions that you want to make sure to ask:*

1. Do you currently have workers that can travel to the town I live in?
2. What is your rate?
3. Does it include travel time?
4. Will there be mileage added?
5. Is there a minimum number of hours per visit? Per week? Per month?
6. Will you be coming the same day every week? How does scheduling work?
7. Will I always have the same worker or will I have different workers?
8. What type of activities does the rate include?
9. Does the worker bring their own cleaning supplies and equipment?
10. Do you perform background checks on your employees? What types?
11. Do you have insurance in case my worker gets hurt in my home?

Almost Family

715-831-0631

www.lhcgroup.com/locations/almost-family-of-eau-claire/

All About You Homecare

715-736-2020

Aayhomecarellc.wixsite.com/all-about-you-home-c

Appeal to Heaven

715-379-7889

www.appealtoheaven.net

Aurora Community Health

715-235-1839

Toll Free: **888-301-5897**

www.auroraservices.com/health-and-wellness/

Chippewa Valley Home Care

715-491-1254

www.chippewavalleyhomecare.com

Christian Servants Home Care

715-281-7965

www.christianservantshomecare.com



Compass IL Private-pay caregivers may be available. Those who have Medicaid/BadgerCare (Forward Health) may be able to hire a family member or friend thru Compass IL to provide Personal Care help (bathing, dressing, etc.) paid by Medicaid/BadgerCare.	715-233-1070 Toll Free: 800-228-3287 www.compassil.org/services/personal-caregiving/
Cornerstone Caregiving	534-444-9021 www.cornerstonecaregiving.com/locations/eau-claire-wi Email: eauclairewi@cornerstonecaregiving.com
First Call Medical Solutions	414-774-5600 www.firstcallmedical.net Email: info@firstcallmedical.net
Home Companions	715-533-8946 www.homecompanionsec.com Email: homecompanions19@gmail.com
Home Instead	715-496-8783 www.homeinstead.com
Happy to Help Home Care	715-271-2784
Integrity Home Healthcare	715-944-9065 Email: integrityhomehealthcare@outlook.com
Safe @ Home	715-598-7233 www.sahsc.org Email: senior-care@sahsc.org
Seniors Helping Seniors	715-514-4511 https://seniorhelpingseniors.com Email: andy34shs@gmail.com
Serenity Care Agency	715-308-3800 www.serenitycareagency.com Email: careagency.serenity@gmail.com



Village Caregiving

715-233-8871

www.villagecaregiving.com

Visiting Angels

715-598-1750

Toll free: **800-365-4189**

Email:

customersupport@visitingangels.com



Home Care: Hospice

What is it? Medical, emotional and spiritual care for people in the last six months of life.

- Support for the patient and the patient's loved ones.
- Care team includes a nurse, certified nursing assistants, social worker, spiritual/grief counselor, trained volunteers (if available) and the patient's doctor.
- Services can include visits from a licensed nurse, help with bathing/hygiene, help connecting with community resources, education through each phase as the illness progresses, and grief support for the patient's loved ones.
- Care focuses on whatever is most important to the patient: comfort, dignity, concerns of loved ones, end-of-life goals, wishes and legacy.

Who is it for? People of any age who:

- Have *any* serious illness (life-limiting health problem)
- Are expected to live six months or less
- Have a primary goal of comfort and are no longer seeking treatment to prolong their life.

Where is it provided? Wherever the patient lives (home, loved one's home, any facility)

Suggested Questions to Ask:

- Will I be able to stay on my current medications?
- Can I still go to appointments with my current doctors/medical providers?
- Do I have to stop all treatments for any and all health conditions I have?
- Will going on hospice shorten my life?
- Can I end hospice services if I want to?
- Does my doctor need to send a referral saying I need hospice?
- Do I have to be homebound to be on hospice?

Medicare - Hospice Compare

Find hospice agencies near you and compare the quality of care they provide.

www.medicare.gov/hospiceCompare

UW Extension - Planning Ahead

Free seven-session program to learn how to prepare for the end of life (for yourself or a loved one). Designed for WI residents as it is specific to WI law.

715-726-7953

www.aging.extension.wisc.edu/programs/planning-ahead



Heartland Hospice

855-502-5744

www.heartlandhsp.com

Hope Hospice

877-375-0919

www.hhospice.com

Email: info@hhospice.com

Interim Healthcare – Hospice

715-834-1313

www.interimhealthcare.com/location/eau-claire-wi

Lily Healthcare – Hospice

715-201-2233

www.lilyhealthcare.org/hospice-care/

Moments Hospice

715-800-0900

www.momentshospice.com/eau-claire/

Email: info@momentshospice.com

St. Croix Hospice

855-278-2764

www.stcroixhospice.com/chippewa-falls-wi/

VA Hospice Care

Only available to veterans enrolled in VA Healthcare.

612-467-3254

Toll Free: **866-414-5058**
extension 1100



Home Care: Skilled (Medical)

What is it? Short-term, intermittent, skilled care directed by a primary care provider. Designed to help a patient prevent or recover from an illness or injury (typically after a hospital or nursing home stay). Must meet specific requirements to be covered by Medicare part A or private insurances (must meet homebound and/or other skilled criteria). A person must need skilled care that only a licensed professional can provide. If that need is present, this service may include Nursing, Speech Therapy, Physical Therapy, Occupational Therapy, Medical Social Worker and in some cases a Certified Nursing Assistant.

Who is it for? Persons of any age who have complex medical need or whose treatment requires special medical equipment or careful monitoring until their health stabilizes. It is for persons who need short-term, intermittent skilled care, not long-term ongoing care.

Where is it provided? At the patient's home, which includes assisted living facilities. It could be provided at family member's home if patient is staying there during their recovery.

Suggested Questions to Ask:

1. Does your agency accept my insurance?
2. Can you explain what my insurance will cover and what I will have to pay out-of-pocket?
3. Do you offer the specific services I need, like skilled nursing services, physical therapy, occupational therapy and speech therapy?
4. Do you offer the personal care services I need, like help with bathing, dressing, and using the bathroom?
5. Do you have enough staff to give the type of care and hours of care my doctor ordered?
6. Will you be able to start services quickly, or will I have to wait for services to start?
7. Do you have staff available at night, on weekends or for emergencies?

Medicare - Home Health Care Compare

www.medicare.gov/care-compare

Ascension At Home

833-380-9583

www.ascensionathome.com

Aurora Community Health

715-235-1839

Toll Free: **888-301-5897**

www.auroraservices.com/health-and-wellness/

Aveanna Home Health

715-598-5600

www.aveanna.com/home-health/home-health.html



Compassus	715-301-7260
	www.compassus.com/services/home-health/
Hiawatha Homecare	800-837-8898
	www.hiawathahomecare.com
	Email: info@hiawathahomecare.com
Interim Healthcare	715-834-1313
	www.interimhealthcare.com/location/eau-claire-wi
Lakeland Home Healthcare	715-239-2075
	www.lakehhc.com
	Email: info@lakehhc.com
Mayo Clinic Home Care	800-236-8408
	www.mayoclinichealthsystem.org/locations/eau-claire/services-and-treatments/home-care
Moore Genuine Home Care	715-286-2734



Home Care: *Palliative Care*

What is it? Supportive medical care for people who are being treated for a serious illness and are struggling with their symptoms, pain and stress.

- Nurse practitioners [NP] conduct in-home consultations to help people find ways to feel better and cope better with their illness. During that time, the NP talks with the patient and/or patient's loved ones in detail about their symptoms, medications, treatments, goals for care, and performs a brief medical exam.
- After the visit, the NP gives the patient and their primary doctor specialized ideas to relieve their pain, other symptoms and stress.
- Follow-up visits are added, if pre-approved by the patient's doctor.
- A social worker can be called in to help with accessing needed services or resources.

Who is it for? People age 18 or older who:

- Have a serious illness, but are not at the end of life,
- Are not getting enough relief from medicines and other treatments
- Have trouble getting to the doctor or clinic because of their illness.

Where is it provided? Wherever the patient lives: the patient's home, a loved one's home, or any facility.

Ascension at Home

715-301-7260

Limited version of palliative care: available to those living in Stanley only.

Empatia Palliative Care

888-436-8482

www.gentivahs.com/services/palliative-care/empatia-palliative-care/

Hope Hospice and Palliative Care, Inc.

877-375-0919

Serves Northeast Chippewa Co. only.

www.hhospice.com

Email: info@hhospice.com

Interim Healthcare

715-834-1313

www.interimhealthcare.com/location/eau-claire-wi

Mayo Clinic Home Health

715-838-3224

www.mayoclinichealthsystem.org

VA Palliative Care

866-414-5058

For veterans enrolled in VA Healthcare.

Ext. 1100



Housing: Apartments – Senior/Disabled

These pages list apartment complexes for seniors and/or those who are disabled. These pages **do not** list all apartments or rentals in Chippewa County. Find more housing options by Googling “housing in Chippewa Valley” or “property management companies in Chippewa Valley”, contacting a local Chamber of Commerce and searching Facebook Marketplace.

Auction Mart Apartments 118 S. Broadway St, Stanley	715-726-7933 housingauthority@chippewacountywi.gov
Cadott Country Apartments 948-1021 N. Kelly St, Cadott	715-289-4755
Chippewa Manor Residential Living <i>Has 2 components: independent apartments and assisted living</i>	715-723-4437 www.chippewamanor.com
Grandview Apartments 304 S. Main St, Cadott	715-255-0466 unitedmgtllc@gmail.com
Homestead Village 320 E Colome St, Chippewa Falls	715-726-9664 www.msprealestateinc.com/homestead-village-chippewa-falls-wi/ Email: homestead@msphousing.com
Northland Apartments 18 Bay St, Chippewa Falls	715-726-7933 housingauthority@chippewacountywi.gov
Northtown Apartments 971 N. Kelly St, Cadott	534-444-9036
Parkview Apartments 1403 15th Ave, Bloomer	715-568-5446
St. Joseph's Apartments 912 Pearl St, Chippewa Falls	715-723-5825 info@rentalresources.net
Stanley Country Apartments 455 and 461 Grant St, Stanley	715-644-6702
Sunshine Circle Apartments 100 Sunshine Circle, Chippewa Falls	715-833-9625 www.greenpointco.com/sunshine-circle Email: properties@greenpointco.com



The Landing

398 E. Colome St, Chippewa Falls

715-861-7753

www.msprealestateinc.com/the-landing-apartments-chippewa-falls-wi/



Apartments: Reduced Rent Based on Income

These pages list apartment complexes for seniors and/or those who are disabled. **If you don't need income-based housing for seniors/disabled, find other housing options by:** Googling "housing in Chippewa Valley", Googling "property management companies Chippewa Valley", contacting a local Chamber of Commerce and searching Facebook Marketplace.

Bridgewater Apartments 807 Bridgewater Ave, Chippewa Falls	715-834-3411 www.landmark-company.com Email: info@landmark-company.com
Homestead Village 320 E. Colome St, Chippewa Falls <i>One wing of apt's that are income-based</i>	715-726-9664 www.msprealestateinc.com/homestead-village-chippewa-falls-wi/ Email: homestead@msphousing.com
Grace Parkside Apartments 49 E Spring St, Chippewa Falls	715-832-1174 www.graceluthfound.com/our-communities/grace-parkside-apartments/
Lake Como Home II Lakeshore Dr and Future St, Bloomer	715-834-3411 www.landmark-company.com Email: info@landmark-company.com
The Landing 398 E Colome St, Chippewa Falls	715-861-7753 www.msprealestateinc.com/the-landing-apartments-chippewa-falls-wi/
Moon Park Apartments 111 W. 8 th Ave, Stanley	715-282-4949 Request application: 608-822-7368
Northern Apartments 6 W. Grand Ave, Chippewa Falls	715-723-7875 www.accmanagementgroup.com/properties/property.php?propertyid=396
North Lake View Apartments 2410-2430 9 th Ave, Bloomer Surface Specialist	712-580-5360
Park Ridge Village 403 W Park St, Boyd	715-723-7552 www.meridiangroupinc.net/n-property/properties-detail.asp?uniqueRecordId=164



Romeis Millstream Apartments 509 and 607 N. High St, Chippewa Falls	715-723-7552 www.meridiangroupinc.net/n-property/properties-detail.asp?uniqueRecordid=170
Shoe Factory Apartments 36 W. River St, Chippewa Falls	715-726-0586 shoefactoryapts@att.net
Southridge Village 224 S Main St, Cadott	715-723-7552 www.meridiangroupinc.net/n-property/properties-detail.asp?uniqueRecordid=183
Sunrise Village East Dell St, New Auburn	715-726-7933 housingauthority@chippewacountywi.gov
Sunset Homes 124 W. 4 th Ave, Stanley	715-644-5755 Stanleyhousing124@gmail.com
Westside Apartments 2130-2206 Freeway Dr, Bloomer	715-834-3411 www.landmark-company.com Email: info@landmark-company.com



Housing: *Rental and Mortgage Assistance*

See [Legal Counseling](#) for resources on rental issues and landlord/tenant issues

Catholic Charities

One-time monies given for rent, mortgage, utilities or security deposit. Must have some income.

715-832-6644

Toll Free: **888-212-4357**
www.cclse.org/eau-claire/

Foundation for Rural Housing - Wisconsin

One-time help with security deposit, past-due rent/mortgage/property taxes, utilities, or home repairs. Also, foreclosure counseling and help. Only available to low-income households.

888-400-5974

www.wisconsinruralhousing.org

Email: wrh@wisconsinruralhousing.org

Heat and Housing for Heroes – Veteran’s Rental Assistance Program

Rental assistance for Veterans with limited or fixed income. See website, email or call with questions about eligibility.

833-947-8727

www.heat4heroes.org/rental

Email: support@vrapwi.com

Housing Authority of Chippewa County

- Foreclosure prevention loans (if behind on property taxes or mortgage)
- Rental assistance
- Income-based programs for home buying

715-726-7933

chippewacountywi.gov/community/housing-authority

Email:

housingauthority@chippewacountywi.gov

Movin’ Out

Helps those with a permanent disability gain long-term housing success. See website for more info.

608-251-4446

www.movin-out.org

Email: info@movin-out.org

Rent Smart – UW Extension

Free online program to learn how to have a successful renting experience. Learn how to find affordable housing, how to apply for housing, have a good relationship with landlords, and much more!

608-509-1929

www.chippewa.extension.wisc.edu/financial/

Email: jeanne.walsh@wisc.edu

Salvation Army – Chippewa Valley

Help to pay a portion of an energy bill or help with one months rent or mortgage for those at risk of eviction/foreclosure.

715-834-1224

<https://centralusa.salvationarmy.org/chippewavalley/programs-and-services/>



USDA Rural Development

Loans to purchase or build single-family homes with no money down in certain rural areas. See website for details and eligibility rules.

www.rd.usda.gov/programs-services/single-family-housing-programs

West CAP

- Homeless intervention
- Many rental assistance and supportive housing programs. See website.

715-598-4750

westcap.org/services/rentutility-assistance

Email: info@wcap.org

Workforce Resource

Emergency Assistance Grant for households that include a person under age 18. Grant can help with rent or utilities. Eligibility based on household size and need.

855-792-5439

www.workforceresource.org/

Email: inquire@workforceresource.org



Housing: *Homeless Resources and Emergency Housing*



For those experiencing homelessness, contact any ONE of the agencies with a star next to their name for housing resources, programs, or services. You only need to contact one agency and they will connect you with others, if needed.

Beacon House – Family Promise of the Chippewa Valley Short-term shelter for families and pregnant single women. Case managers help residents get permanent housing through various programs.	715-834-4357 309 E. Lake St, Eau Claire www.familypromisecv.org/what-we-do Email: info@familypromisecv.org
Bolton Refuge House Emergency shelter for victims of domestic violence, intimate partner violence, sexual assault, and/or stalking.	715-834-9578 807 S. Farwell St, Eau Claire www.boltonrefuge.org Email: director@boltonrefuge.org
Catholic Charities One time grant for rent, mortgage, utilities or security deposit. Must have some income.	715-832-6644 618 S. Barstow St, Eau Claire www.cclse.org
Center for Veteran's Issues - Supportive Services for Veteran Families Housing assistance program for low-income, Veteran families who are homeless or at risk of homelessness.	715-839-4744 www.cvivet.org/supportive-services-for-veteran-families/ 800 Wisconsin St, Bldg. 2 Suite, 208 Eau Claire
Choose Aftercare Transitional housing and support for men with histories of incarceration, homelessness and addiction.	715-450-1146 3221 E. Hamilton Ave, Eau Claire www.chooseaftercare.org Email: info@chooseaftercare.org
Community Haven House – Hope Gospel Mission Daytime warming and cooling shelter for the unhoused. Mon-Sat 8a to 2p Sun 8a to 4p	715-552-5566, ext. 1800 412 Washington St, Eau Claire www.hopegospelmission.org/communityhavenhouse/ Email: communityhavenhouse@hopegospelmission.org





Family Support Center

People of any age suffering from any type of abuse can call or email for help in navigating homeless resources.

715-723-1138

403 N. High Street, Chippewa Falls

www.familysupportcentercf.org

Email: familysupport@fscf.org

Hope Gospel Mission

Shelters and programs for the unhoused. Different programs for men, women, and women with children. Details on programs can be found here: [Resident Booklet](#)

715-552-5566

2650 Mercantile Dr, Eau Claire

www.hopegospelmission.org

Email: questions@hopegospelmission.org

Hope Village

Tiny homes and other affordable housing for the unhoused. Various programs to help the unhoused work toward permanent housing and living a stable life.

www.hopevillagechippewafalls.org/

Must make contact thru website:

www.hopevillagechippewafalls.org/contact/

The Hub

Housing to help people move from dependence to independence. Basic case management included.

www.thehubec.org/about

Email: hello@thehubec.org

HUD-VASH: Housing and Urban Development with Veterans Affairs

Support to unhoused Veterans and help to find and get permanent housing.

HUD-VASH Housing Coordinator

Office: **608-280-2095**

Cell: **608-512-2408**

Email: Heather.campbell3@va.gov

L.E. Phillips Career Development Center (CDC)

Specializes in helping those in crisis. Help to get resources like housing, food, or other needed items. Mon: By appt. Tue-Fri: 9a to 330p (walk-ins welcome)

715-861-5002

21 E. Grand Ave, Chippewa Falls

www.lecdc.org/chippewa-county-outreach.html

715-514-5556

618 S. Barstow, Eau Claire

www.cclse.org/the-sojourner-house

Sojourner House

For unhoused single men and women. Must arrive between 7p and 8a. Offers men and women an overnight place to sleep, shower, and do laundry. Snacks and breakfast available.

United Cerebral Palsy (UCP) Of West Central Wisconsin – Housing Counseling

For the vulnerable and/or marginalized to help them get and keep housing.

Program Manager-Tricia Dresel

715-214-7133

www.ucpwcw.org/housing-counseling

Email: tdresel@ucpwcw.org





West CAP

- Help to the unhoused or those fleeing domestic violence.
- Many rental assistance and supportive housing programs. See website.

715-598-4750

westcap.org/services/rentutility-assistance



Western Dairyland – Housing First

Help for chronically unhoused people or families to get permanent housing. Case management given to help find housing and address other needs after.

715-836-7511

418 Wisconsin St, Eau Claire

www.westerndairyland.org/programs/permanent-supportive-housing

Email: housing@edeoc.org

Workforce Resource, Inc.

Has a one-time Emergency Assistance Grant that can be used for rent or utilities.

855-792-5439

www.workforceresource.org

Email: inquire@workforceresource.org



Housing: Home Repairs and Weatherization

All Star Mobility

Place to buy many different types of equipment for mobility inside and outside the home. Installation, service and repair of equipment. Free in-home assessments.

715-598-8433

3315 Hwy. 93, Eau Claire

www.allstarmobilityllc.com

Chippewa Valley Aging in Place

Helps people stay in their home by recommending changes to make home more accessible.

715-829-0707

Email: cvgaginginplace@yahoo.com

Housing Authority of Chippewa County

- Home Repair Loans for homeowners at 0% interest; renters at 3% interest (with landlord approval). See website for more info.
- Vision Program: minor home repairs. Homeowner buys materials, volunteers perform the work. See website for more info.

715-726-7933

chippewacountywi.gov/community/housing-authority/home-repair

Email:

housingauthority@chippewacountywi.gov

Focus on Energy

Range of rebates and services to help people with energy efficiency in their residence.

800-762-7077

www.focusonenergy.com/residential

Foundation for Rural Housing - Home Repairs

One-time grant for those in need of critical home repairs. See website for eligibility rules and whether grant funding is currently available.

888-400-5974

www.wisconsinruralhousing.org/home-repair-grant-program

Email: wrh@wisconsinruralhousing.org

Tomorrow's Home Foundation

For owners of mobile or manufactured homes to help pay for critical repairs or dispose of a mobile or manufactured home that can no longer be lived in.

608-255-1088

tomorrowshomefoundation.org/applications

Email: thf@housingalliance.us

USDA Rural Development

Home repair loans and grants to repair, improve or modernize your home. See website for details and eligibility rules.

www.rd.usda.gov/programs-services/single-family-housing-programs/single-family-housing-repair-loans-grants

WHEDA – More Like Home Repair and Renew

Loan

Helps homeowners get the repairs they need to renew their residence for years to come. See website for info and eligibility rules.

www.morelikehomeloan.wheda.com



Housing: *Home Modifications and Accessibility*

Caring Transitions of the Chippewa Valley

Help for seniors with: downsizing, relocation, moving/packing and re-settling.

715-318-1410www.caringtransitionschippewavalley.com**Home Safety Innovations**

Solutions to help people move safely inside their homes or to enter/exit their homes. Affordable in-home evaluations. Service area: within 120-miles of La Crosse or statewide for ramps.

920-379-4439**920-538-2148**www.homesafetyinnovations.comEmail: homesafetyinnovations@gmail.com**Ramps**

These organizations may be able to help you find a ramp, rent you a portable ramp, or help you build a ramp.

Compass IL **800-228-3287**United Way **715-834-5043**All Star Mobility **715-598-8433**Lake Holcombe Lions Club **715-595-4421**Mobility Works **877-275-4907**Mayo Clinic Store **715-838-1815**Home Safety Innovations **920-379-4439**

Housing: Energy/Utility Assistance

Also see [Cell Phone Services \(Free/Discounted\)](#)

Catholic Charities

One time grant for rent, mortgage, utilities or security deposit. Must have some income.

715-832-6644

618 S. Barstow St, Eau Claire
www.cclse.org

Focus on Energy

Range of rebates and services to help people with energy efficiency in their residence.

800-762-7077

www.focusonenergy.com/residential

Foundation for Rural Housing – Utility Assistance

For those behind on utility bill(s) who do not receive rental assistance or live in income-based housing. Must also be at risk of homelessness.

888-400-5974

www.wisconsinruralhousing.org/housing-assistance

Email: wrh@wisconsinruralhousing.org

Heat and Housing for Heroes

Helps WI Veterans in life-threatening energy-related emergencies or when behind on utility bills. Must apply for WHEAP first and have been denied or need more funds than WHEAP provided.

800-891-9276

www.heat4heroes.org/Apply-For-Assistance

West CAP - Energy Assistance

Runs WI Home Energy Assistance Program (WHEAP) for many counties in NW WI. Can apply for WHEAP every year between Oct 1 and May 15. Also has utility assistance programs for when utilities have been shut-off or to prevent utility shut-off.

715-598-4750

More details or apply online:
westcap.org/services/energy-assistance

Workforce Resource, Inc.

Has a one-time Emergency Assistance Grant that can be used for utilities.

855-792-5439

www.workforceresource.org

Email: inquire@workforceresource.org



Housing: *Other Housing and Household Resources*

See [Legal Counseling](#) for resources on rental issues and landlord/tenant issues

Chippewa County Department of Human Services

Vouchers for Hope Bargain Center may be available. Can use to buy furniture or other home necessities.

Contact your caseworker directly
Use at *Hope Bargain Center*:
2650 Mercantile Dr, Eau Claire

Hope Bargain Center - Furniture Vouchers

For people who need furniture but can't afford even the reduced rates at their thrift store. Limit of 4 pieces of furniture, one-time only. Call for more details.

715-552-5566

2650 Mercantile Dr, Eau Claire

Lighten Your Load - Express Mart Laundromat

Quarters, detergent and dryer sheets supplied. Volunteers to load/unload machines if needed.

See link for current schedule:
www.facebook.com/lightenyour

Pantries

Most pantries offer necessities such as hygiene items and toilet paper.

See Food and Nutrition - [Pantry and Clothing](#)

Sleep in Heavenly Peace – Chippewa Valley

Builds and delivers free bunk beds or single beds for kids ages 3-16 in Eau Claire, Altoona, Chippewa Falls. No income limits apply; eligibility based on need.

844-432-2337, ext. 5540

More info or to apply online:
www.shpbeds.org/chapter/wi-chippewa-valley/

Reverse Mortgage

Allows seniors to access the equity in their home to defer payment of the loan until they die, sell or move out of the home.

www.hud.gov/program_offices/housing/sfh/hecm/hecmhome

*Also referred to as: *Home Equity Conversion Mortgage for Seniors* through HUD

For more information:
www.consumer.ftc.gov/articles/0192-reverse-mortgages



Legal: Counseling

Estate Planning and/or Elder Law

National Academy of Elder Law Attorneys (NAELA)

www.naela.org

Visit website & use the "Find A Lawyer" button to search for attorneys near you that have specific experience to best serve the needs of those with disabilities or the elderly.

Free or Low-Cost Legal Options

ABC for Health

Public interest law firm that helps ensure health care access for WI children and families. Helps navigate the health care system.

608-261-6939

www.safetyweb.org

Email: info@safetyweb.org

ABLE National Resource Center

Savings and investment accounts for people with disabilities. Allows eligible people to save and/or invest money without losing public benefits.

202-296-2040

www.ablenrc.org

Email: info@ablenrc.org

American Bar Association – WI Free Legal Answers

www.wi.freelegalanswers.org

Free legal advice online for limited topics to eligible individuals. Not legal representation. See website for more info.

Chippewa Falls Public Library

Lawyers offer a free 15-min consultation. No appointments/first come first serve basis.

4th Wed of each month

530p to 7p

105 W. Central St, Chippewa Falls

Fair Housing Council

For those who think they may have experienced discrimination in the housing market. Or, call with questions about other services offered.

877-647-3247

www.fairhousingwisconsin.com

Legal Action of WI

Free civil legal aid to low-income persons living in Wisconsin (does not provide assistance for criminal matters). See website for eligibility info as well as full range of services offered.

855-947-2529

www.legalaction.org



State Bar of WI - Modest Means Program

For those who have income too high for free legal services, but too low to pay a lawyer's standard rate. Services offered based on your income level and area of legal need.

To find out if you qualify, submit questionnaire:

[www.wisbar.org/forPublic/INeedaLawyer
/Pages/Modest-Means.aspx](http://www.wisbar.org/forPublic/INeedaLawyer/Pages/Modest-Means.aspx)

State Bar of WI - Lawyer Referral Service

Learn if you need an attorney, and if so, get a free referral to an attorney who will charge no more than \$20 for the first 30min. consultation.

M-F, 8a to 5p: **800-362-9082**

24/7 Online:

www.wisbar.org/lris

Tenant Resource Center

www.tenantresourcecenter.org

Most services for Dane Co. residents only; will do educational presentations in any community in WI (for a fee). See website for reliable info on landlord/tenant rights and rental laws.

Upper Midwest Pension Rights Project

Toll Free: 1-866-783-5021

Legal counseling on issues related to private pensions of any kind (NOT on Social Security issues).

Phone: 1-651-251-5765

www.midwestpensions.org

WI DATCP - Consumer Protection

800-422-7128

Operates WI's consumer protection hotline. Educates on avoiding identity theft, scams, fraud, and offers recovery services to victims.

www.datcp.wi.gov/Pages/Programs_Services/ConsumerProtection.aspx

Email: datcphotline@wisconsin.gov

WI State Law Library

wilawlibrary.gov

Comprehensive database for research of state and federal laws or local ordinances and codes.



Legal: Decision Making and Advance Directives

You may also want to see: [Funeral Planning](#)

Guardianship

Guardianship is the surrogate legal decision-making action of last resort because it removes a person's legal rights to the largest degree & difficult to undo. It is a legal process that goes through court & can be costly. Those who have Power of Attorney for Healthcare *and* Finances documents in place will most likely never need a guardian appointed.

Guardianship of Person is different from *Guardianship of Estate* because they remove different rights.

Living Will

Legal document you create to decide treatments you would/would not want to keep you alive & your preferences for other medical decisions.

Power of Attorney for Finances

Legal document you create to name a trusted person as your "agent" to help you manage your finances, help you with financial decisions, or manage finances for you if you are unable.

Form Available:

dhs.wisconsin.gov/forms/advdirectives/adformspoa.htm

Power of Attorney for Healthcare

Legal document you create to name a trusted person as your "agent" to make health-care decisions for you if/when you are unable to.

Form available:

dhs.wisconsin.gov/forms/advdirectives/adforms/poa.htm

Wisconsin Guardianship Support Center

855-409-9410 www.gwaar.org/gsc

Helpful, easy to understand info about guardianship.

Chippewa Co. – Adult Protective Services

715-726-7788, Option #2

APS gives information on guardianship and can make referrals to appropriate agencies.

Corporate Guardianship Services:

agencies that act as a person's guardian if person does not have a family/friend who will; fee applies:
www.dhs.wisconsin.gov/guide/guardianship.htm

Form and information available:

dhs.wisconsin.gov/forms/advdirectives/f00060.pdf

More information:

Wisconsin Guardianship Support Center
www.gwaar.org/gsc

Aging and Disability Resource Center

715-726-7777

Toll Free: 888-400-6920

Email: HS-Web@chippewacountywi.gov

More information:

Wisconsin Guardianship Support Center
www.gwaar.org/gsc

Aging and Disability Resource Center

715-726-7777

Toll Free: 888-400-6920

Email: HS-Web@chippewacountywi.gov



Representative Payee (Rep Payee)

A person or agency that is appointed to manage a person's Social Security income: for those who cannot manage their own money.

NOTE: Being an authorized representative, having power of attorney or a joint bank account with a Social Security beneficiary does not provide the same legal authority.

For more information:

www.ssa.gov/payee/index.htm

Organizations that provide Rep Payee Services:

Rep Payee Services of WI: **715-285-5020**

Beneficial Rep Payee: **715-831-9349**

Chippewa Family Services: **715-723-7566**

House Calls: **715-232-6475**

Payee Services: **715-233-0203**

Meraki Guardianship: **715-861-3210**

Supported Decision Making

Legal document created by an adult to name a trusted person as their "supporter" who can help them learn how to make certain life decisions.

Supporters can help a person understand complex info & make informed decisions about medical, legal, financial & other life matters.

For detailed information:

www.wi-bpdd.org/index.php/supporteddecision-making

Forms available:

www.dhs.wisconsin.gov/library/f-02377.htm

The Conversation Project

Helps any adult talk about their wishes for care through the end of life, so those wishes can be understood and respected.

www.theconversationproject.org

Email: conversationproject@IHI.org

UW Extension - Planning Ahead

Free seven-session program to learn how to prepare for later life. Includes education on medical/legal documents such as Powers of Attorney and Living Will. Designed for WI residents as it is specific to WI law.

715-726-7953

<https://aging.extension.wisc.edu/programs/planning-ahead/>



Medical: Services and Resources

You may also be interested in [Health Insurance](#) or [Medical Alert Systems](#) or [Mental Health and Substance Abuse](#).

Below are low-cost or free medical resources. To find medical clinics in our area, Google “medical clinics in the Chippewa Valley” or call your insurance provider for a list of in-network clinics.

Chippewa County - Public Health

Free or low-cost services including: reproductive health exams, STI/STD testing, birth control; routine vaccines; programs for pregnancy and parenting.

715-726-7900

www.chippewacountywi.gov/government/public-health/

Chippewa Valley Free Clinic

[See schedule](#) for medical, mental health, dental, vision appointments. Eligibility rules apply, see website.

715-839-8477

Nurse Line Mon-Thu 1-3pm: **ext. 201**
1030 Oak Ridge Dr, Eau Claire
www.cvfreeclinic.org

Menomonie Free Clinic

See website for times, dates and eligibility rules. Call for appt. or to leave VM for call-back.

715-308-3808

www.menomoniefreeclinic.org
2321 Stout Rd, Menomonie

NorthLakes Community Clinic

Chiropractic, family medicine, mental health counseling, nutrition and diabetic care, physical therapy, psychiatry. Sliding-fee scale for those without insurance. Will not turn anyone away if they are unable to pay.

715-861-7901

www.nlccwi.org/locations/eau-claire-clairemont-avenue/
1002 W. Clairemont Ave, Eau Claire

Other locations in: Augusta, Cumberland, and Rice Lake

Open Door Clinic, Inc.

Free clinic. First-come-first-served, no appts. Eligibility rules apply, see website. Call ahead to see if the service you need is available that week.

715-720-1443

Tuesdays 5p-730p

www.chippewaopendoor.org
Email: volunteer@ChippewaOpenDoor.org
First Presbyterian Church
130 W. Central St, Chippewa Falls

Vivent Health

Behavioral health and wellness for those living w/HIV, including social services. Also offer HIV prevention help such as: needle exchange and testing for HIV and/or other STD/STI.

715-836-7710

www.viventhealth.org/locations/eau-claire
505 S. Dewey St; Suite 107, Eau Claire



Medical: Equipment

For ramps see: [Home Modifications and Accessibility](#)

All Star Mobility

Place to buy many different types of new equipment for mobility inside and outside the home. Installation, service and repair of equipment. Free in-home assessments.

715-598-8433

3315 Hwy. 93, Eau Claire

www.allstarmobilityllc.com

Compass IL (formerly Center for Independent Living)

- WisLoan program: low-interest loans to purchase wheelchairs (including motorized). Eligibility rules apply, see website or call.
- Device Loan and Demo: borrow medical equipment, assistive technology and/or other devices to see if it will work for you.
- List of used equipment or devices being sold by people in the area.

800-228-3287

www.compassil.org

Device Loan and Demo list:

www.wisconsinat4all.com/

For Sale list:

www.compassil.org/resources/buy-sell-donate/

Chippewa County Public Health - Loan Closet

Wheelchairs only for Chippewa Co. residents only.

Borrowed at no cost for up to 6 months.

715-726-7900

www.chippewacountywi.gov/government/public-health/home-health-care/free-medical-equipment-loan

Cornell Lion's Club

Loan closet of various medical equipment, adaptive aids, mobility aids. Borrow at no cost.

715-595-4275 or 715-456-8749

www.facebook.com/CornellLions

Habitat for Humanity - ReStore

Sells used medical and mobility equipment (when they receive such items, may not always be in stock).

715-895-8177

145 N. Clairemont Ave, Eau Claire

Hope Gospel Mission – Building Hope

Sells used medical and mobility equipment, including electric wheelchairs (when they receive such items; may not always be in stock).

715-552-5566 ext. 1700

2108 Western Ave, Eau Claire

Lake Holcombe Lion's Club

Loan closet of various medical equipment, adaptive aids and mobility aids. Borrow at no cost.

715-595-4421

Mobility Works

Place to buy many different types of new equipment for mobility inside and outside the home. Also offers service and repair of equipment.

715-438-4030

3115 Oak Knoll Dr, Eau Claire
www.mobilityworks.com/locations/



Nu Motion

Sells new manual and power wheelchairs (can be customized, if needed). Also offers in-shop or in-home repair for wheelchairs, fees apply.

715-552-3711

5845 Venture Dr; Suite 2, Eau Claire

www.numotion.com/locations/eau-claire-wi**Rutledge Charities - Loan Closet**

Various medical equipment, adaptive aids and mobility aids. Borrowed at no cost for up to 6 months (knee walkers only 3 months). *Does not stock wheelchairs.*

715-723-6618

404 N. Bridge St, Chippewa Falls

UCP of Western WI – Loan Closet

Loan closet of various medical equipment, adaptive aids and mobility aids. Borrow at no cost, see website for available items. Call or email to ask about an item or set up appt. to see the item.

715-832-1782www.ucpwcw.org/loan-closetEmail: info@ucpwcw.org**VFW – Loan Closet**

Various medical equipment, adaptive aids and mobility aids. Borrow at no cost. Do not need to be a VFW member.

715-552-8438

1300 Starr Ave, Eau Claire



Mental Health and Substance Abuse

To find mental health counseling clinics in our area, Google “mental health clinics near me”. Or contact your insurance provider to ask for a list of in-network clinics.

To find substance abuse treatment in our area, Google “substance abuse treatment near me”. Or contact your insurance provider to ask for a list of in-network treatment centers.

Recovery Groups (NA, AA, GA, and Alanon Meetings)

See website for list of local meetings, times/dates and locations.

www.chippewavalleyrecovery.org/



HopeLine™ Text

Free emotional support for life's stressors.

Text “HOPELINE” to **741741**



Northwest Connections (Crisis Line)

Call if a person is threatening immediate harm to themselves or others, severely disoriented, hearing voices, or behaviorally out of control.

24/7: **888-552-6642**



Suicide and Crisis Lifeline

For those facing mental health struggles, emotional distress, alcohol and/or drug use concerns, or just for someone to talk to.

Dial or Text 988

www.suicidepreventionlifeline.org/chat



Veterans Crisis

For veterans, service members, National Guard and Reserve members and those who support any of the above. You don't need to have VA benefits or VA healthcare to call.

Dial 988 then press 1

Confidential Chat at:

www.VeteransCrisisLine.net or text **838255**

715-726-7788

711 N Bridge St; Room 122, Chippewa Falls

www.chippewacountywi.gov/government/human-services/behavioral-health-services

Email: dhs@chippewacountywi.gov

Chippewa County – Mental Wellness and Recovery

Crisis services and various programs to support persons with mental health and/or substance abuse issues. See website for more info.

715-726-7900

www.chippewacountywi.gov/government/public-health/your-health

Email: health@chippewacountywi.gov

Chippewa County – Public Health

Free harm-reduction services such as overdose reversal meds and safer substance-use supplies.



Lutheran Social Services: Gaining Ground Walk-in day center focused on crisis stabilization for those with mental health and/or substance abuse issues.	715-838-9856 306 S. Barstow St, Eau Claire
NAMI Chippewa Valley Education, support and advocacy for persons living with mental illness and the person's family.	715-450-6484 www.namicv.org
Open Door Clinic Free clinic for those without insurance. Telehealth psychiatrist available on a first-come first-serve basis the first 3 Tuesdays of each month. Telehealth counseling available during the week by appointment.	715-720-1443 Tuesdays 5 pm- 7 pm 130 W. Central Street, Chippewa Falls
Vivent Health Behavioral health and wellness for those living w/HIV, including social services. Also offer HIV prevention help such as: needle exchange and testing for HIV and/or other STD/STI.	715-836-7710 www.viventhealth.org/locations/eau-claire 505 S. Dewey St; Suite 107, Eau Claire
The Wellness Shack Peer-run mental health recovery center. Offers peer-support, education on mental health recovery, activities (including field-trips and outings), and a self-help resource library.	715-855-7705 505 S. Dewey St, Eau Claire www.WellnessShack.org





Nursing Homes

Nursing Care Compare

Compare options based on location and quality of care.

www.medicare.gov/care-compare

Chippewa Manor – Nursing and Rehab Skilled nursing and rehab facility. Offers short-term and long-term care. Accepts Medicaid/Badgercare (Forward Health).	715-723-4437 www.chippewamanor.com 222 Chapman Road, Chippewa Falls chippewa.manor@chippewamanor.com
Cornell Health Services Skilled nursing and rehab facility. Offers short-term and long-term care. Accepts Medicaid/Badgercare (Forward Health).	715-239-6288 www.cornellhs.com 320 N. 7th St, Cornell Email: cornell@northshorehc.com
Dove Healthcare - Regional Vent Center Skilled nursing facility for those on ventilators only. Accepts Medicaid/Badgercare (Forward Health).	715-723-9341 www.dovehealthcare.com 2815 Co. Hwy. I, Chippewa Falls
Dove Healthcare – Bloomer Skilled nursing and rehab facility. Offers short-term and long-term care. Accepts Medicaid/Badgercare (Forward Health).	715-568-9770 www.dovehealthcare.com 2217 Duncan Rd, Bloomer Email: info@dovehealthcare.com
Meadowbrook at Bloomer Skilled nursing and rehab facility. Offers short-term and long-term care. Accepts Medicaid/Badgercare (Forward Health).	715-568-2503 www.meadowbrookbloomer.com 1840 Priddy St, Bloomer
Wisconsin Veterans Home Skilled nursing and rehab facility. Offers short-term and long-term care. Must be a Veteran; will admit spouse/widow of a Veteran in some situations. Accepts Medicaid/Badgercare (Forward Health).	715-720-6775 www.wisvetshomes.com/chippewa-falls/ 2175 E. Park Ave, Chippewa Falls Email: veterans.home-cf@dva.wi.gov



Scams and Fraud: *Reporting and Resources*

If you have been scammed, call your local Police Department: **Do Not Call 911**

AARP – Fraud Watch Helpline

Do not need to be an AARP member. For those who have been targeted by a scam or fraud, trained specialists provide free guidance on what to do next.

Mon-Fri, 8a-8p: **877-908-3360**

www.aarp.org/money/scams-fraud/helpline.html

Adult Protective Services – Chippewa County

NOT for scam/fraud reporting. Contact if you think someone you know is taking advantage of you financially.

715-726-7788, Option #3

711 N. Bridge St, Room 122; Chippewa Falls

Email:

apsreferral@chippewacountywi.gov

Federal Trade Commission – Fraud Reporting

Report a scam or fraud.

To report, info you should have is:

- Date and time of the call.
- Name of person and name of agency/company that called you.
- What the person asked you to do (pay for something? Share personal info?)
- Phone number that showed up on your Caller ID – this can help law enforcement track the scammer.

877-382-4357

www.reportfraud.ftc.gov

Medicare – WI Senior Medicare Patrol (SMP)

Help for Medicare beneficiaries (or their loved ones) to prevent, detect, and report health care fraud, abuse, and errors.

888-818-2611

www.smpwi.org



Scams & Fraud: Block or Report Unwanted Calls

Federal Trade Commission – Robo-Call Reporting

Robo-calls are calls from a person with an artificial voice or calls that are a pre-recorded message.

To report a robo-call, info you should have is:

- Date and time of the call.
- Name of person and name of agency/company that called you.
- What the person asked you to do (pay for something? Share personal info?)

Phone number that showed up on your Caller ID – this can help law enforcement track the scammer.

National Do Not Call List

Use the website or call to put your landline and/or mobile number on a do not call list. If you call, you must call from the phone with the number you want added to the list.

877-382-4357

www.reportfraud.ftc.gov

888-382-1222

TTY: **866-290-4236**

www.donotcall.gov



Senior and Community Centers

Bloomer Senior Center 2121 Duncan Rd, Bloomer	715-568-1888
Chippewa Falls Area Senior Center 1000 E. Grand Ave, Chippewa Falls	715-720-1666
Cornell Senior Citizens Center 106 N. 3rd St, Cornell	715-595-4241 ext. 249



Support Groups and Connection



AARP - Friendly Voices

For those feeling isolated or alone. Request a call from a trained volunteer for you or a loved one. Don't need to be an AARP member.

888-281-0145

aarpcommunityconnections.org/friendly-voices



Institute on Aging - Friendship Line

For those feeling isolated or alone. Call anytime.

888-670-1360

www.ioaging.org/services/all-inclusive-health-care/friendship-line



DOROT – Caring Calls

Weekly, friendly phone calls provided by a volunteer.

212-769-2850

www.dorotusa.org/programs/caring-calls/



Suicide Loss Support Group of the Chippewa Valley

A safe place for any adult who has lost someone to suicide.

Dove Healthcare South
3656 Mall Drive, Eau Claire

715-598-7037 (Steve)

1st and 3rd Thursdays Monthly 630p to 8p

ALS Support Group of Northwest WI

Chippewa Valley Bible Church
531 E. South Ave, Chippewa Falls

715-271-7257

Email: alsnwwi@gmail.com

For online ALS support groups, see:
www.als.org/support/support-groups

Chippewa Falls Dementia Support Group

For those with memory loss or dementia, their caregivers and loved ones.

Central Lutheran Church
28 E. Columbia St, Chippewa Falls

Call Vern: **715-828-3486**

2nd Thurs of each month 1p to 230p

Chippewa Falls Parkinson's Disease Support Group

For those living with Parkinson's, their caregivers and loved ones.

Trinity United Methodist Church
201 W. Central St, Chippewa Falls

Call Libby: **715-726-7996**

Email: chippewapdgroup@gmail.com

1st Wed of each month at 130p

Chippewa Valley Blugold Brain Injury Group

For those with brain injury, their caregivers and loved ones. In-person or online. Contact for location or link to join virtually.

Call Audrey: **715-379-4640**

Email Audrey: nelsoau@uwec.edu

2nd and 4th Tues. of each month 5-630p



Chippewa Valley Grief Support Group

For anyone dealing with death of a loved one.
Central Lutheran Church
28 E. Columbia Street, Chippewa Falls

Call Ron: **715-797-3817**

Email Ron: rpottere@gmail.com

Call Wendy: **715-208-0003**

2nd and 4th Mon of each month 3p-430p

Chippewa Valley VIP Support Group

For the blind and visually impaired.
Saint John's Lutheran Church
1804 Highland Ave, Eau Claire

Call Renee: **715-379-9011**

Email: ChipValleyVIP@gmail.com

2nd Wed of each month 12p-2p
(do not meet in Dec, Jan, or June)

The Compassionate Friends - Chippewa Chapter

Grief support for anyone living in the Chippewa Valley directly impacted by the death of a child.
Dove Healthcare-South Bldg.

2829 Co. Hwy. I, Chippewa Falls

Call Pati: **715- 828-8011**

Email Pati: mrspatib@gmail.com

www.compassionatefriends.org/chapter/tcf-of-chippewa-chapter/

3rd Thurs of each month at 630p

Depressed Anonymous – Connections Peer Support Group

Online on ZOOM. For info or to get invite: call, email or text and give your email address.

715-456-8010

Email: depressedanon.cf@gmail.com

Healing Hearts Grief Group

Chippewa Falls Public Library
105 W. Central St, Chippewa Falls

888-862-0890

Email: bereavement@stcroixhospice.com

1st and 3rd Wed of each month

Mayo Clinic – Support Groups

Visit website to search current groups by keyword and/or location. Many different support groups available.

www.mayoclinichealthsystem.org/classes-and-events

Men's Dementia Support Group

For male caregivers or loved ones of person w/dementia: led by male dementia caregivers.
Peace Church: 501 E. Fillmore Ave, Eau Claire

414-378-2114

Email: Beevee6610@gmail.com

1st and 3rd Mon of each month @ 11a

NAMI Chippewa Valley – Support Groups

Peer support group for those with mental illness; Support group for loved one's of a person with mental illness. See website for details.

715-450-6484

www.namicv.org/programs-groups-classes

Email: info@namicv.org

Recovery Groups (NA, AA, GA, and Al-Anon Meetings)

See website for details on all groups.

www.chippewavalleyrecovery.org



**Suicide Loss Support Group of the
Chippewa Valley**

A safe place for any adult who has lost
someone to suicide.

Call Steve: **715-598-7037**

Dove Healthcare-South
3656 Mall Drive, Eau Claire
1st and 3rd Thurs at 630p



Technology: How to Use

Local Resources

Fax Machines for Public Use

Visit listed locations for more info

Chippewa Falls Public Library
Family Fare in Chippewa Falls
Kwik Trip

Internet (Public WiFi) Map

Don't have internet at home? See website for places where free public WiFi/internet is available.

https://maps.psc.wi.gov/apps/PublicWiFi_Locations/

Tech Tuesdays – Chippewa Falls Public Library

Free one-on-one help to use your smartphone, laptop or tablet. Every Tues. 9a-11a. Registration required.

105. W. Central St., Chippewa Falls

715-723-1146, ext. 2

www.chippewafallslibrary.org/event/tech-tuesdays-registration-required/2028-11-07/

United Way – Device Distribution Program

Affordable laptops or tablets for residents of Chippewa Co. Eligibility rules apply; one per household. Call or email for more info.

715-834-5043

www.uwgcv.org/device-distribution-program

Email: digitalequity@uwgcv.org

United Way – Digital Access Guide

This guide shows local places that offer: free WiFi/internet, laptops/tablets for loan, printing/copying/faxing, and one-on-one or group classes to learn how to use various technology.

See Digital Access Guide here:

www.uwgcv.org/sites/uwgcv/files/2025-04/United%20Way_Digital%20Resource%20Guide_2023-24.pdf

United Way – Digital Access and Engagement

Call or email for help to sort through local options for WiFi/internet discounts, laptop/tablets for loan, affordable laptop/tablets, or one-on-one or group classes to learn how to use various technology.

Stacy Martin: **715-834-5043**

www.uwgcv.org/digital-equity-and-inclusion-initiative

Email: smartin@uwgcv.org

Online Resources

DOROT USA

See website for free guides to: learn how to use smartphone, check email, use Facetime, text and more. Call or email to be matched with a Tech Coach.

917-441-3706

Email: technologyhelp@dorotusa.org
www.dorotusa.org/tech-made-easy-seniors-new-instructional-guides



Generations Online

www.generationsonline.com

Free training that makes learning how to use smartphones, tablets and other tech skills easy.

Senior Planet

888-713-3495

www.seniorplanet.org

Free online classes to learn about or use different types of technology.



Technology: *Discount Phone and Internet Services*

If you currently have Foodshare (SNAP/Quest card) and your income is below a certain level, you may qualify for FREE or low-cost cell phone service through the Federal Lifeline Program. For complete information on this program, see:

www.psc.wi.gov/Pages/ForConsumers/Lifeline.aspx

Below are a few of the cell-phone providers that offer free service (Lifeline Program). *Visit each company's website for info on how to apply.*

For a full listing of free cell-phone service providers, see: www.cnm.universalservice.org

Cell-Phone Companies that offer Lifeline Program

Assurance Wireless	888-321-5800
	www.assurancewireless.com
enTouch Wireless	866-488-4719
	www.entouchwireless.com
SafeLink Wireless	800-378-1684
	www.safelinkwireless.com
StandUp Wireless	800-544-4441
	www.standupwireless.com

Discount Internet Programs

ATandT Access	800-288-2020
Low-cost internet service for eligible households. See website to check availability where you live, income limits and how to apply.	www.att.com/internet/access
Spectrum Internet Assist	855-860-9068
Low-cost internet service for eligible households. See website to check availability where you live, income limits and how to apply.	www.spectrum.com/internet/spectrum-internet-assist

Or, call 211 for help to find affordable internet providers where you live.



Technology: *Medical Alert Systems*

This page does not list all medical alert companies. Visit websites to find which will work best for you or your loved one: each company may have different devices with different features.

Alert1	877-449-0994
	www.alert-1.com
<hr/>	<hr/>
Aloe Care Health	844-741-0826
	get.aloecare.com
<hr/>	<hr/>
Life Alert®	800-360-0329
	www.lifealert.com
<hr/>	<hr/>
LifeFone	877-245-7992
	www.lifefone.com
<hr/>	<hr/>
LifeStation	844-632-3029
	www.lifestation.com
<hr/>	<hr/>
Med-A-Lert Offered by Chippewa Valley Electric Co-op	715-239-6800
	www.cvecoop.com/PDFs/MAL/Belle+MAL.pdf
<hr/>	<hr/>
Medical Alert	866-381-8362
	www.medicalalert.com
<hr/>	<hr/>
Medical Guardian	800-668-9200
	www.medicalguardian.com
<hr/>	<hr/>
Per Mar Security Services: Medical Alert	866-597-2499
	www.permarsecurity.com/residential/medical-alert
<hr/>	<hr/>
Senior Safety	877-993-3932
	www.seniorsafety.com
<hr/>	<hr/>
VRI Cares	800-860-4230
	www.vricares.com/solutions/pers/



Transportation: Resources

ADRC - Transportation Referral Resource

Referrals to transportation resources and possible help to pay for rides.

715-726-7777

Toll Free: **888-400-6920**

Email: HS-Web@chippewacountywi.gov

ADRC - Vehicle Modification Grant

Possible help paying for modifications to make a vehicle accessible for: seniors or person with disability.

715-726-7777

Toll Free: **888-400-6920**

Email: HS-Web@chippewacountywi.gov

American Cancer Society - Road-to-Recovery

Free rides to cancer treatment or cancer-related appointments. *Must call several days in advance.*

800-227-2345

www.cancer.org/support-programs-and-services/road-to-recovery

LE Phillips Outreach Office – Care Link

Gas cards may be available:
every Tues and Thurs 10a to Noon

715-861-5002

21 W. Grand Ave.
Chippewa Falls

The Masters Driving School

Evaluation and training for drivers with disabilities.
Recommendations for vehicle adaptations and modifications.

715-532-0327

W7366 Flambeau Point Rd, Ladysmith
www.themastersdrivingschool.com/adaptive
Email: info@tmgs.pro

Salvation Army – Gas Vouchers and Bus Tokens

For people struggling to make ends meet. For gas vouchers, must have valid drivers license and non-expired vehicle registration.

715-834-1224

www.centralusa.salvationarmy.org/chippewavalley/programs-and-services
Email: Amanda.radle@usc.salvationarmy.org

Veteran's Service Office Chippewa County –

Veteran's Van

For veterans only: rides to/from VA Medical Center in Minneapolis. By appt. only on even-numbered days.

715-726-7990

Email: veterans@chippewacountywi.gov

WestCap – Jump Start

Down-payment help and low-interest loan to help pay for a vehicle. Call, email, or see website for full info, eligibility rules and application.

715-598-4750

www.westcap.org/services/jumpstart/
Email: westcap@wcap.org



Transportation: *Wheelchair Accessible*

Free or Low-Cost Options

Compass IL - New Freedom Transportation

Low-cost rides for disabled persons or those aged 60+. \$10 round-trip (for rides totaling 100 miles or less). Call *at least* 3-days ahead.

First-time riders must call ADRC Transportation Coordinator for ride approval before scheduling: 715-738-2590

To schedule a ride: **800-228-3287**
www.cilww.com/transportation-riders

Clark County Social Services – Transportation

Low-cost rides to disabled persons or those aged 60+ that live in area of Stanley that is in Clark County. Eligibility rules apply, see website or call for more info.

715-743-5233

Toll-Free: **866-743-5233**
www.clarkcountywi.gov/dss-transportation-services

Disabled American Veterans Van

Chippewa County residents can get rides to/from Mpls. VA Medical Center every Tues through Eau Claire Co. Veteran's Services.

715-839-4744

Email: veterans@eauclairecounty.gov

Medicaid/BadgerCare (Forward Health) – Non-Emergency Medical Transportation [NEMT]

Free rides to planned medical or healthcare appointments. Must have Medicaid/BadgerCare (Forward Health).

866-907-1493

www.dhs.wisconsin.gov/nemt/index.htm

How to Schedule Rides:

www.dhs.wisconsin.gov/publications/p0/p0053_3a.pdf

Rusk County Transit Commission

Low-cost rides for disabled persons and those aged 60+. Must live in Cornell or Holcombe: ride to Ladysmith 2-times/month only. *Must call ADRC Chippewa Co. to get approved.*

Call Kayla for approval: **715-738-2590**

Once approved, call here for ride:

715-532-1000

www.rctc.online/door-to-door-service-to-ladysmith-for-cornell-holcombe-residents/

Shared Ride – Chippewa Falls

On-demand low-cost rides for those who live in Chippewa Falls city limits to/from locations in the city limits. Also offers connections to two Eau Claire Transit Bus Routes.

Request a Ride: **715-723-3000**

Reduced Fare info: **715-726-2728**

www.chippewafalls-wi.gov/your-government/transit



Veteran's Van – Chippewa County

Free rides to/from Mpls. VA Medical Center on even-numbered days. Must reserve a ride.

715-726-7990Email: veterans@chippewacountywi.gov

Full-Cost Options**Abby Vans, Inc.**

Non-emergency rides: appointments, shopping, visiting a friend/loved one, etc.

800-236-8438TTY: **711**www.abbyvans.com**A and J Mobility**

Wheelchair van rentals.

920-775-4538www.aandjmobility.com/wheelchair-van-rentals**Handi-Lift**

Non-emergency rides: appointments, shopping, visiting a friend/loved one, etc.

715-822-5077www.handiliftwi.com**Key Care Transportation, LLC**

Non-emergency rides: appointments, shopping, visiting a friend/loved one, etc.

715-532-3727**Mobility Works**

Wheelchair van rentals.

715-438-4030www.mobilityworks.com/wheelchair-vans-for-rent/**Nordic Care**

Non-emergency rides: appointments, shopping, visiting a friend/loved one, etc.

715-598-8510www.nordiccare.usEmail: info@nordiccare.us**North Central Caravans**

Non-emergency rides: appointments, shopping, visiting a friend/loved one, etc.

715-623-2229www.northcentralcaravans.com**Patient's Express**

Non-emergency rides: appointments, shopping, visiting a friend/loved one, etc.

715-726-1100**Smooth Operator Transport**

Non-emergency rides: appointments, shopping, visiting a friend/loved one, etc.

715-894-0984www.smoothot.com

Transportation: Non-Wheelchair Accessible

Free or Low-Cost Options

Compass IL - New Freedom Transportation

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To schedule a ride: **800-228-3287**
www.cilww.com/transportation-riders

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Toll-Free: **866-743-5233**

[www.clarkcountywi.gov/dss-transportation-
services](http://www.clarkcountywi.gov/dss-transportation-services)

Disabled American Veterans Van

Chippewa County residents can get rides to/from Mpls. VA Medical Center every Tues through Eau Claire Co. Veteran's Services.

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Medicaid/BadgerCare (Forward Health) – Non-Emergency Medical Transportation [NEMT]

Free rides to planned medical or healthcare appointments. Must have Medicaid/BadgerCare (Forward Health).

Schedule: 866-907-1493

www.dhs.wisconsin.gov/nemt/index.htm

More info on ways to schedule:

[www.dhs.wisconsin.gov/publications/p0/p0053
3a.pdf](http://www.dhs.wisconsin.gov/publications/p0/p0053_3a.pdf)

Rusk County Transit Commission

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[www.rctc.online/door-to-door-service-to-
ladysmith-for-cornell-holcombe-residents/](http://www.rctc.online/door-to-door-service-to-ladysmith-for-cornell-holcombe-residents/)

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Reduced Fare info: **715-726-2728**

[www.chippewafalls-wi.gov/your-
government/transit](http://www.chippewafalls-wi.gov/your-government/transit)



Veteran's Van – Chippewa County**715-726-7990**

Free rides to/from Mpls. VA Medical Center on even-numbered days. Must reserve a ride.

Email: veterans@chippewacountywi.gov

Full Cost Options**Door 2 Door Taxi****715-225-1754****On Time Taxi****715-944-3939**

Serves Chippewa Falls, Cadott, Boyd, Stanley and Bloomer

Email: ontimetaxillc22@yahoo.com**Ready Ride Taxi****715-864-2409**

Serves Chippewa Falls, Cadott, Boyd, Stanley and Bloomer

Town and Country Taxi**715-563-7272**

Serves all of Chippewa County.

www.townandcountrytaxillc.comEmail: townandcountrytaxillc@outlook.com**Go RiteWay****715-726-2454**

Rides for meetings, events, group outings/trips/tours, airport and travel. See website for popular destinations or call for info specific to Chippewa Falls area.

www.goriteway.com/chippewa-falls-transportation-services/**Green Fleet, LLC****715-898-8022**

From your door to MSP Airport.

www.greenfleetecc.com

Transportation: *Vehicle Adaptations and Modifications*

ADRC - Vehicle Modification Grant

Possible help paying for modifications to make a vehicle accessible for: seniors or persons with a disability.

715-726-7777

Toll Free: **888-400-6920**

Email: HS-Web@chippewacountywi.gov

AandJ Mobility

Sells and repairs accessible vans. Sells, installs, and repairs vehicle modification equipment and devices.

715-874-6630

2650 Prospect Drive, Eau Claire
www.aandjmobility.com

All Star Mobility

Sells and repairs accessible vans. Sells, installs, and repairs vehicle modification equipment and devices.

715-598-8433

3315 Hwy. 93, Eau Claire
www.allstarmobilityllc.com

Disabled Parking Permit and Special Plates

Visit links on right for info on permanent and temporary plates and permits.



608-266-3041

Permanent disability: [Permit](#)
Permanent disability: [Plate](#)
Temporary disability: [Permit](#)

The Masters Driving School

Evaluation and training for drivers with disabilities.
Recommendations for vehicle adaptations and modifications.

715-532-0327

W7366 Flambeau Point Rd, Ladysmith
www.themastersdrivingschool.com/adaptive
Email: info@tmds.pro

Mobility Works

Sells and repairs accessible vans. Sells, installs, and repairs vehicle modification equipment and devices.

715-438-4030

3115 Oak Knoll Dr, Eau Claire
www.mobilityworks.com



Veteran's Resources

Center for Veteran's Issues - Supportive Services for Veteran Families

Housing assistance program for low-income, Veteran families who are homeless or at risk of homelessness.

715-839-4744

www.cvivet.org/supportive-services-for-veteran-families/

800 Wisconsin St, Bldg. 2 Suite, 208
Eau Claire

Chippewa County Veterans Service Office

Helps veterans of any age explore or apply for a wide variety of benefits and services. See website or call for full info.

715-726-7990

711 N Bridge St, Rm 113; Chippewa Falls
www.chippewacountywi.gov/government/veterans

Email: veterans@chippewacountywi.gov

Chippewa Valley VA Clinic

Offers primary care, mental health care, radiology, women's health care, and more. See website for full info and hours.

715-720-3780

475 Chippewa Mall Dr, Suite 418; Chippewa Falls
www.va.gov/minneapolis-health-care/locations/chippewa-valley-va-clinic/

Heat and Housing for Heroes

- Utility assistance and rental assistance for veterans.
- Free laprobe or blanket for veterans (will be shipped to you)

800-891-9276

www.heat4heroes.org

Request a Laprobe/Blanket:

www.heat4heroes.org/blanketrequest

National Resource Directory

Search website to find trusted resources for service members, veterans, loved ones, family members and caregivers.

www.nrd.gov

VA Medical Center Locations

One Veterans Drive, Minneapolis MN
500 E. Veterans St, Tomah WI

866-414-5058

800-872-8662

VA Regional Benefits Office (for WI)

5400 W. National Ave, Milwaukee WI
Open Mon-Fri 8a-4p

800-827-1000

www.va.gov/milwaukee-va-regional-benefit-office/

Veteran's Crisis Line

For veterans, service members, National Guard and Reserve members and those who support any of the above. You don't need to have VA benefits or VA healthcare to call.

Dial 988 then press 1

Confidential Chat at:
www.veteranscrisisline.net or text **838255**



Vocational Rehab Specialists, Inc. (VRSI)

For veterans only: help to find & keep a job as well as resources to get a job, such as transportation, interview clothing, work shoes/boots, equipment & tools.

715-523-1876 or**715-629-1247**www.vrspecialists.com

1280 W. Clairmont Ave. Suite 7, Eau Claire, WI 54701

Email: info@employmentforvets.com

Wisconsin Veterans Home at Chippewa Falls

Skilled nursing and rehab facility. Offers short-term and long-term care. Must be a Veteran; will admit spouse/widow of a Veteran in some situations. Accepts Medicaid/Badgercare (Forward Health).

715-720-6775www.wisvetshomes.com/chippewa-falls/

2175 E. Park Ave, Chippewa Falls

Email: veteranshome-cf@dva.wi.gov



Vision and Blind/Low Vision Resources

See also: [Adaptive Equipment/Assistive Technology](#)

American Foundation for the Blind

Addresses the most pressing needs of people who are blind or low vision through a variety of large-scale initiatives aimed at broad, systemic change.

www.afb.org

Service Info and Referrals:
800-232-5463

Compass IL (formerly Center for Independent Living)

- Independent Living Specialists can help blind/low vision persons learn skills and tools for maximum independence.
- Device Loan and Demo: borrow assistive technology and/or other devices to see if it will work for you.

800-228-3287

www.compassil.org

Device Loan and Demo list:
www.wisconsinat4all.com/

Chippewa Valley VIP Support Group

For the blind and visually impaired.

Saint John's Lutheran Church

1804 Highland Ave, Eau Claire

Call Renee: 715-379-9011

Email: ChipValleyVIP@gmail.com
2nd Wed of each month 12p-2p
(do not meet in Dec, Jan, or June)

EyeCare America

Free eye exam (one-time only) to uninsured and under-insured adults. See website for eligibility rules.

877-887-6327

www.eyecareamerica.org
Email: eyecareamerica@aoa.org

Hadley

Free practical help, connection and support to anyone with visual impairment or older adults adjusting to vision loss. Offered online, by phone, or by mail.

800-323-4238

www.hadleyhelps.org/welcome-hadley
Email: info@hadleyhelps.org

iCanConnect

For those with both significant vision AND hearing loss (must be both): provides free equipment to connect with others. Generous income eligibility.

800-825-4595

www.icanconnect.org

Lion's Club – Recycle for Sight

May be able to provide used eyeglasses for free.
Accepts donations of eyeglasses.

Holcombe: **715-595-4421**

Cadott: CadottLions@gmail.com
Chippewa Falls: cf.lions@gmail.com
Cornell: **715-239-3965**



New Eyes: Glasses for Those in Need

Free basic eyeglasses for low-income persons. Must have eyeglass prescription dated within last 2-years.

For all info or to apply:

www.new-eyes.org/application

Office of the Blind and Visually Impaired

Supports blind and visually impaired persons through many services that help people adapt to and thrive with vision loss.

608-266-1255

www.dhs.wisconsin.gov/blind

Email: dhsobvi@dhs.wisconsin.gov

Prevent Blindness: Wisconsin

Prevents blindness by recognizing early signs of vision disorders, helping people get early treatment, and preventing eye injury.

www.wisconsin.preventblindness.org

Contact through website:

www.wisconsin.preventblindness.org/contact-us/

Vision Aware

Your connection to blindness and low-vision resources.

800-232-5463

www.visionaware.org

Email: connectcenter@aph.org

VSP Vision – Eyes of Hope (*paused as of Sept. 2025*)

Gift certificates for eye exams and glasses to those without insurance. See website for eligibility rules.

www.vspvision.com/eyes-of-hope/get-help

Wisconsin Council of the Blind and Visually Impaired

- Educational presentations and events for the blind and visually impaired or groups/organizations.
- Vision services such as: low vision evals, vision rehab, assistive technology assessments, orientation and mobility training.

800-783-5213

www.wcblind.org

**Vision services have fees, unless a person's DVR Employment Specialist authorizes DVR to pay for services.*

Wisconsin Talking Book and Braille Library

Loans free audio books, other reading materials and/or equipment and brailled materials to WI residents. See website, email or call for full info.

800-242-8822

www.dpi.wi.gov/talkingbooks

Email: wtbbl@milwaukee.gov



Volunteer Opportunities

ADRC Nutrition Program

Volunteer opportunities include Meals-on-Wheels delivery and well-checks for recipients or help preparing meals at a meal site. See website for info and online volunteer application.

Email: HS-

Web@chippewacountywi.gov

[www.chippewacountywi.gov/governme
nt/aging-disability-resource-center-
adrc/volunteer-opportunities](http://www.chippewacountywi.gov/government/aging-disability-resource-center-adrc/volunteer-opportunities)

Catholic Charities

Volunteer opportunities for those in need in Eau Claire. Call or see website for current opportunities.

715-832-6644

[www.cclse.org/eau-claire-volunteer-
opportunities/](http://www.cclse.org/eau-claire-volunteer-opportunities/)

Compass IL - New Freedom Transportation

Many opportunities to volunteer helping seniors and/or those with disabilities. See website for more info and volunteer application.

800-228-3287

www.compassil.org/about/volunteer/
Email: popple@cilww.com

Open Door Clinic, Inc.

Many opportunities to volunteer at this free healthcare clinic.

First Presbyterian Church
130 W. Central St, Chippewa Falls

715-720-1443

www.chippewaopendoor.org

Email:

volunteer@ChippewaOpenDoor.org

Triniteam – Caregiver Program

Many opportunities to volunteer (one-on-one or group activities) for those with disabilities or seniors in the Chippewa Valley. See website or call for more info.

715-858-9803

Email: kim@triniteam.org

www.triniteam.org/programs2.html

United Way of the Greater Chippewa Valley – Chippewa Valley Volunteers

See website for the most complete list of volunteer opportunities available in our area and info on volunteering for United Way's annual "Day of Caring".

www.uwgcv.org/volunteer



Youth Transitioning to Adulthood

Preparing for Life as an Adult: Transition Planning for Youth

Easy to follow guide created by WI Dept. of Health Services that helps youth transitioning to adulthood understand all the changes they will encounter.

www.dhs.wisconsin.gov/publications/p00413a.pdf

Social Connection for Youth and Young Adults

See link for social groups and events for youth and young-adults with disabilities.

www.chippewacountywi.gov/DocumentCenter/View/3063

Families Matter Outreach Project

Helps families who have a child/children with disability connect to services and supports they need. See website, call or email for info on programs offered.

www.caseylifeskills.secure.force.com

Email: cls@casey.org

Family Voices of Wisconsin

Helps families who have a child/children with disability with health-care advocacy, navigating the health care system, understanding healthcare language, and build a support network. See website, call or email for full info.

920-896-1003

<https://www.familiesmatterwi.org/our-programs>

Email: info@familiesmatterwi.org

I'm Determined

Tools for families to help youth with a disability learn how to become self-sufficient in life. See website or email for full info.

608-512-0217

www.familyvoiceswi.org/

Email: info@fvoftwi.org

Social Security Youth Toolkit

Info disabled youth and young adults need to work toward education, job and other life goals.

www.chippewacountywi.gov/government/aging-disability-resource-center-adrc/young-adults-transition-services

The Arc Wisconsin Academy

Online learning program to help youth and young adults with disabilities learn how to speak up for themselves, be healthy, and learn other life skills.

www.ssa.gov/youth/



University Center for Excellence in Developmental Disabilities (UCEDD) – Waisman Center

- Works to improve life for those with developmental disabilities through initiatives aimed at large-scale change.

Learning opportunities for youth and young adults with disabilities or their families. See website for full info.

Informational Video:

www.arcwi.org/2020/09/09/watch-this-new-video-to-learn-about-the-arc-wisconsin-academy/

Register:

www.arcwi.org/the-arc-wisconsin-academy/

608-263-1656

www.waisman.wisc.edu

Email: info@waisman.wisc.edu

